



How to test an iPad's battery

Battery problems with your iPad? Let's do some testing with coconutBattery.

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INTRODUCTION

I used coconutBattery 3.7 for this guide. I will update this guide promptly if the UI ever changes in the future.

Step 1 — Get coconutBattery

coconut Battery 3.7

With coconutBattery you are always aware of your current battery health. It shows you live information about the battery in your **Mac** and **iOS device (iPhone, iPad, iPod touch)** including:

- Age of your Mac, iOS device and battery
- How often the battery was charged
- Your battery health (capacity in relation to the original capacity your battery had when it left the factory)
- and much more...

You are also able to save the current health information, so you can see the changes of your battery over time. With the online service "coconutBattery Online" you even can compare these information with others.

If you like coconutBattery and want to support the future development you might want to consider purchasing a license for the **Plus-Upgrade**.

If not, [a donation is always very welcome](#).



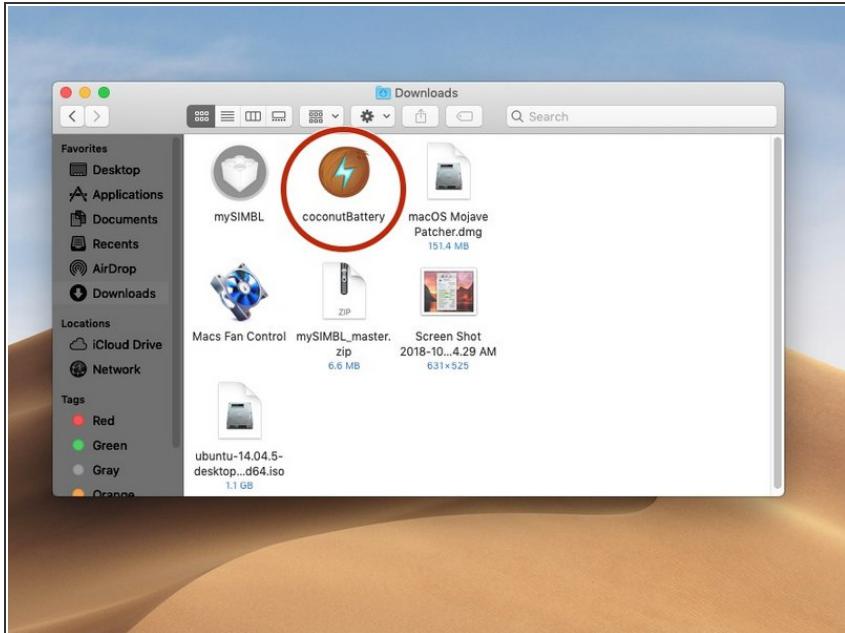
- Head on over to the coconutBattery website and grab a copy of coconutBattery.

i I used coconutBattery 3.7 for this tutorial, and if the UI ever changes in the future I will promptly update this guide as needed.

- Hit that download button. It should be downloading into wherever you set your downloads to download to.

i [coconutBattery Website](#)

Step 2 — Opening coconutBattery

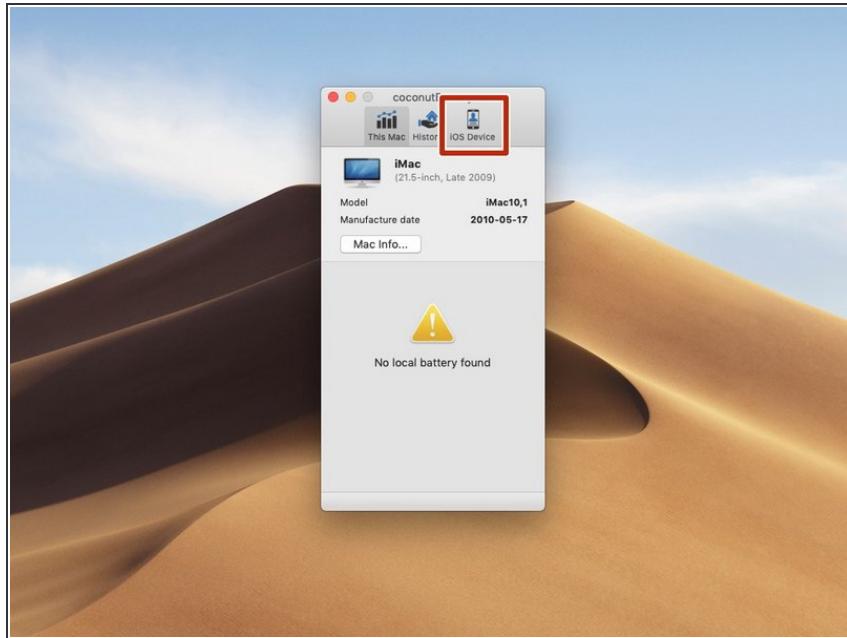


i Lucky us! coconutBattery is already ready to run after being downloaded.

- Double click on the coconutBattery application.

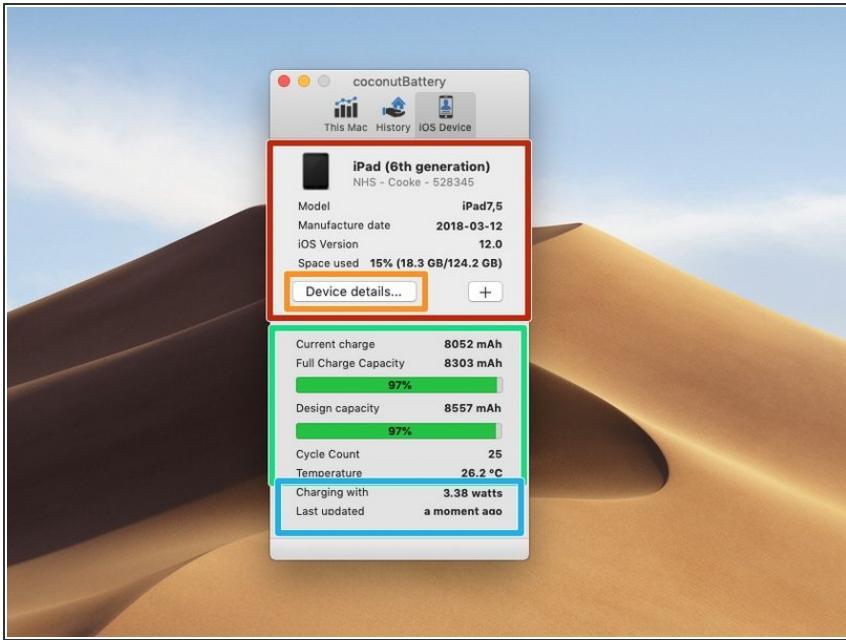
i The location of where you have saved the coconutBattery application may vary. For me, I saved it to my Downloads folder.

Step 3



- Now, get the charger (lightning pin cable) for your iDevice and plug the USB-A port into your Mac and the Lightning Pin into your iDevice.
- Click the iOS device icon and you should be directed to the iOS device battery page.

Step 4 — Information



- ➊ All done! Now you can see...
 - Device information...
 - Advanced device information...
 - Battery information
 - Charger information
- ➋ If you have been sent here by a user on the Answers Forum or are going to ask a question about your iDevice's battery on the answers forum, take a screenshot of this entire window and upload it with your question.
- ➌ If you are unsure how to upload your screenshot to your existing question, you can use guide [Adding Images to an Existing Question.](#)
- ➍ I was using my iPad for this guide because I left my iPhone at home. The steps should be no different with using an iPhone.

All done!