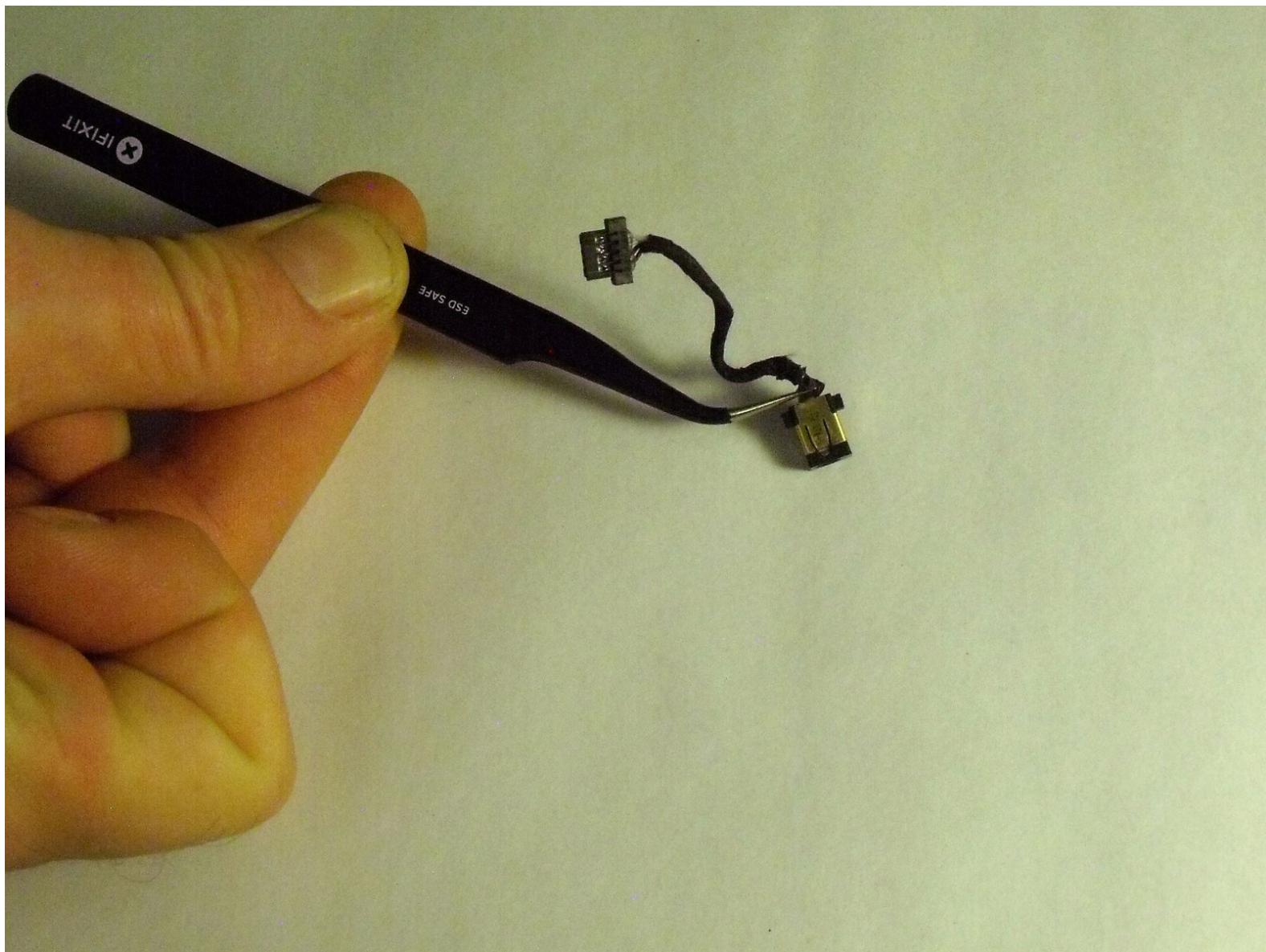




# Poin2 Chromebook 11 Charging Port Replacement

This guide shows how to replace a defective charging port for a Poin2 Chromebook 11.

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## INTRODUCTION

When a Chromebook is plugged into an outlet with a working adapter, but the device will neither charge or power on, this is a sign that the charging port is damaged and needs to be replaced. This guide shows how to replace a defective charging port for a Poin2 Chromebook 11.

### TOOLS:

- [iFixit Opening Tools](#) (1)
- [Phillips #0 Screwdriver](#) (1)
- [Spudger](#) (1)
- [Tweezers](#) (1)

## Step 1 — Battery



- Power down the Poin2 Chromebook 11 and disconnect the power adapter.
- Close the Chromebook and position it with the base facing up.
- Use a #0 Phillips screwdriver to unscrew the ten 7mm screws that hold the base to the rest of the frame

*(i)* Poin2 Chromebook 11 does not have screws under its rubber feet at the base.

