

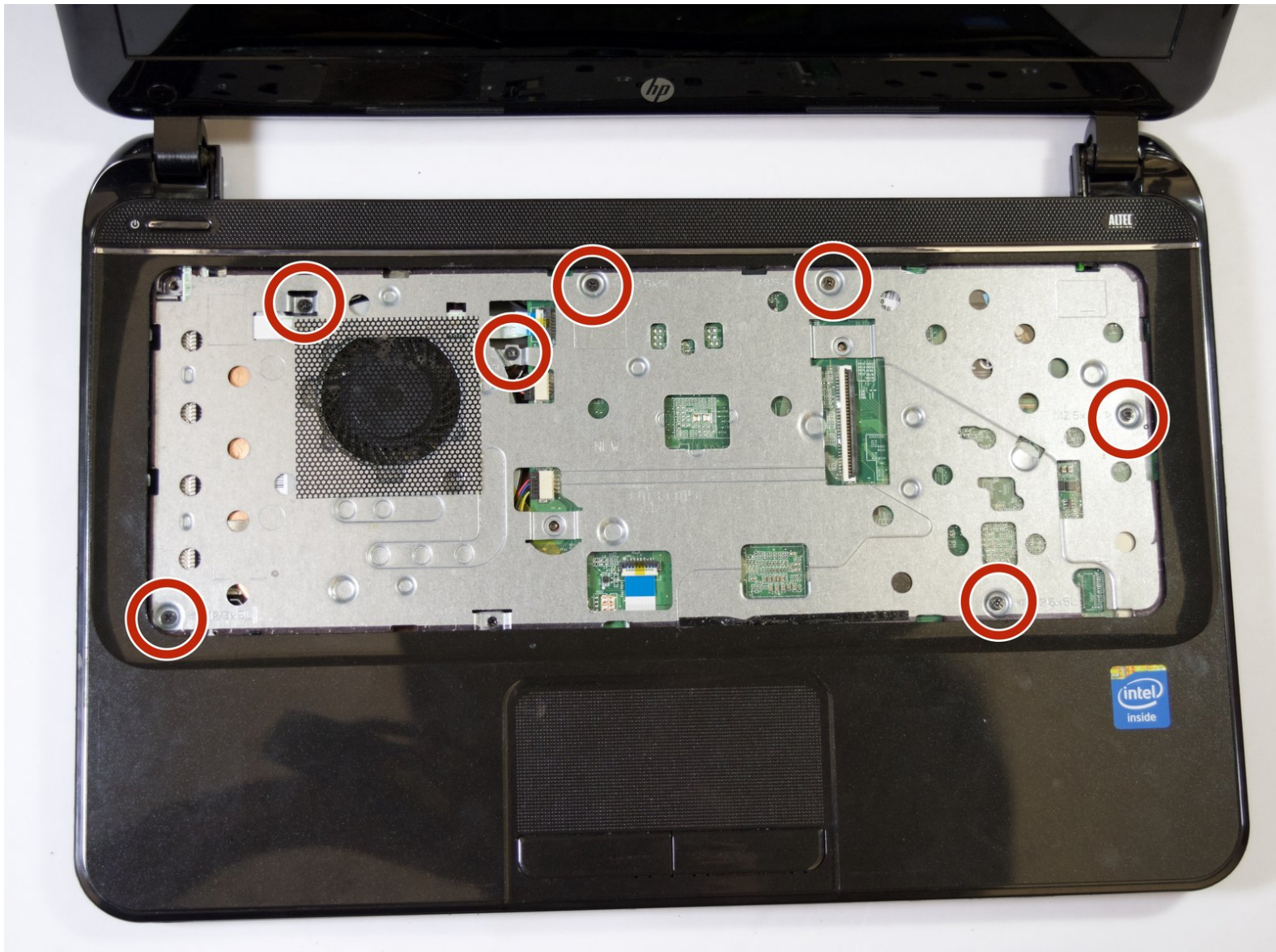


HP Pavilion 14-c015dx Chromebook

Headphone Jack Replacement

This guide will help you clean or replace the headphone jack within your laptop.

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INTRODUCTION

This guide will walk you through the steps to replace the headphone jack if it is broken or not working correctly.

