



HP Pavilion Touchsmart 11z-e000 Keyboard Replacement

This guide will walk you through the steps required to both remove your broken keyboard and replace it with a new keyboard.

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INTRODUCTION

If your keyboard is missing keys, sticky, or the keyboard is not responding you may need to replace your keyboard. This guide will cover how to remove the keyboard for replacement.

TOOLS:

- [Small Phillips Head Screwdriver](#) (1)
 - [iFixit Opening Tools](#) (1)
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Step 1 — Battery



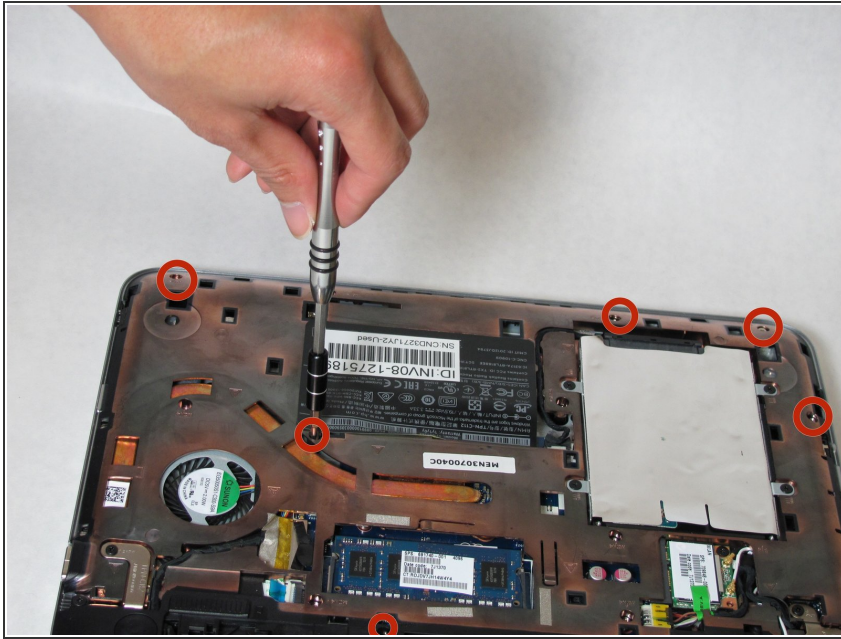
- Remove battery by pushing the two tabs and pulling the battery outwards slowly but firmly.

Step 2 — Keyboard



- Use a spudger to slide under the outer plastic cover of the laptop and lift it up and away.
- Pull off the plastic cover of the laptop.

Step 3



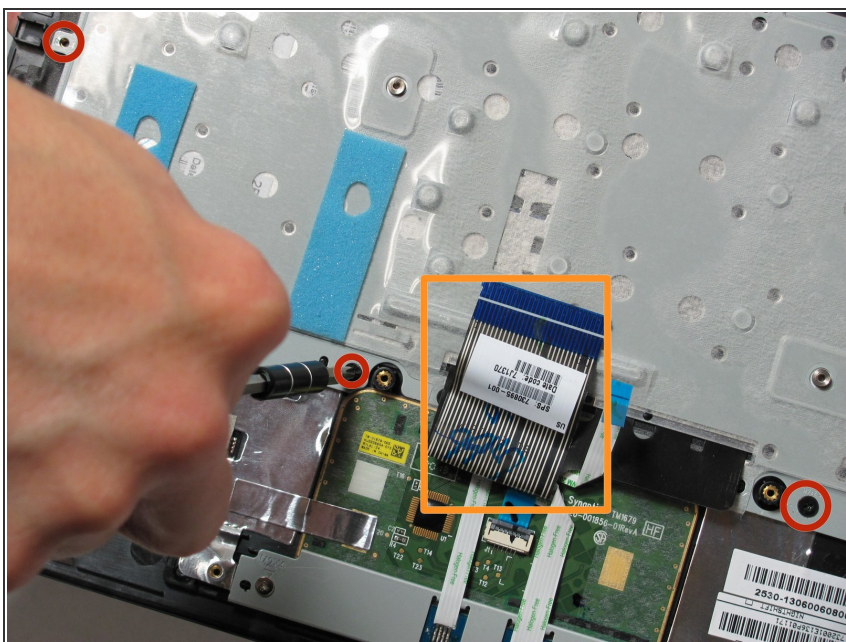
- Remove all of the silver screws connecting the keyboard plate to the rest of the laptop.
- ⓘ This step allows the top plate to be removed from the body of the laptop in the following step.

Step 4



- Use a spudger to lift the keyboard plate off of the base of the computer.
- ⚠ Some areas near the hinges may be connected with an adhesive. Take care when removing the plate in these regions.

Step 5



- Remove the screws connecting the keyboard to the underside of the plate
- Detach the ribbon wire connecting the keyboard to the hardware.

ⓘ This picture shows the underside of the keyboard after it is removed from the laptop.

Step 6



- Slowly separate the main part of the keyboard from the metal plate by pressing firmly on the key side of the keyboard and lifting from the back side.

To reassemble your device, follow these instructions in reverse order.