## Step 2



- Insert a 1cm-wide plastic opening tool between the base and top frame.
- *(i)* Applying pressure up and down with the tool may be necessary. When you hear a "click," this indicates the separation of the frame.
- Pry (up and down) around the entire border of the Chromebook to separate.
- Use your hands to gently lift the base away from the frame.

## Step 3



- Disconnect the white 8-wire battery connector from the motherboard using a spudger to push the two L-shaped clips out of the port.
- *(i)* The connector is a tight fit and requires careful pressure for release.

## Step 4



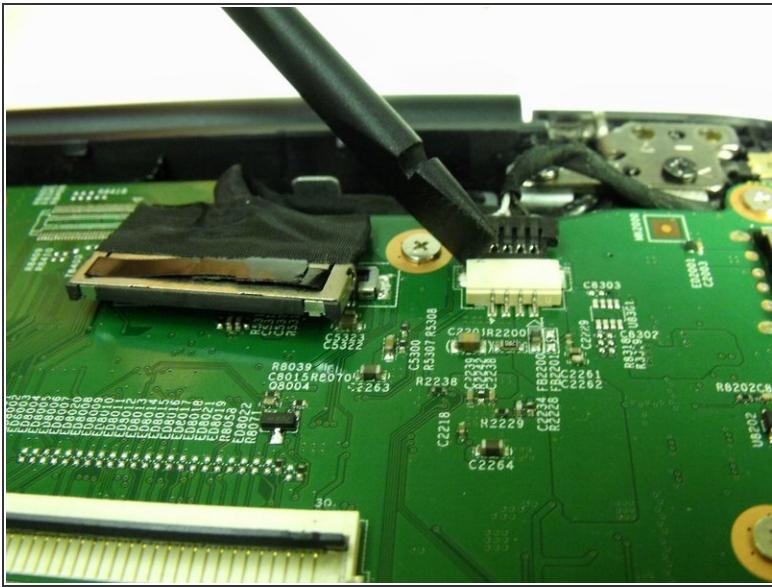
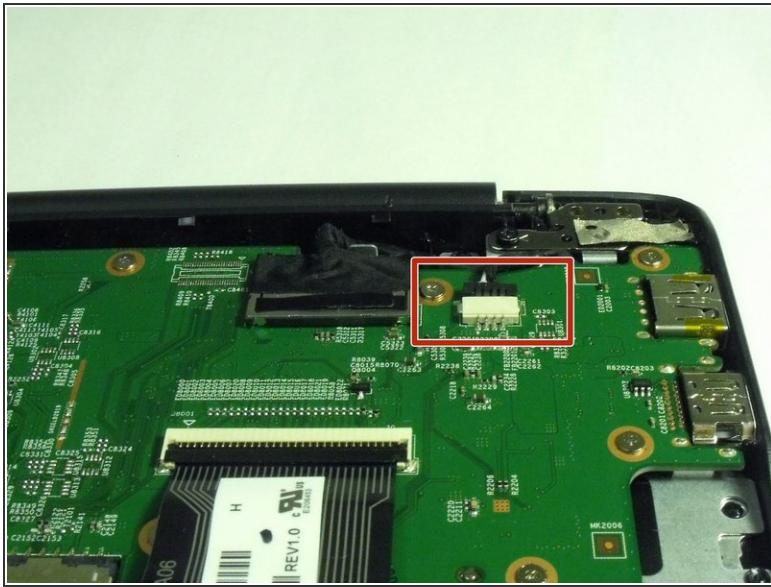
- Remove the six 4mm screws using a Phillips #0 screwdriver.

## Step 5



- Lift the battery from the frame.

