



Palm Centro Back Housing Replacement

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INTRODUCTION

This is instructions on how to open up the phone to get to the insides.



TOOLS:

- [T5 Torx Screwdriver](#) (1)
 - [iFixit Opening Tools](#) (1)
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Step 1 — Disassembling Palm Centro Battery



- Press and slide open the battery cover.

Step 2



 **Caution:** Turn cell phone off before removing battery!

- Press battery to the right.
- Then lift up battery pack to remove.

Step 3



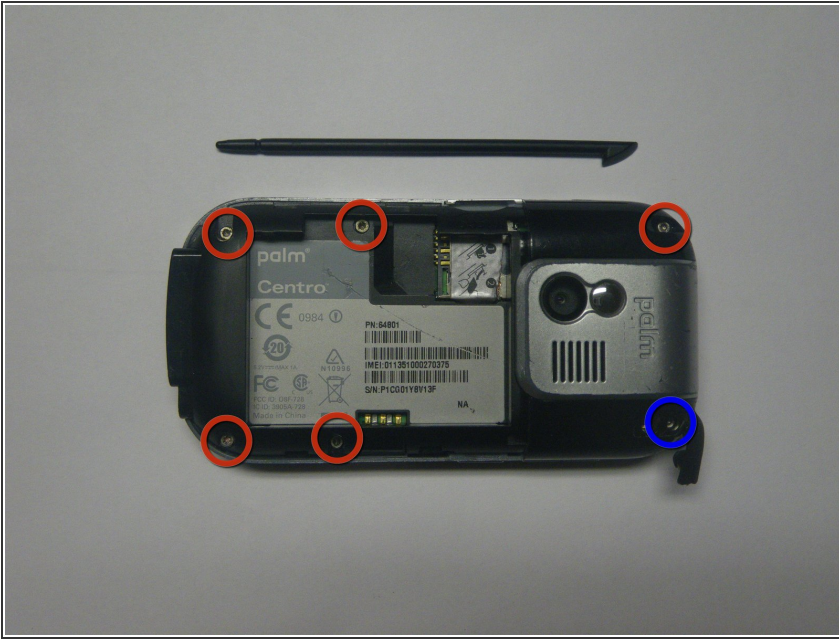
- Phone with battery removed

Step 4 — Back Housing



- Remove the touchpad pen from the top left corner on the back to reveal the last of 6 screws to be removed.

Step 5



- Lift the rubber cap at the top right to reveal the sixth screw.

⚠ Caution: There is a small Palm sticker under the rubber cap. Tampering with or removing this sticker will void your warranty!

- Remove the six screws using the T5 Torx screwdriver.

Step 6



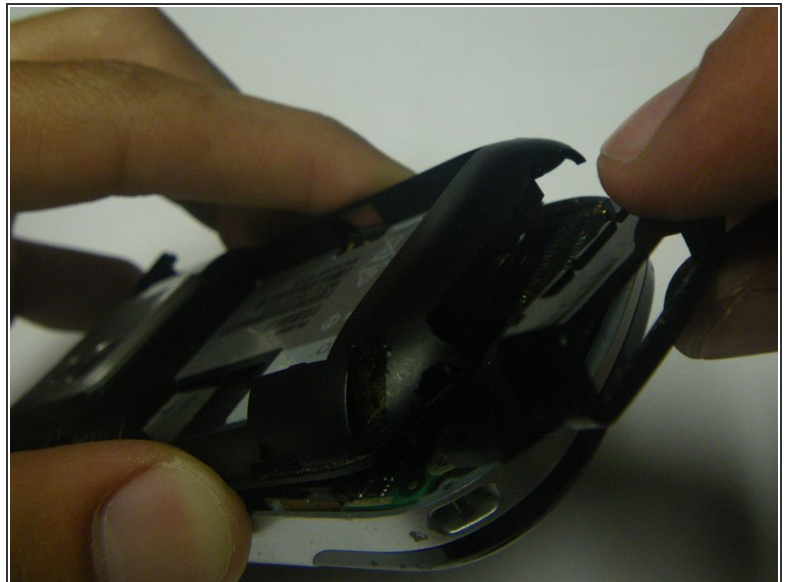
- Remove the SIM card so housing can be separated.

Step 7



- Use a plastic pry tool to separate the bottom of the case to remove the small plastic insert.

Step 8



- Remove the small plastic insert at the bottom of the phone.

Step 9



- Continue with plastic pry tool all the way around the phone to remove the back housing.

To reassemble your device, follow these instructions in reverse order.