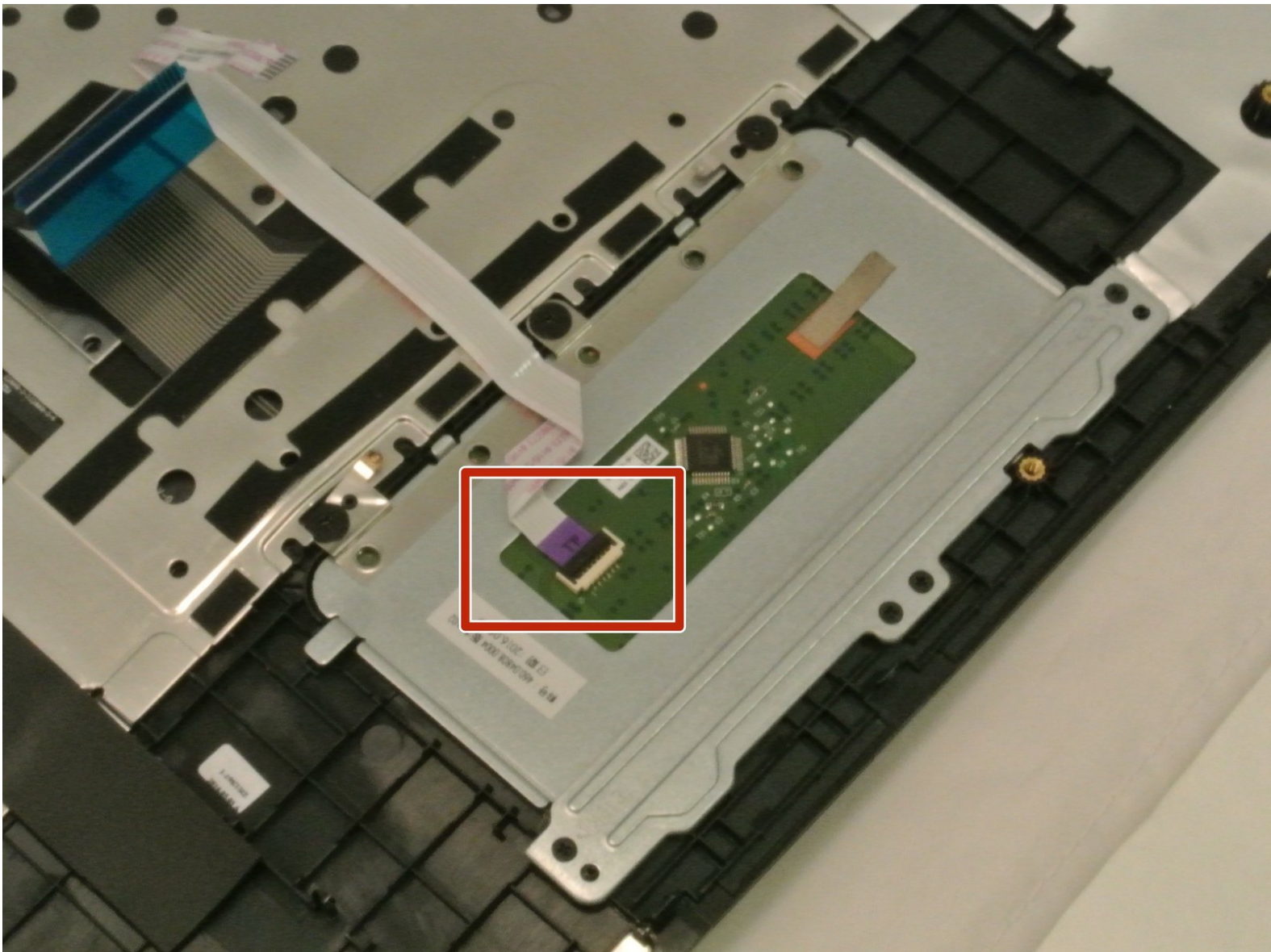




HP Pavilion 15-bk020wm Touchpad Replacement

This guide will walk you through the process of replacing a non-responsive touchpad in an HP Pavilion 15-bk020wm laptop.

