How to troubleshoot Telstra Elite charging problems

Figuring out whether charger or charger port is broken.

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Step 1 — How to troubleshoot Telstra Elite charging problems

- Try charging device

- If this does not work, try using another charger.

Step 2

- Look for bends in charger port.

This document was generated on 2019-09-20 01:14:24 PM (MST).

Step 3

- If neither charger works and the charger is loose in port or there seems to be a bend in the port, the port is most likely the problem.

To reassemble your device, follow these instructions in reverse order.