TOOLS:

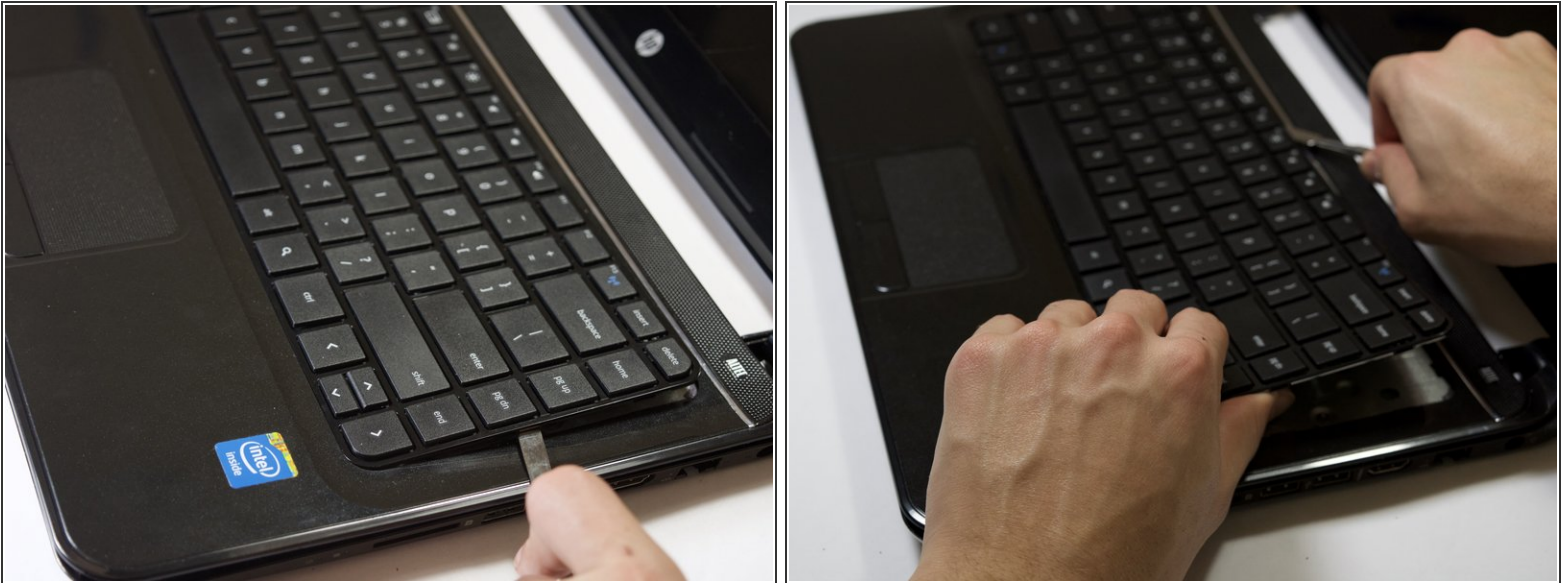
- [Phillips #1 Screwdriver](#) (1)
 - [Metal Spudger](#) (1)
 - [iFixit Opening Tools](#) (1)
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Step 1 — Keyboard



- Remove the two 7mm screws with a Phillips Head #1 Screwdriver.
- ⓘ These screws may not completely come out of the laptop, so just make sure that you have loosened them all of the way.

