



# HP Pavilion 15-bk020wm Touchscreen Replacement

This guide will walk you through the process of replacing the touchscreen in HP Pavilion 15-bk020wm.

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## INTRODUCTION

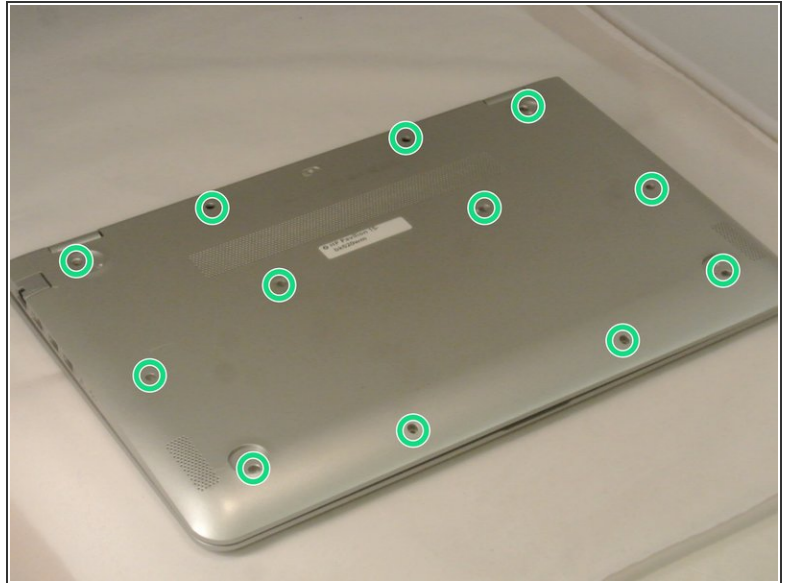
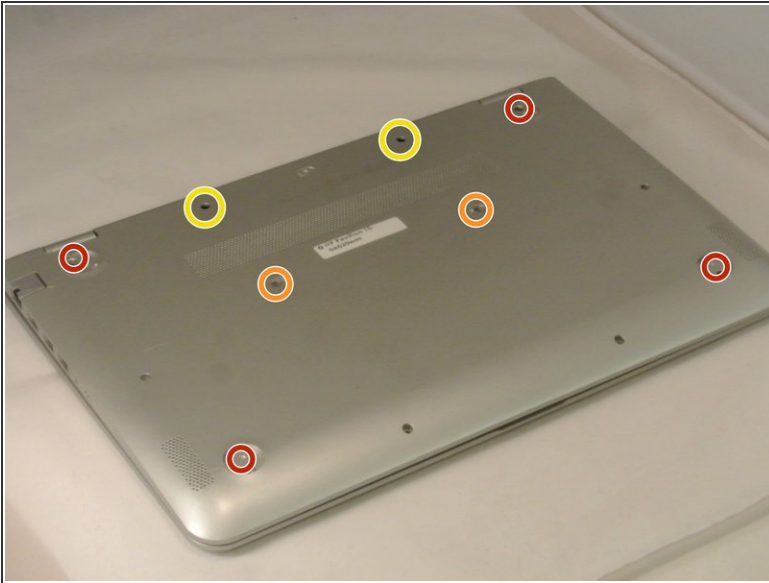
This guide will assist you to replace the touchscreen for HP Pavilion 15-bk020wm there are prerequisite guide to get to the touchscreen. Be sure to disconnect your device from the power source and ensure it is powered down.




### TOOLS:

- [Spudger](#) (1)
  - [iFixit Opening Tools](#) (1)
  - [Phillips #00 Screwdriver](#) (1)
  - [Tweezers](#) (1)
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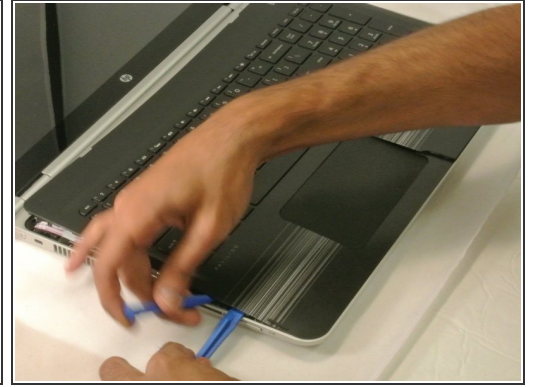
## Step 1 — Keyboard Cover



 Turn computer off. Unplug the computer from the power source.

