



# How to clear a Canon PIXMA MP190 paper jam

This guide will show you how to remove a paper jam that occurs during printing.

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## INTRODUCTION

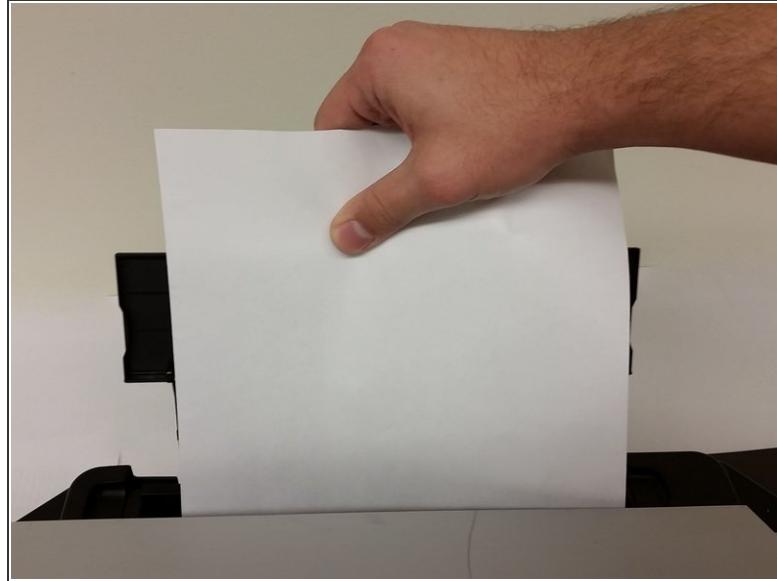
The printer will stop printing and will display an alarm light. A paper jam warning will be displayed on the computer.

## Step 1 — Locate Paper Jam



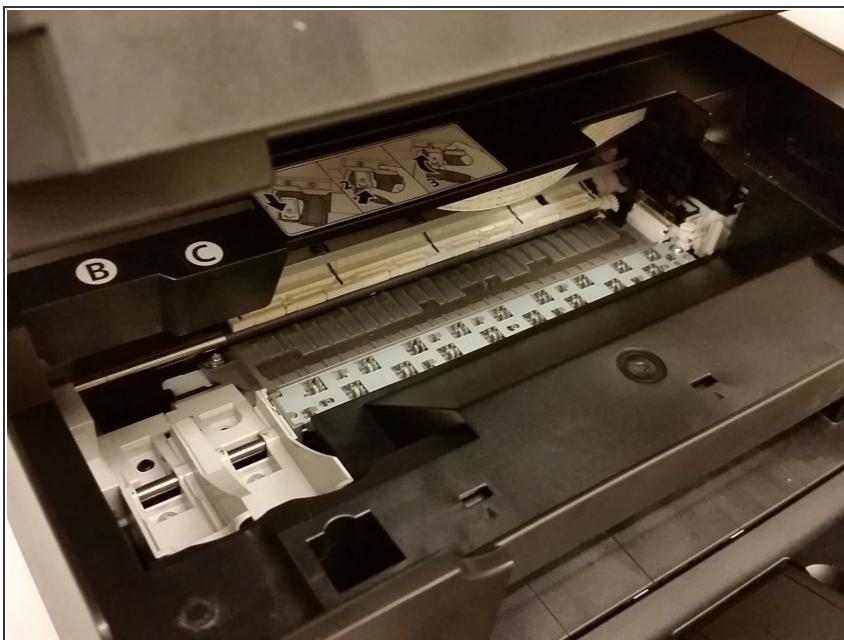
- For safety ensure that the printer is powered off.
- Lift the scanning unit until the scanning unit support is vertical.
- Lower the scanning unit until the scanning unit support seats in the scanning unit support slot.

## Step 2 — Step 2



- Locate the paper jam.
- Firmly grasp the end of the paper that is most accessible.
- Pull the jammed piece of paper from the printer evenly.

## Step 3 — Inspect Printer



- Inspect the printer thoroughly to ensure that all pieces of paper have been removed.

## Step 4 — Clean Paper Feed Rollers



- Scrub the paper feed roller using the detailing brush.
- The roller can be rotated manually so the entire surface of the roller can be cleaned.

## Step 5 — Restore Functionality



- Lift up the scanning unit and press the scanning unit support inward while lowering the scanning unit.
- The printer is now ready to print.

To reassemble your device, follow these instructions in reverse order.