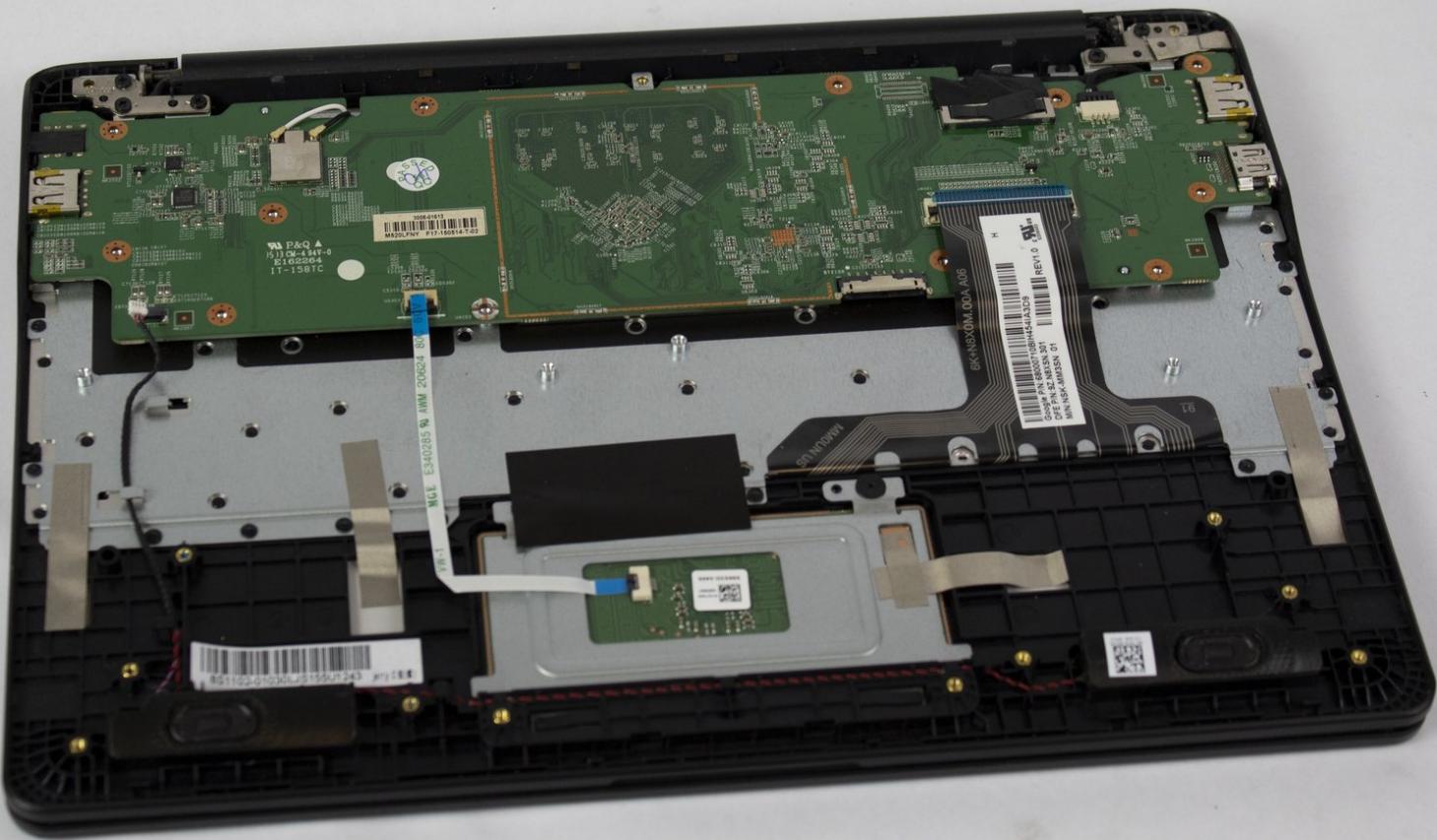




# Hisense Chromebook C11 Hard Drive Replacement

How to replace a Hisense Chromebook C11 hard drive.