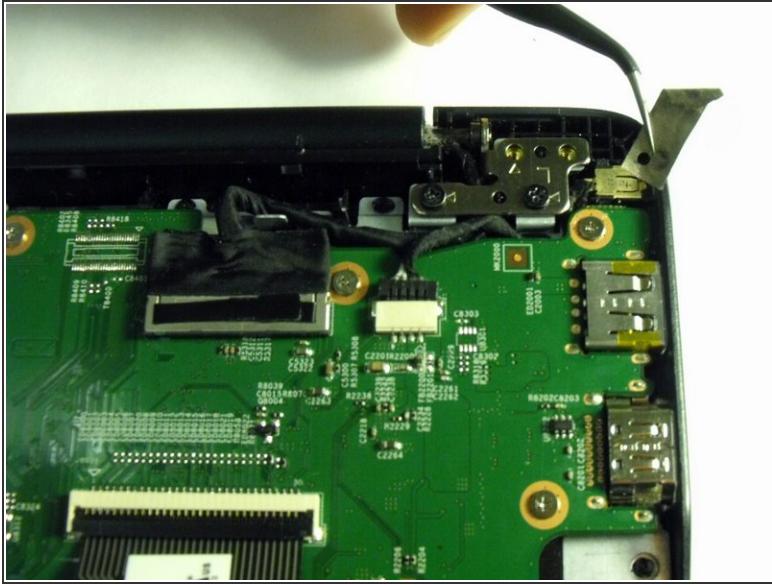
## Step 6 — Charging Port



*(i)* The charging port is located on the upper-right corner of the computer.

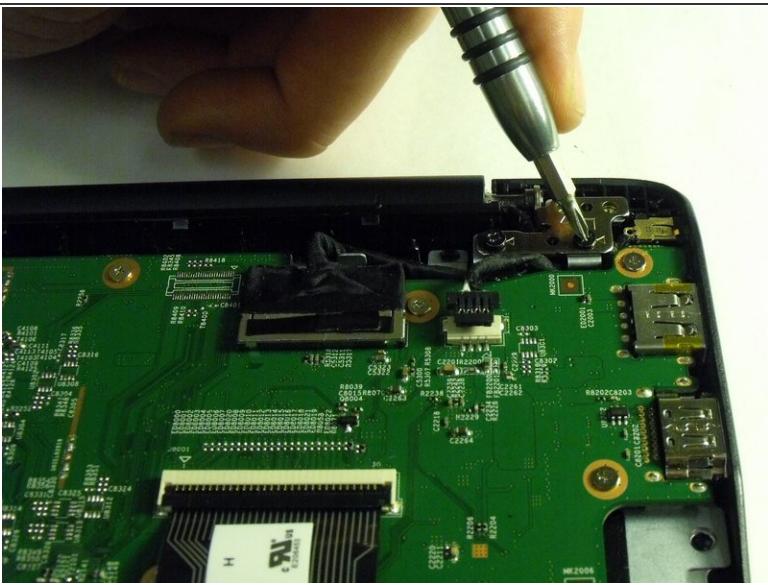
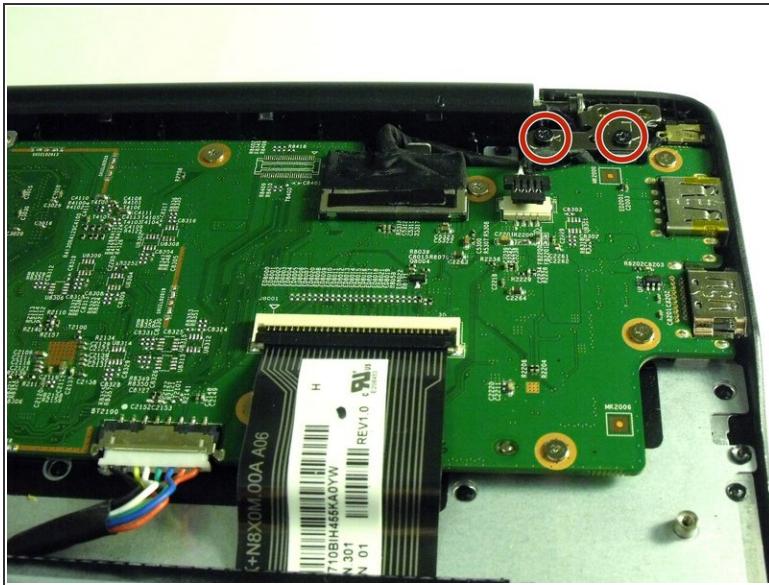
- Disconnect the charging port from the motherboard using a spudger to push the 4-wire connector out from the port.