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INTRODUCTION

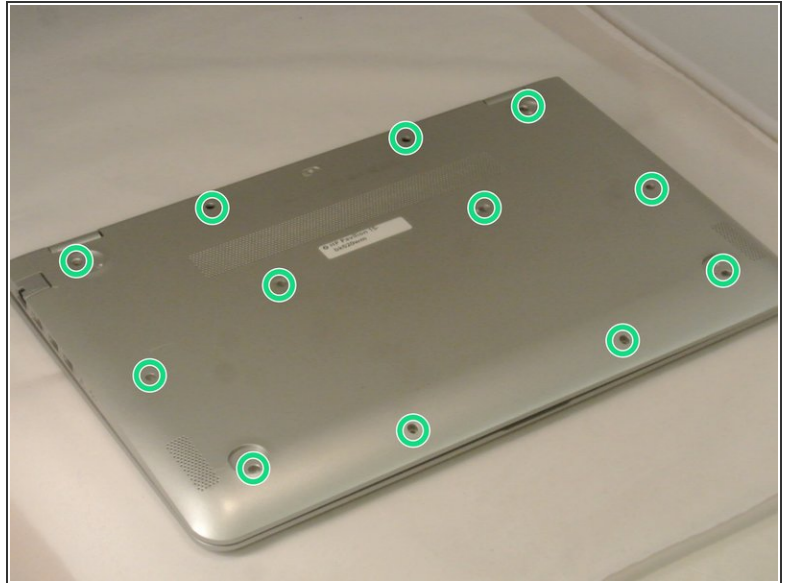
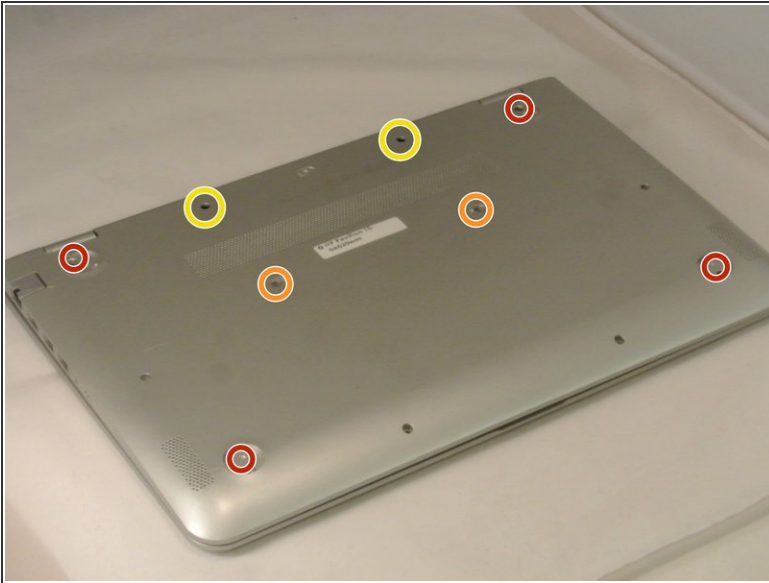
This guide will assist you in replacing the touchpad on your HP Pavilion 15-bk020wm device.




TOOLS:

- [Spudger](#) (1)
 - [iFixit Opening Tools](#) (1)
 - [Phillips #00 Screwdriver](#) (1)
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Step 1 — Keyboard Cover



 Turn computer off. Unplug the computer from the power source.

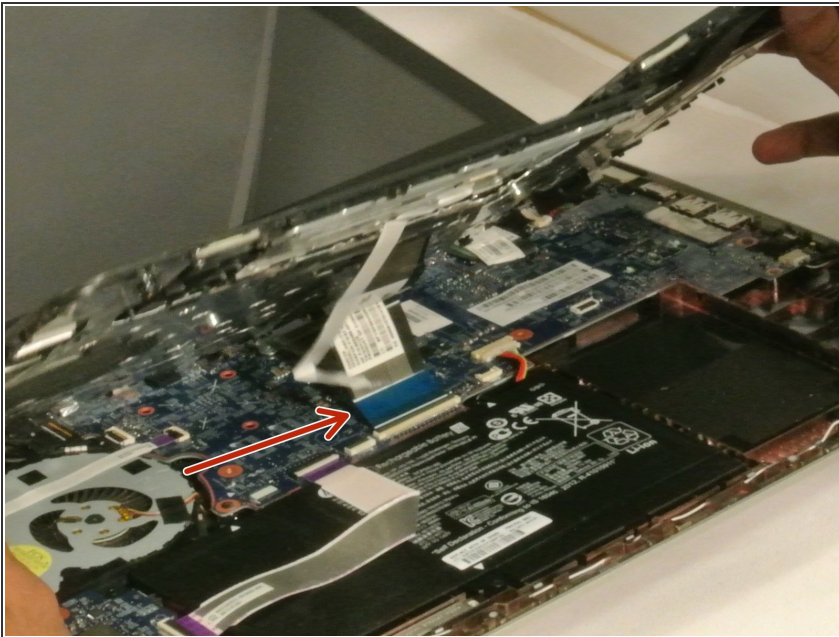
- Remove the 4 computer feet. (Our device didn't have these; they can be taken off with a plastic spudger.)
- Remove the two screw cover strips.
- Remove the two screw cover plugs.
- Unscrew all 12 screws (size: Phillips M2.5×7.0) from the bottom of the computer.