Step 2



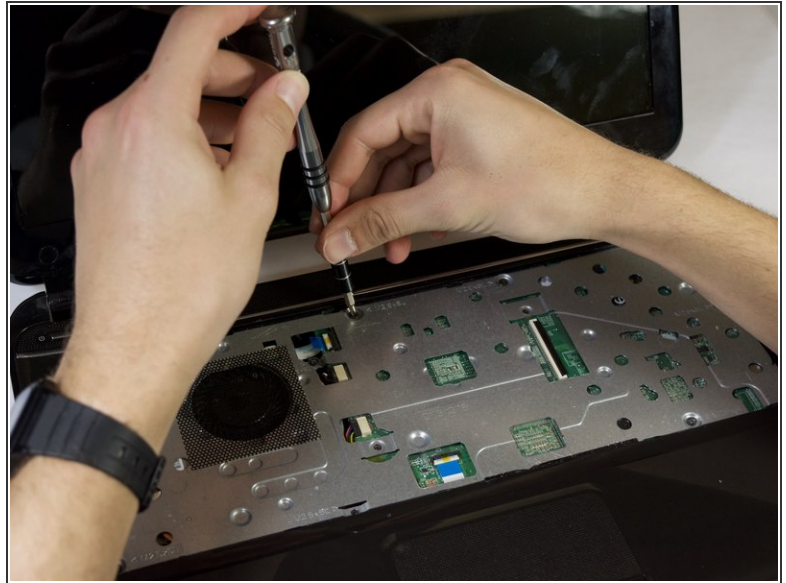
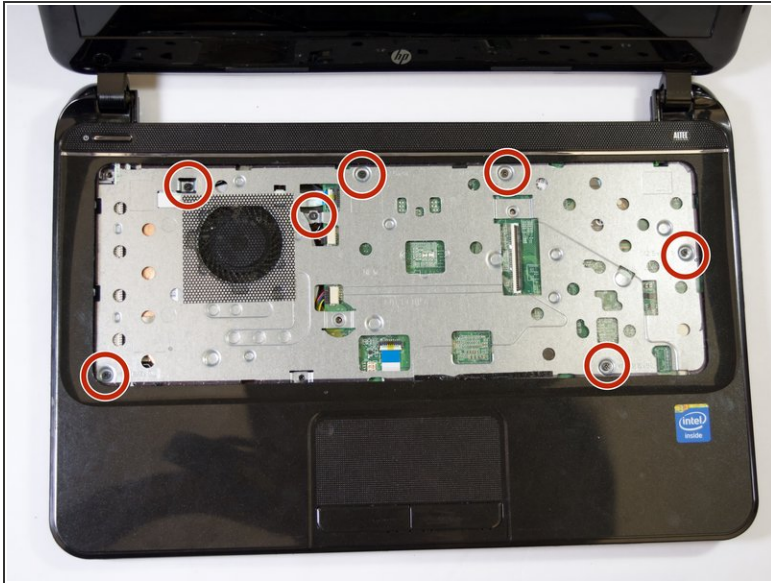
- Starting from the left side, use the metal spudger to pry off the keyboard.
 - Run the spudger across the edges until all plastic clips are popped up and the keyboard is free from the palm rest assembly.
- ⚠ Do not pull the keyboard away from the computer while popping the keyboard off, there is a connector cable in the bottom center of the keyboard that will be disconnected in the next step.

Step 3



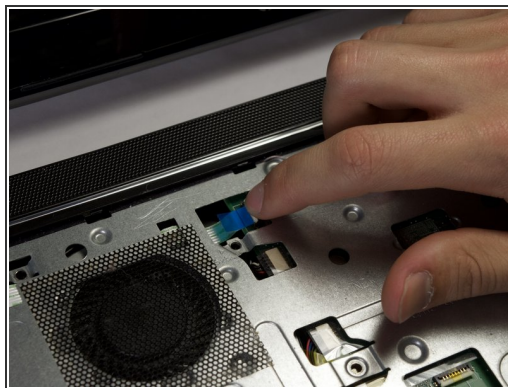
- Detach the circuit connector by flipping up the black flap upwards and gently pulling the connector out by pulling up on the blue release tab.
- Lift the keyboard away from the computer once the connector is detached.