## Step 7



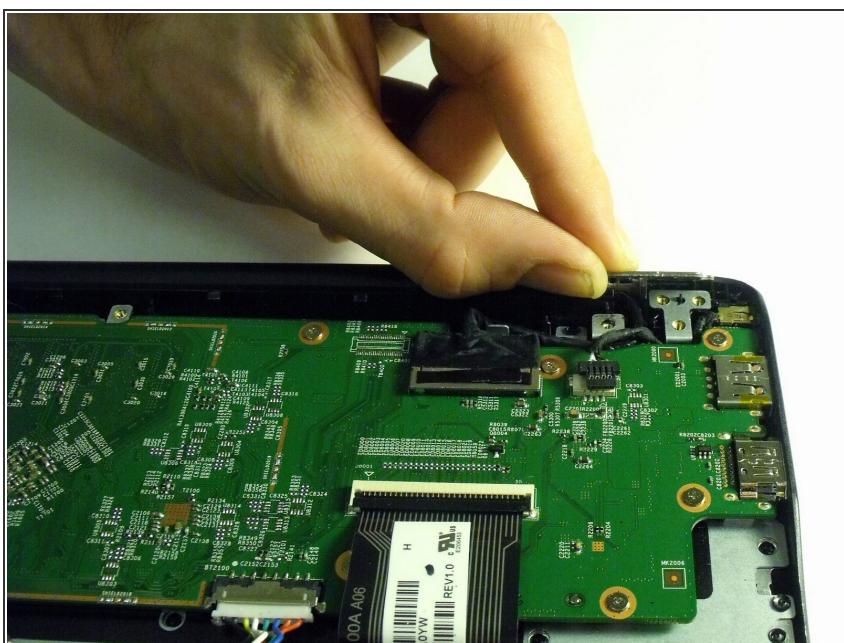
- Remove silver tape covering hinge.

## Step 8



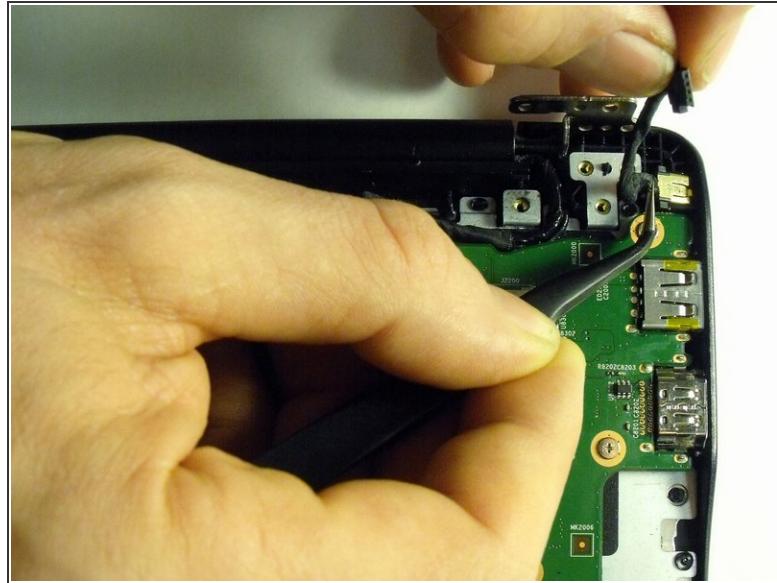
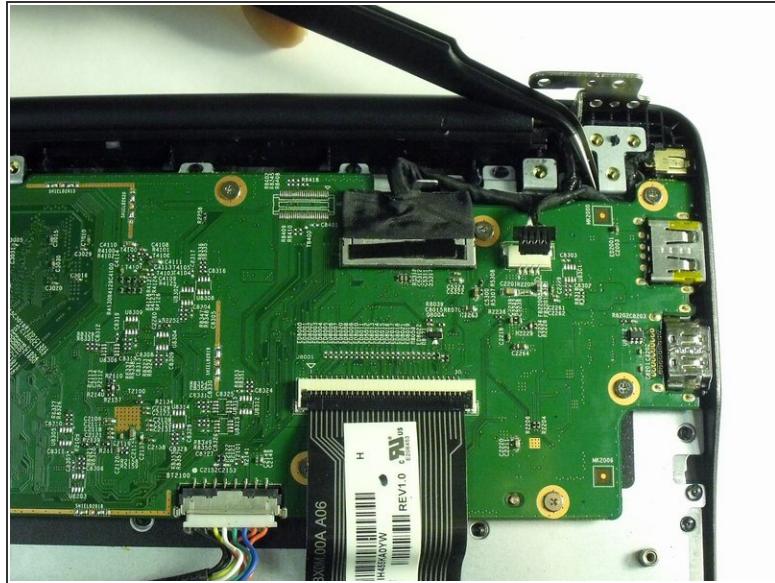
- ⓘ The metal hinge at the top right corner must be lifted to access the charging port.
- Use a Phillips #0 screwdriver and remove the two 7mm screws from the hinge.

## Step 9



- Pry the metal hinge up, until it sits perpendicular to the motherboard.
- ⓘ The metal hinge is a tight fit and requires careful strength when lifting.

## Step 10



- Use tweezers to gently pull the charging port out of the frame.

To reassemble your device, follow these instructions in reverse order.