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## INTRODUCTION

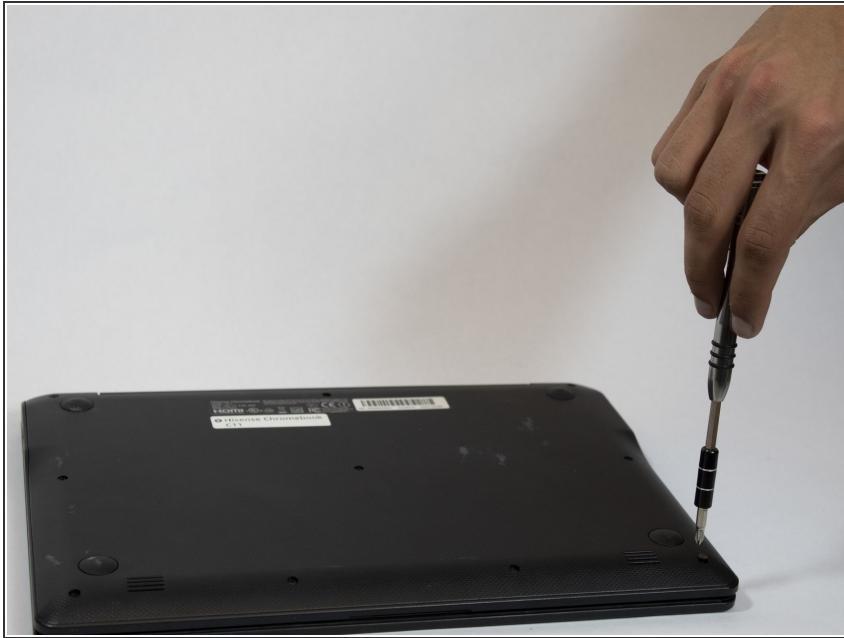
This guide involves the manipulation of small, intricate parts. Please use caution.

Before dissembling your device, please refer to the [troubleshooting guide](#) to investigate other possible solutions to your problem.

## TOOLS:

- [iFixit Opening Tools](#) (1)
- [Phillips #00 Screwdriver](#) (1)
- [Phillips #000 Screwdriver](#) (1)
- [Tweezers](#) (1)

## Step 1 — Back Panel



! Make sure that the laptop is turned off and disconnected from any power sources.

- Flip over the Chromebook.
- Unscrew the screws with Phillips #00 screwdriver.

## Step 2



- Remove the front two hub caps.

## Step 3



- Unscrew the screws with Phillips #00 screwdriver.

## Step 4



- Pry the perimeter of the case with a plastic opening tool.
- Remove the back panel.

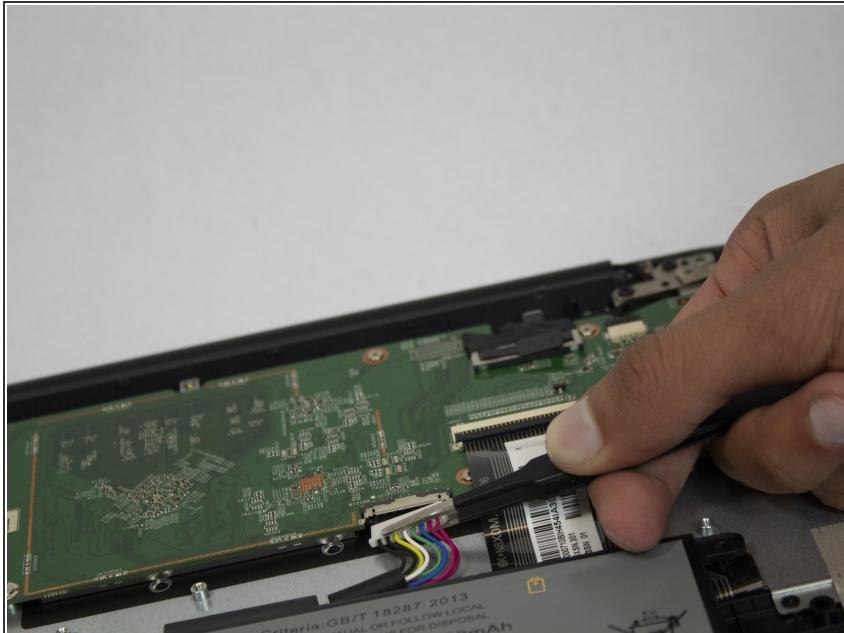
## Step 5 — Battery



Be careful not to puncture the battery with the screwdriver or any sharp instrument.