Step 2



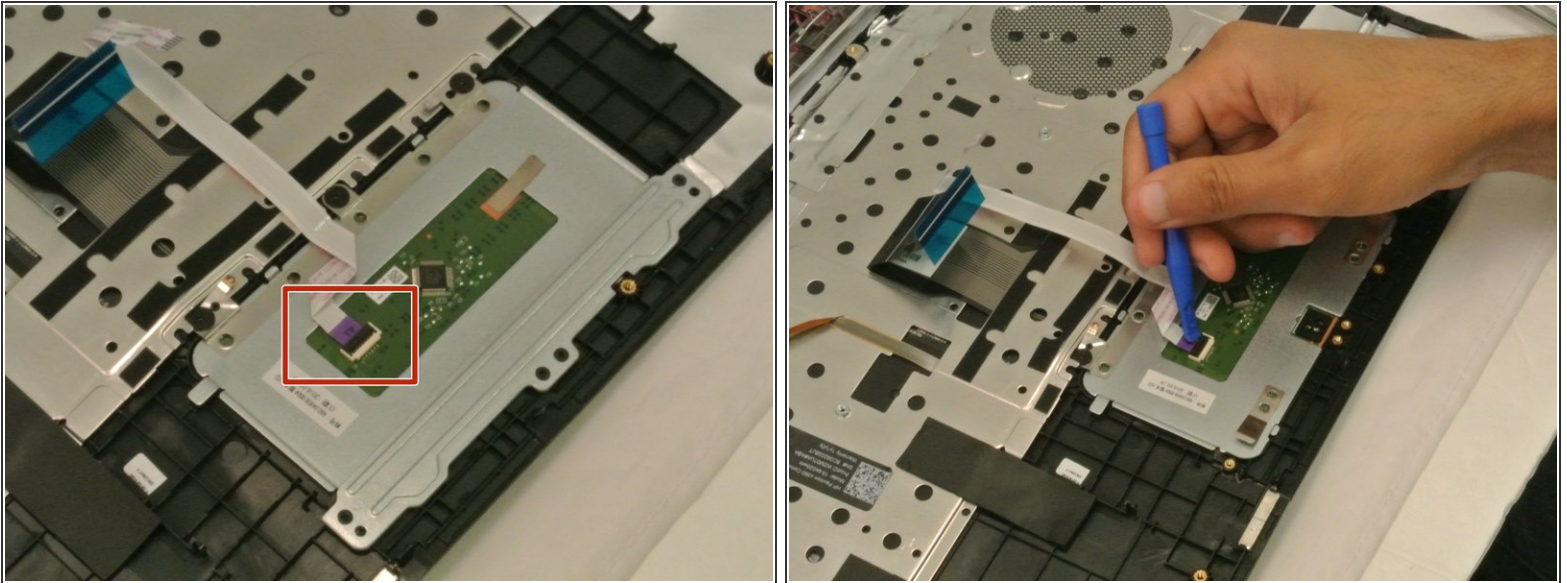
- Turn the computer over to the front.
- Open the laptop.
- Using plastic pry tool, pry up the keyboard cover near the hinge on both the right and left side and work your way toward the touchpad.

