



HP Stream 11-d020nr Lower Case Replacement

Replace the lower case of the HP Stream 11-d020nr.

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INTRODUCTION

Use this guide to remove the lower case of the HP Stream 11-d020nr. This should take you about 5-10 minutes. Use caution when taking the cover off of the laptop. The process requires a significant amount of force, and it can be easy to damage the internal components.

TOOLS:

- [Metal Spudger Set \(1\)](#)
- [Screwdriver \(1\)](#)
- [Spudger \(1\)](#)
- [iFixit Opening Tools \(1\)](#)

Step 1 — Lower Case



① Before disassembly, unplug and power off the Stream 11.

- Pry off the two elliptical rubber inserts (one in each corner).
- Pry off the two circular rubber inserts below the removed elliptical inserts (one in each corner).

Step 2



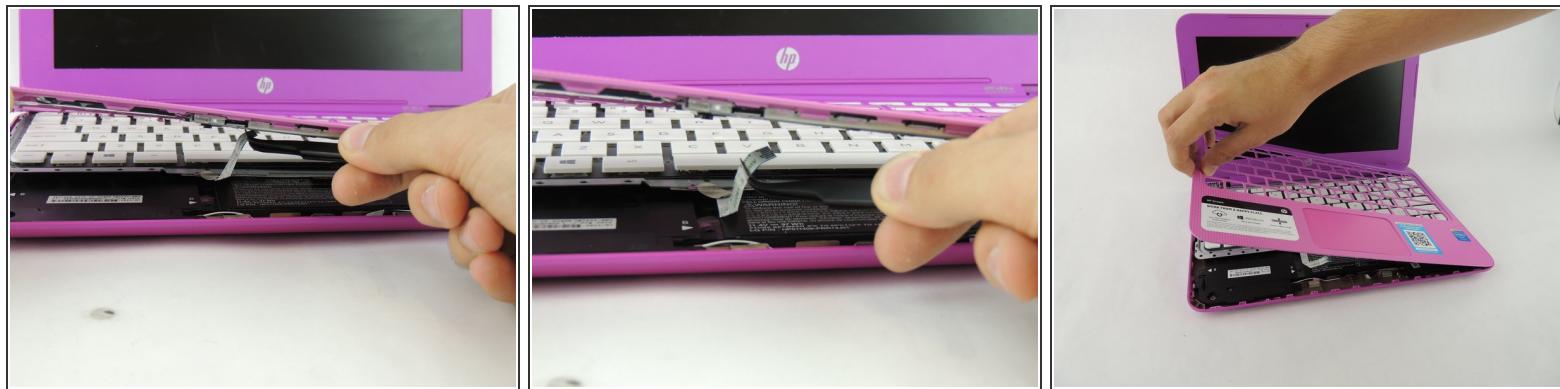
- Remove the eleven 5.6 mm Phillips #00 screws.

Step 3



- Turn the computer upright and lift the screen.
- Carefully use a spudger to pry the plastic keyboard cover from the base.
⚠ When using the metal spudger, be careful not to press into the components underneath the keyboard cover. If possible, use a standard spudger or plastic opening tool to remove the keyboard cover.
- Work the spudger around the cover to release the clips attaching the cover to the base.
- Be patient when removing the cover, as there are many clips and it may take some time.

Step 4



- Disconnect the cable connecting the ClickPad to the base.
- Remove the plastic keyboard cover.

! The cover is attached to the ClickPad by a cable. Be careful not to lift the cover too far so you do not damage this cable.

To reassemble your device, follow these instructions in reverse order.