- Unscrew the screws with a PH000 screwdriver.

## Step 6



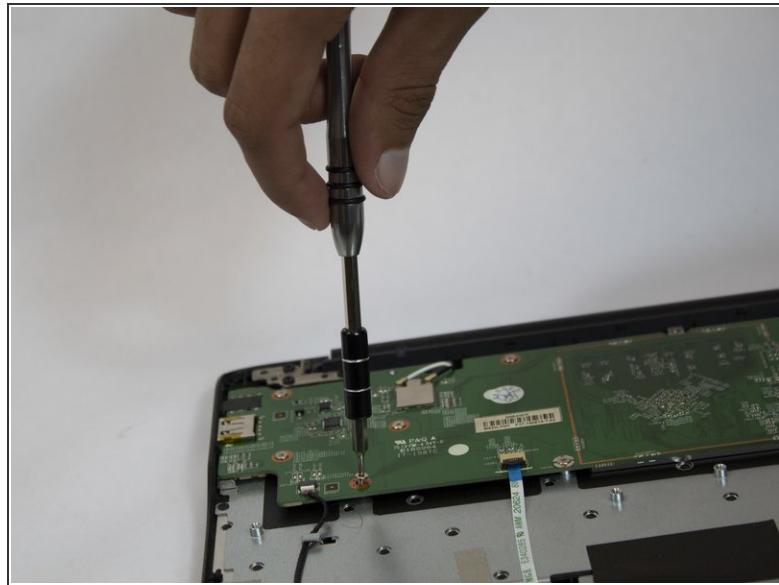
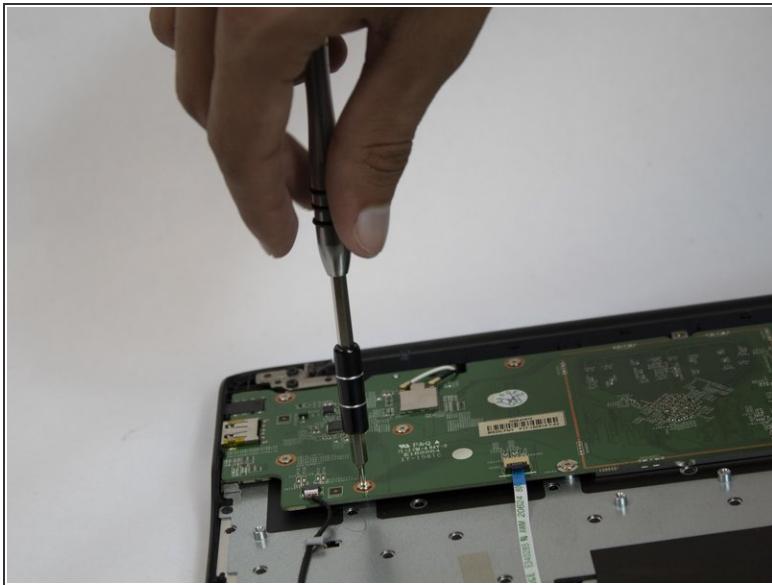
- Use tweezers to unplug the battery.

