



# How to Exit ZTE Max XL Field Test Mode

This guide is to help you if your ZTE Max XL is stuck in Field Test Mode (FTM).

Written By: Olivia Wolf



## INTRODUCTION

This guide has step-by-step instructions on how to exit Field Test Mode on your ZTE Max XL. To determine if you are in Field Test Mode, refer to our [Troubleshooting Guide](#).

## Step 1 — How to Exit ZTE Max XL Field Test Mode



- Field Test Mode (FTM) can be useful if you perform tests on signal strength, but for most users it prevents some applications to run correctly.
- The phone screen will display FTM when in the mode.

## Step 2



- Hold down the power button for 10 seconds to turn off the phone.

### Step 3



- Press the power button until your phone responds to power on the phone.
- ☑ To assure your phone does not stay in FTM, **DO NOT** press the lower volume button. Pressing of the lower volume button is the reason your phone enters FTM.

### Step 4



- If the phone is still in FTM after the reboot, make sure the lower volume button is not stuck.
- After the button is unstuck, repeat step three.