Step 4 — Headphone Jack



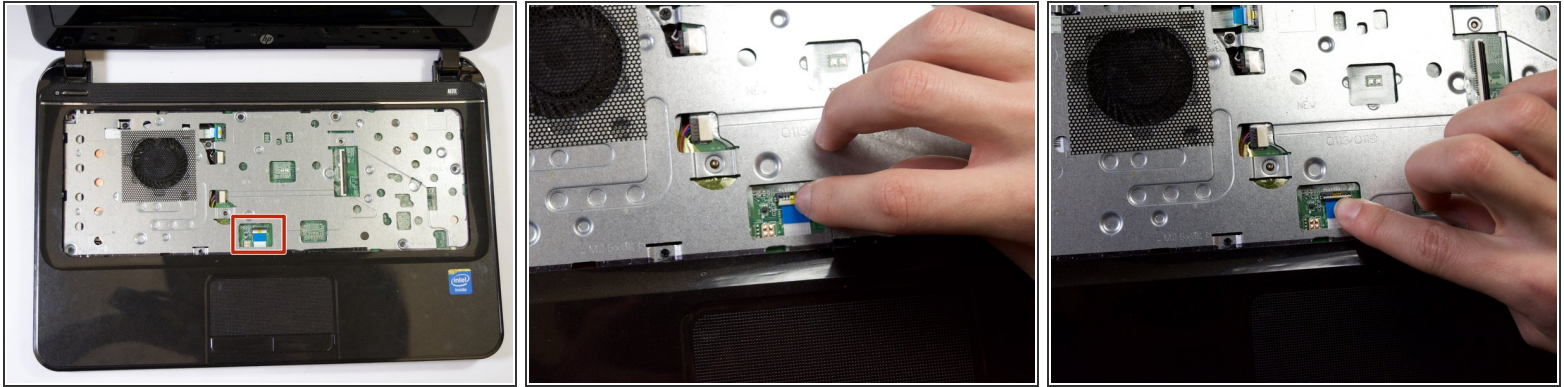
- Locate these seven 5mm circled screws on the panel that was under the keyboard.
- Remove the screws with a Phillips Head #1 Screwdriver.

Step 5



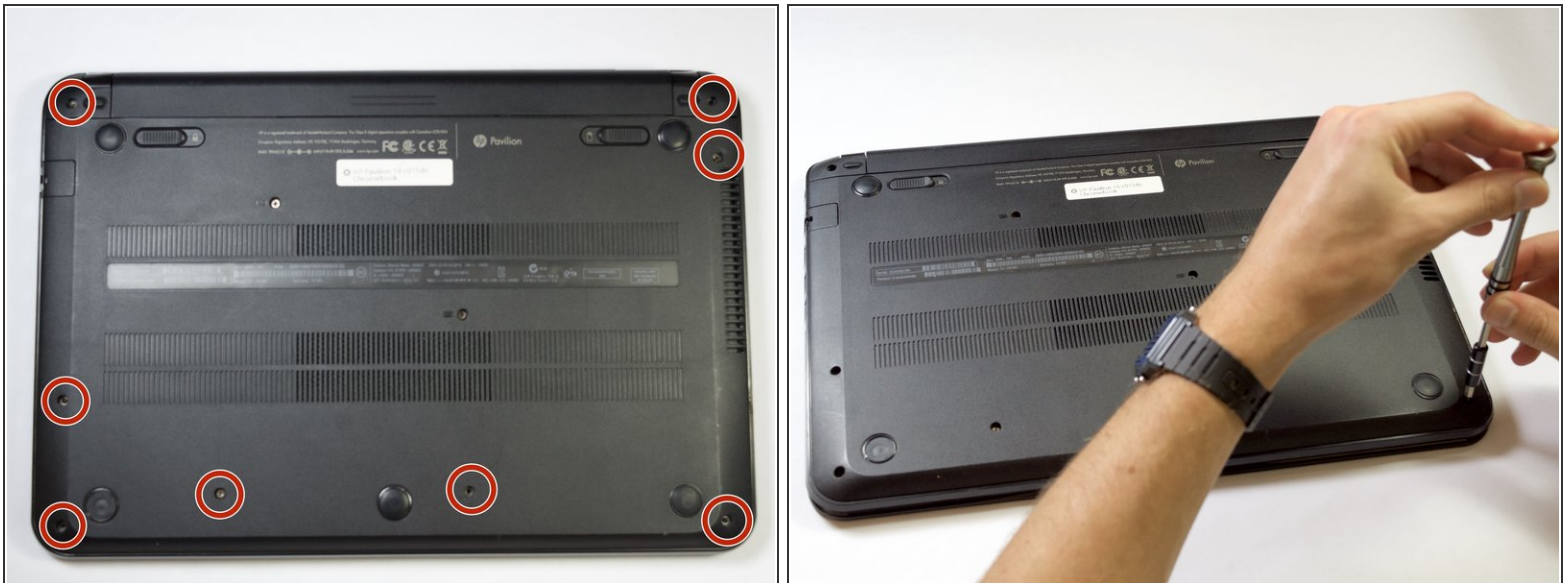
- Locate the ribbon cable located at the top of the keyboard area.
- At the cable base, lift the white tab with a fingernail and then gently pull on the blue tab of the cable to release it.