## Step 7



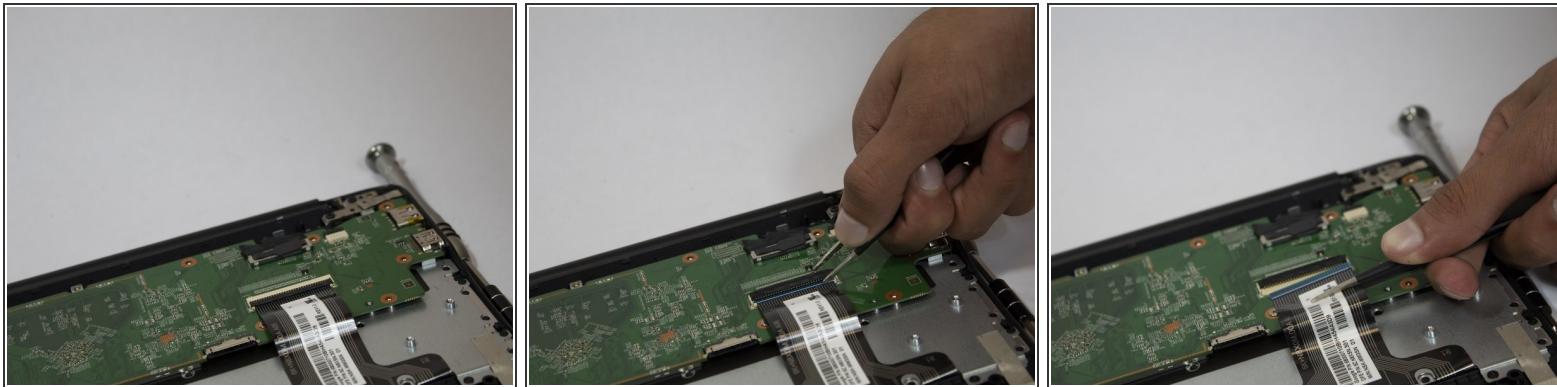
- Remove the battery.

## Step 8 — Hard Drive



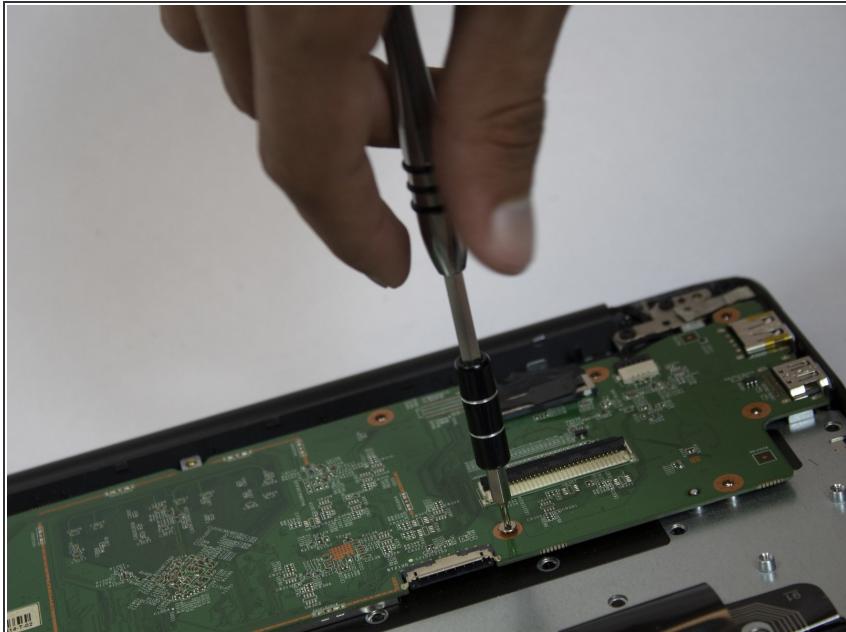
- Unscrew all of the screws that you can access on the hard drive.
- If you cannot reach the screw beneath the black strip, move on to the next step.