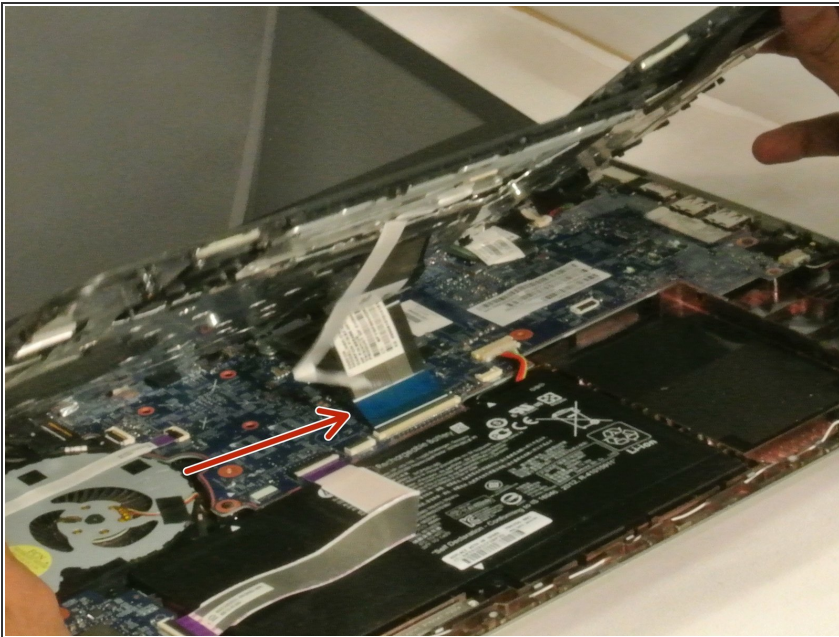
- Remove the 4 computer feet. (Our device didn't have these; they can be taken off with a plastic spudger.)
- Remove the two screw cover strips.
- Remove the two screw cover plugs.
- Unscrew all 12 screws (size: Phillips M2.5×7.0 ) from the bottom of the computer.

## Step 2



- Turn the computer over to the front.
- Open the laptop.
- Using plastic pry tool, pry up the keyboard cover near the hinge on both the right and left side and work your way toward the touchpad.

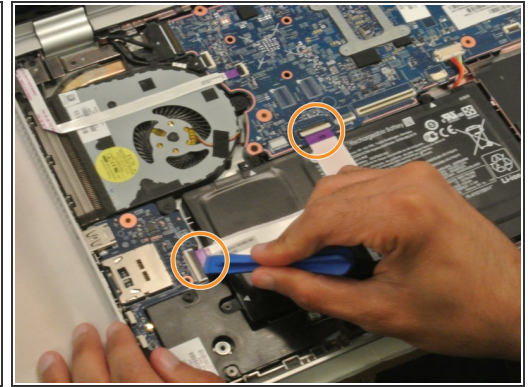
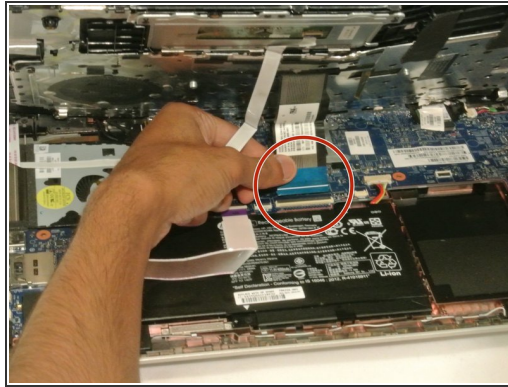
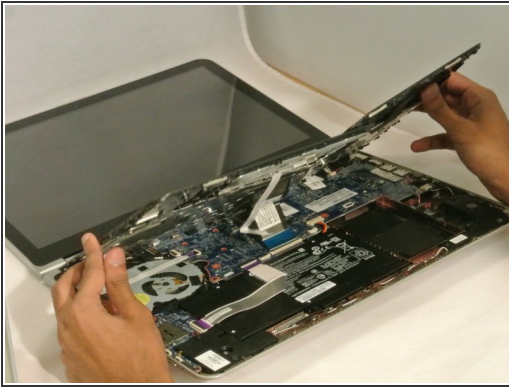
## Step 3



- Remove the blue connection cable gently.
- Lift the keyboard cover off.

