How to Enter Factory RESET Mode if Device Doesn't Boot

Dell Venue 8 Pro doesn't boot or turn on.

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⚙ TOOLS:

- Small Flathead Screwdriver or Knife (1)

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Step 1 — How to Enter Factory RESET Mode if Device Doesn't Boot

- Hold (Volume -) button, then power button. Release power button once Dell logo appears but continue to hold (Volume -) down until menu appears.

Step 2

- If step 1 fails, reseat the battery before leaving the device overnight to charge and then try Step 1 again. You can reseat the battery by carefully prying the case from the display (it is not screwed or glued down) with a small knife or screw driver. Pay special care around the buttons and USB/Memory ports.

To reassemble your device, follow these instructions in reverse order.

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