## Step 9



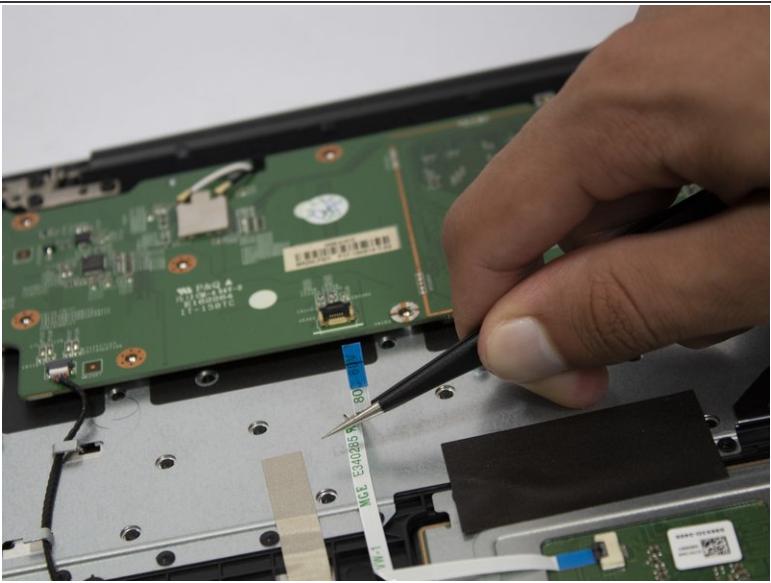
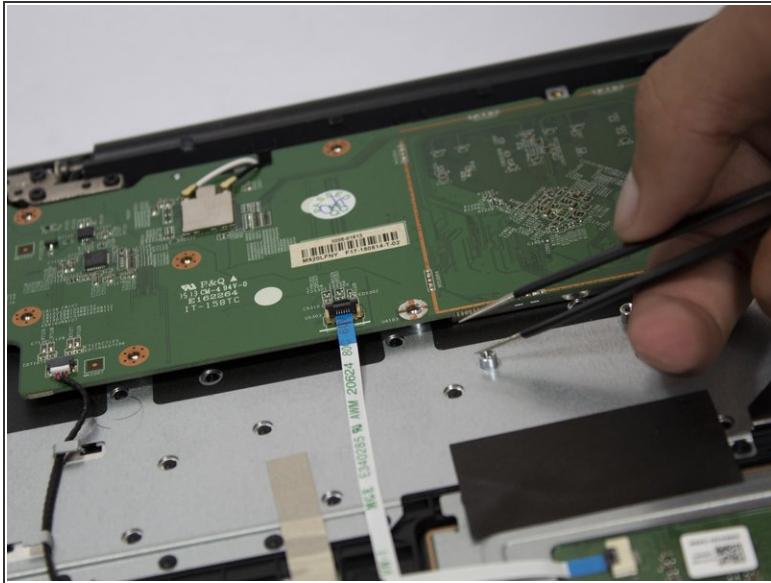
- Remove the black strip using tweezers.

## Step 10



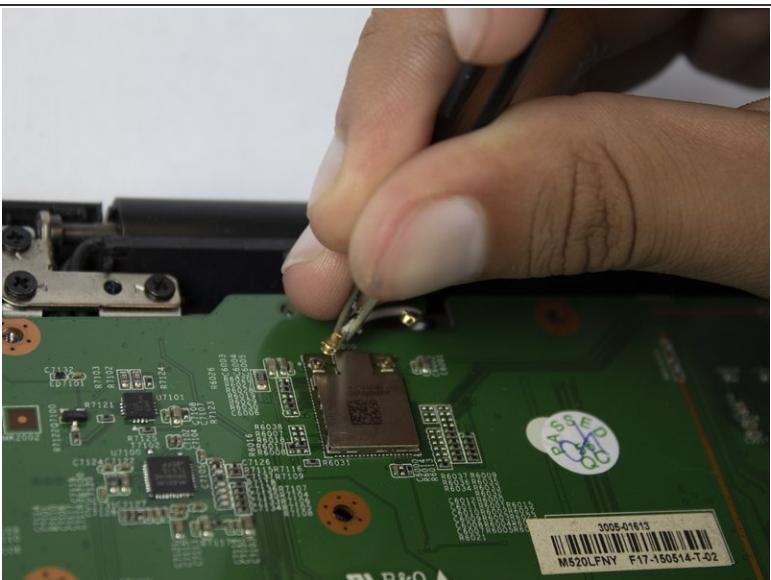
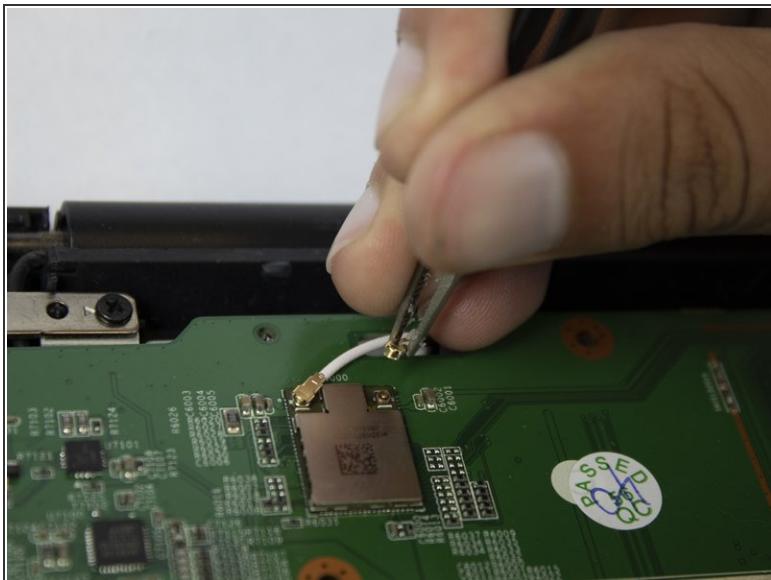
- Unscrew the screw beneath the black strip if you have not done so already.