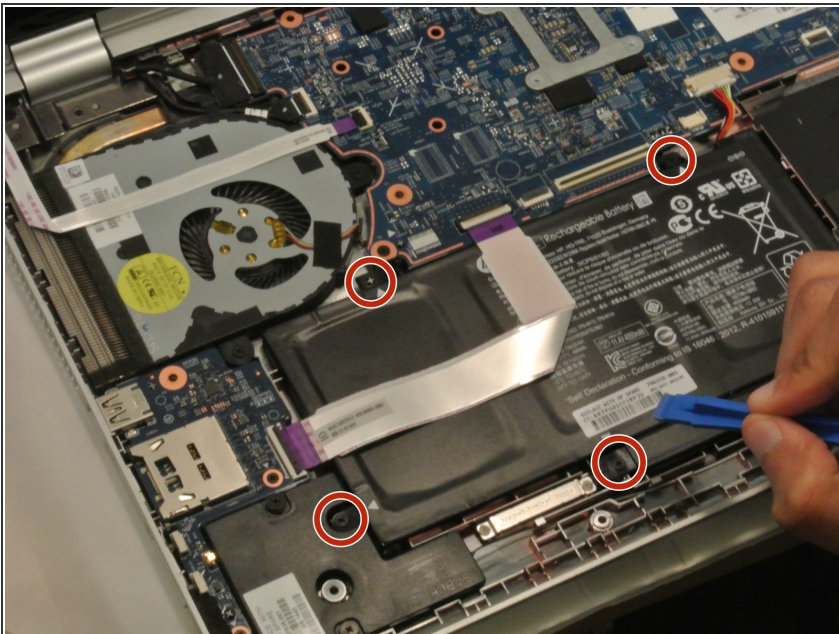


## Step 4 — Battery



- Tilt the keyboard mount up.
- Detach the blue ZIF cable from the bottom of the laptop.
- Use a plastic opening tool to flip up the two ZIF cables connecting the battery to the motherboard.

## Step 5



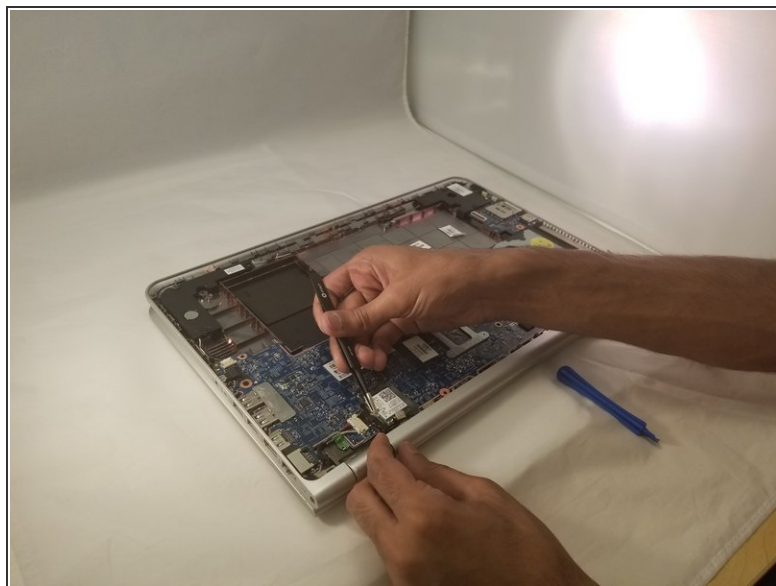
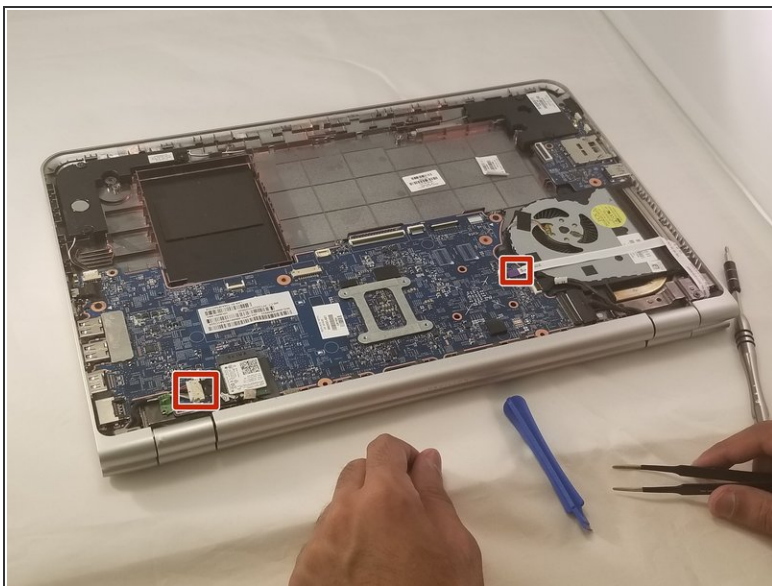
- Remove the four Phillips M2.5x4.4 screws using the Phillips 00 located along the perimeter of the battery.