Step 3



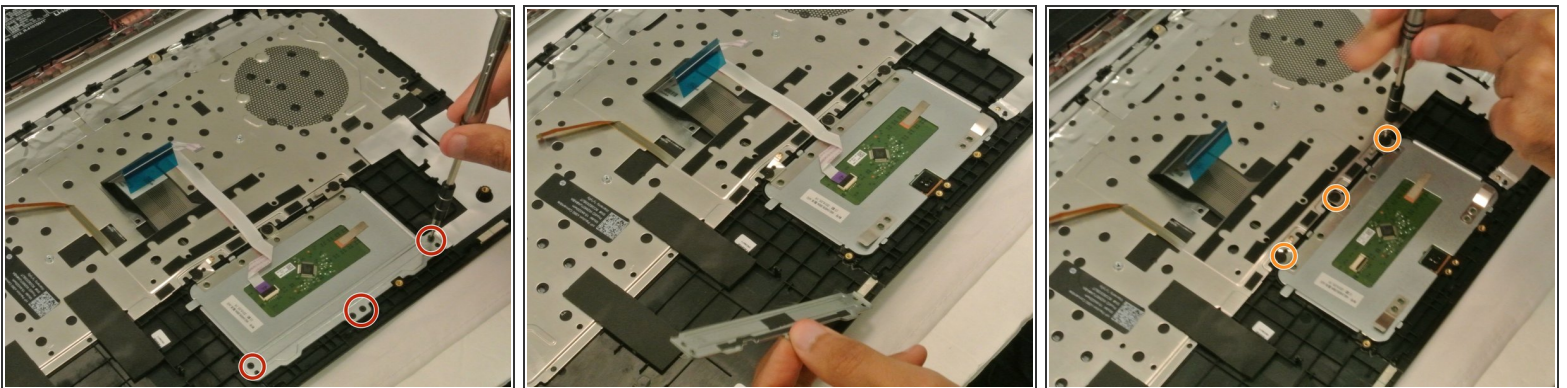
- Remove the blue connection cable gently.
- Lift the keyboard cover off.

Step 4 — Touchpad



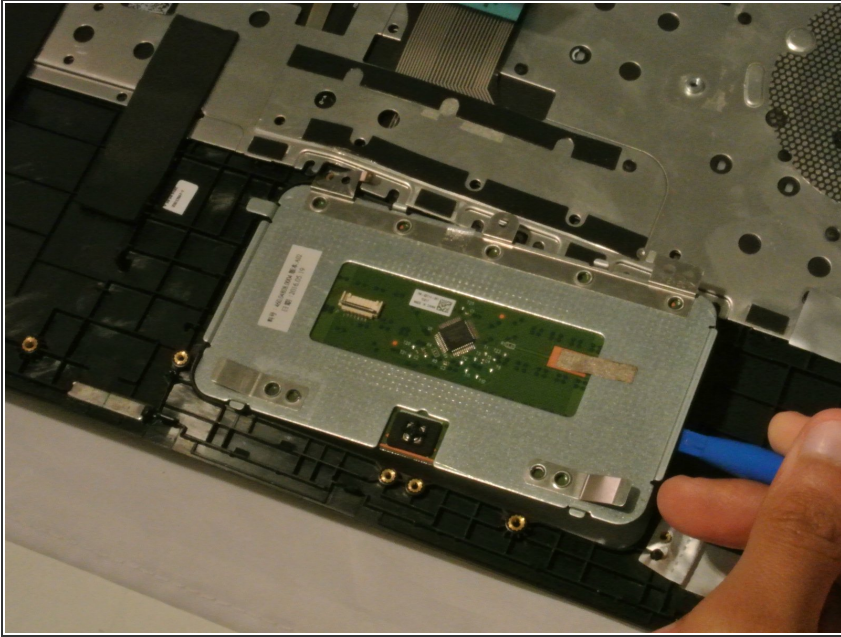
- After taking the keyboard cover off of the device, flip it over and locate the purple and white cable.
- Using the plastic opening tool, flip the ZIF connector open and detach the touchpad cable.

Step 5



- Unscrew the three screws at the bottom of the touchpad using the #00 Phillips screwdriver.
- Lift the bottom security piece off of the touchpad.
- Unscrew the three top screws using the same #00 Phillips screwdriver.

Step 6



- Using the plastic opening tool, lift the touchpad off of the keyboard cover.

To reassemble your device, follow these instructions in reverse order.