## Step 11



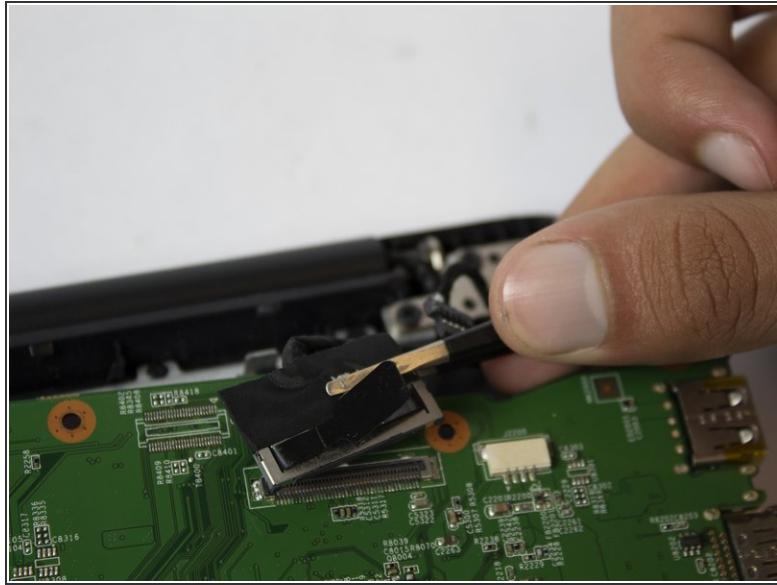
- Remove the ribbon with the tweezers.

## Step 12



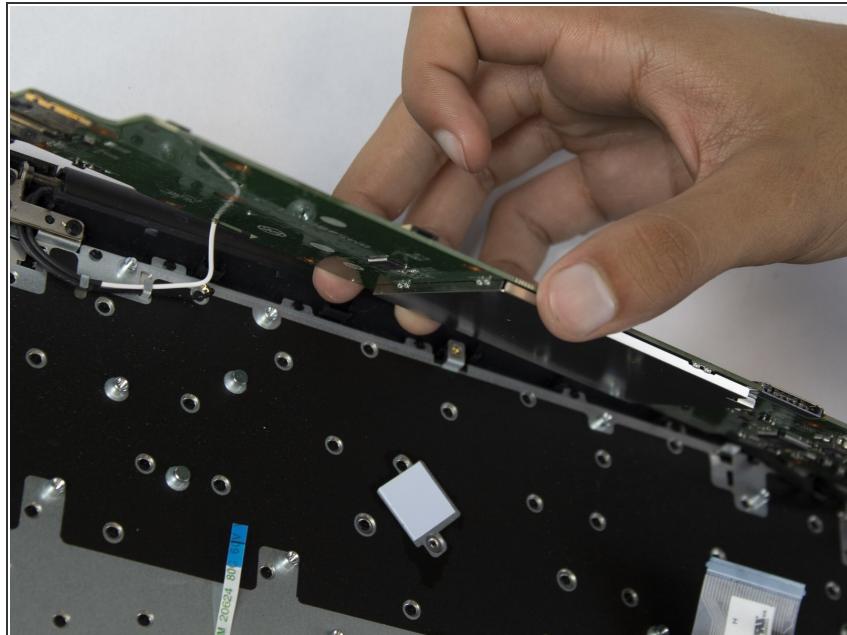
- Using the tweezers, carefully remove the latches attaching the silver computer chip.

## Step 13



- Continue gently removing all remaining points of attachment.

## Step 14



- Carefully remove the hard drive.

To reassemble your device, follow these instructions in reverse order.