## Step 6



- Lift the damaged battery from the laptop.
- Insert the new battery.

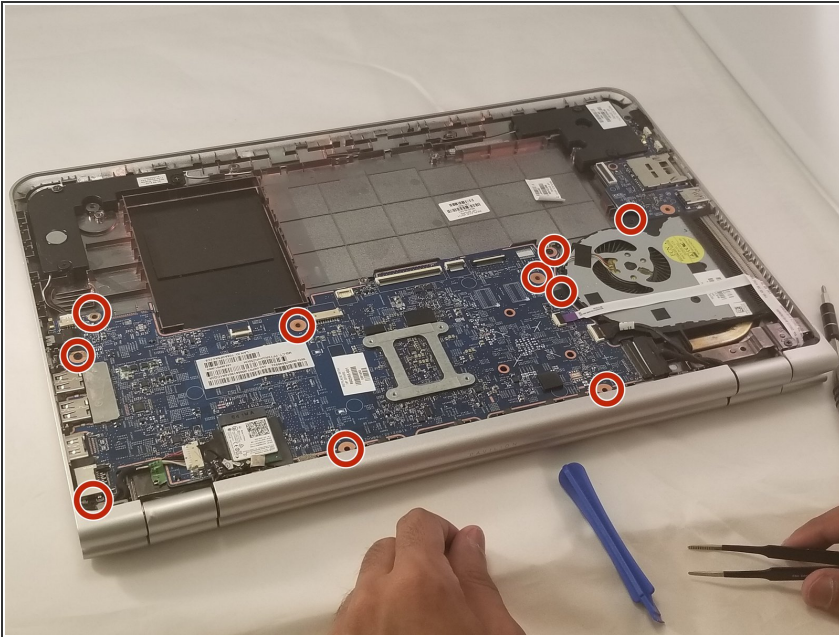
## Step 7 — Touchscreen



- Detach the two cables from the motherboard.

