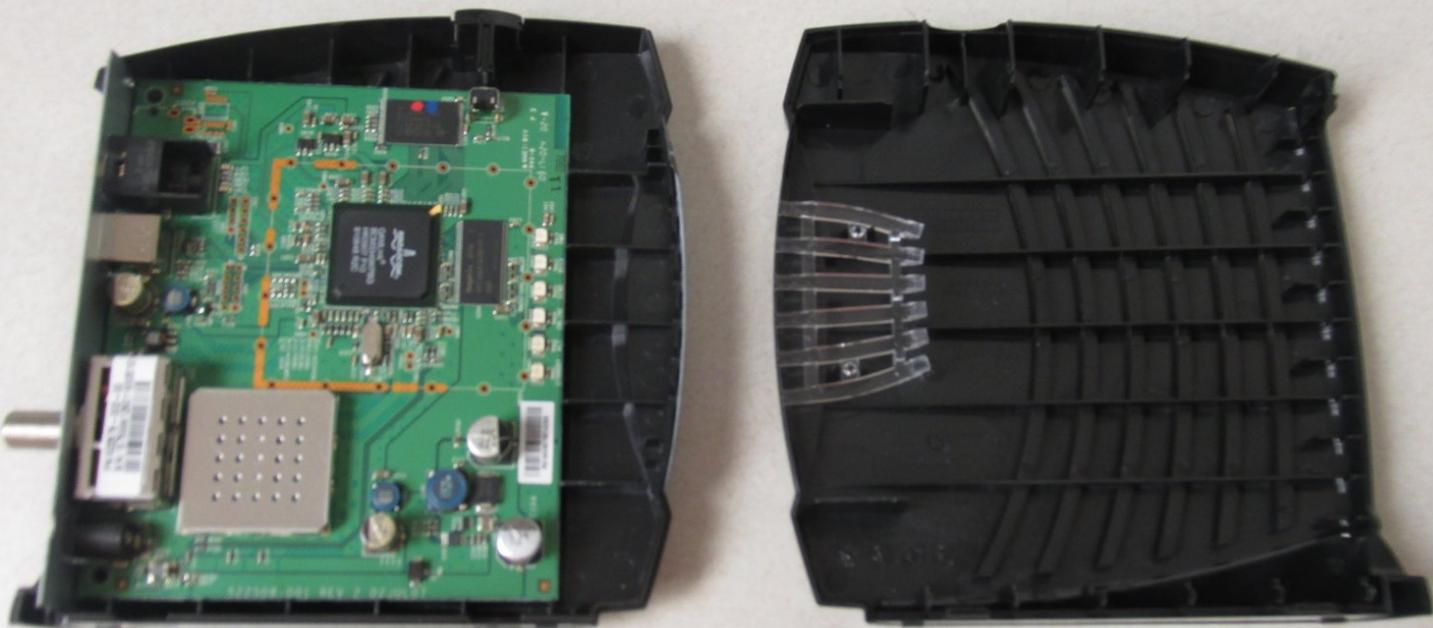




# Motorola SURFboard SB5101 Outer Cover Replacement

Use this guide in order to learn how to open the modem to remove inner components.

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## INTRODUCTION

This guide should be used to open the modem to access inner components for repair or replacement.

### TOOLS:

- [64 Bit Driver Kit \(1\)](#)
- [Tweezers \(1\)](#)

## Step 1 — Removing the Screw on the Back of the Device



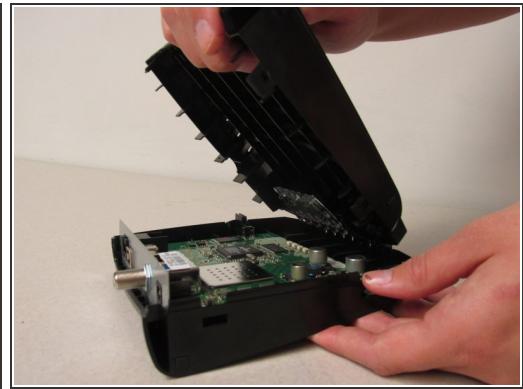
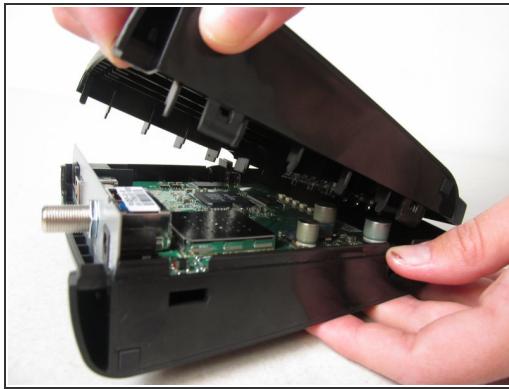
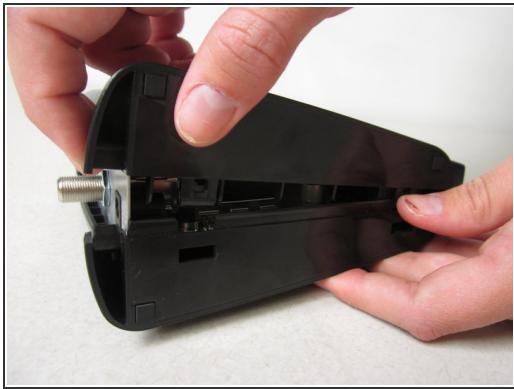
- Locate the single 1 cm screw on the back of the device (enclosed by a red circle in the image).
- Using a screwdriver with a Torx 10 hex screw, begin removing the 1cm screw by turning the screwdriver counterclockwise.
- Remove the screw and set aside.

## Step 2 — Unlocking Router



- ① Rotate your device 90 degrees to the right so that the bottom of the device is facing you.
  - Locate the two horizontal slots on the bottom of the device.
- ② You may need to remove the sticker on the bottom of the device to access these slots.
  - Insert the back end of the forceps into one of these slots. You may also use any other flat, narrow tool that fits into the slots.
  - Gently push the forceps into device. You should feel movement or hear a click, signifying this side of the device is unlocked.
  - Repeat with the other slot to completely unlock the device.

## Step 3 — Removing the Cover



- Grab the top and the bottom of the device and gently pull the device open.
- Continue pulling until you have completely removed the top cover of the device.

 When reassembling your device, make sure the standby key is properly in place. See the [Standby Key Guide](#) for more information.

 Also ensure that when you close the two sides of the cover the LED indicator lights are inside the information panel.

In order to learn how to re-assembly your device, visit the Reassembly Guide.