Step 6



- Locate the ribbon cable just above the touchpad.
- Disconnect the cable by lifting the white tab at the base of the cable with a fingernail and then pulling on the blue section of the cable.

Step 7



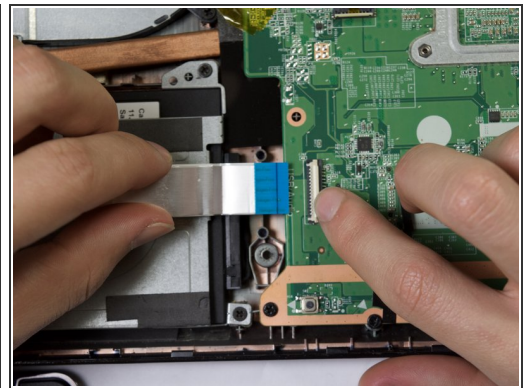
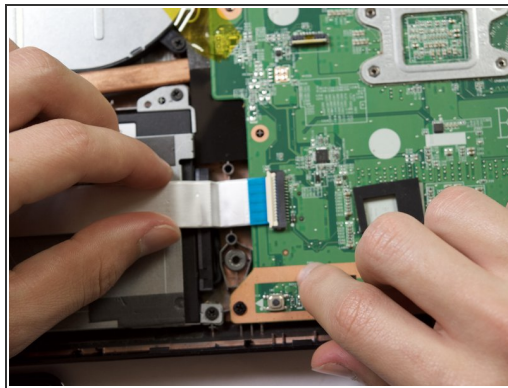
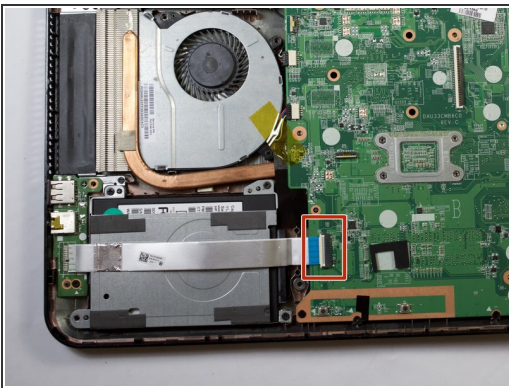
- Locate these eight 7mm screws on the bottom of the laptop.
- Remove using a Philips Head #1 Screwdriver.

Step 8




- Flip the computer back over, and using the metal spudger, remove the plastic palm rest assembly.
- Go little by little around the edge and carefully pry off the plastic palm rest assembly.

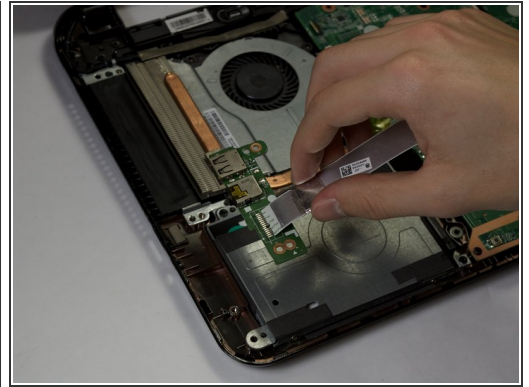
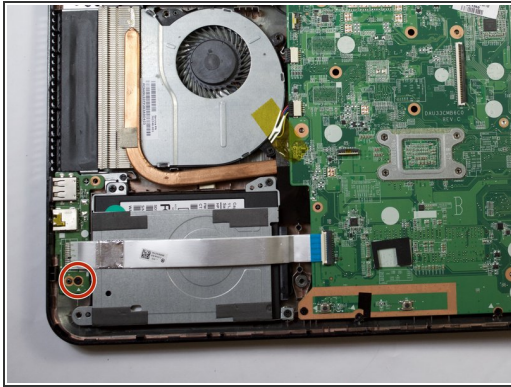
Step 9



- Flip the plastic flap to unattach the metal strip located at the bottom left corner.

 The headphone jack is attached to this cable.

Step 10



- Remove the circled screw located at the bottom left using a Phillips #1 Screwdriver.
- You can now disconnect the headphone jack piece.

To reassemble your device, follow these instructions in reverse order.