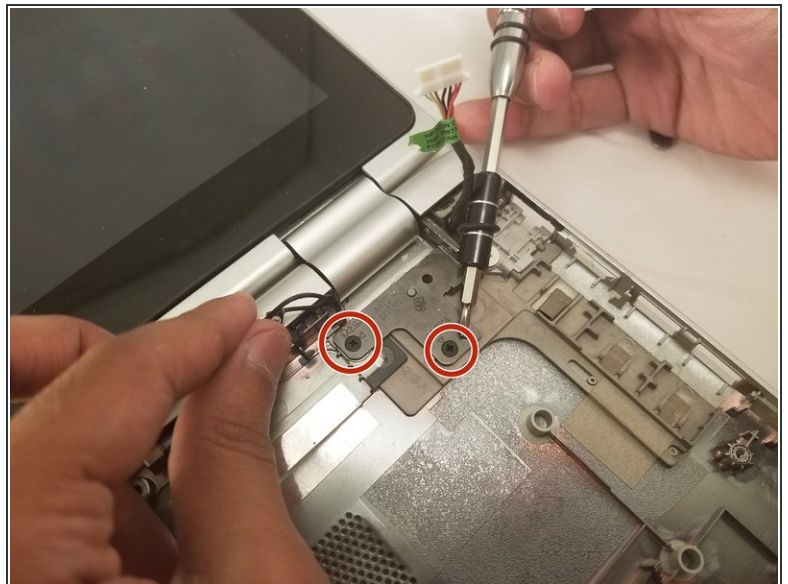
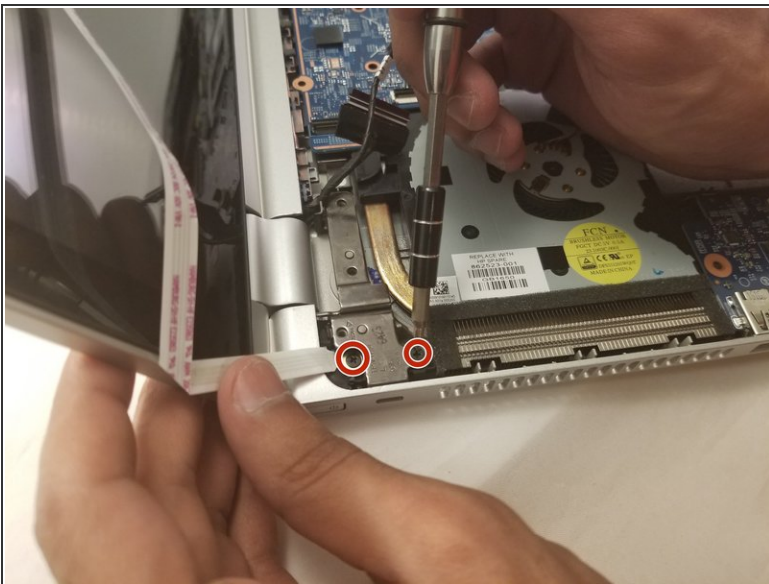


## Step 8



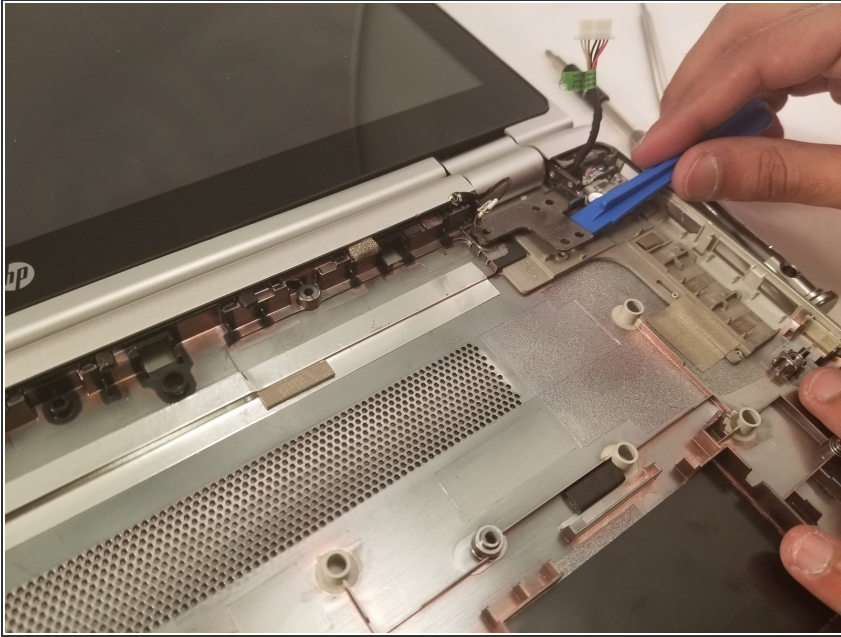
- Unscrew all ten screws (M2.5x4.4) using the Phillips 00 screwdriver from the motherboard. Be sure to unscrew the fan as well.
- Lift the motherboard with the fan.

## Step 9



- Unscrew the screen from the laptop body using Phillips 00. Screw size: M2.5x4.4

## Step 10



- Lift the touchscreen hinges using the plastic opening tool to detach the screen.
- Obtain the new touchscreen to connect to your device.

To reassemble your device, follow these instructions in reverse order.