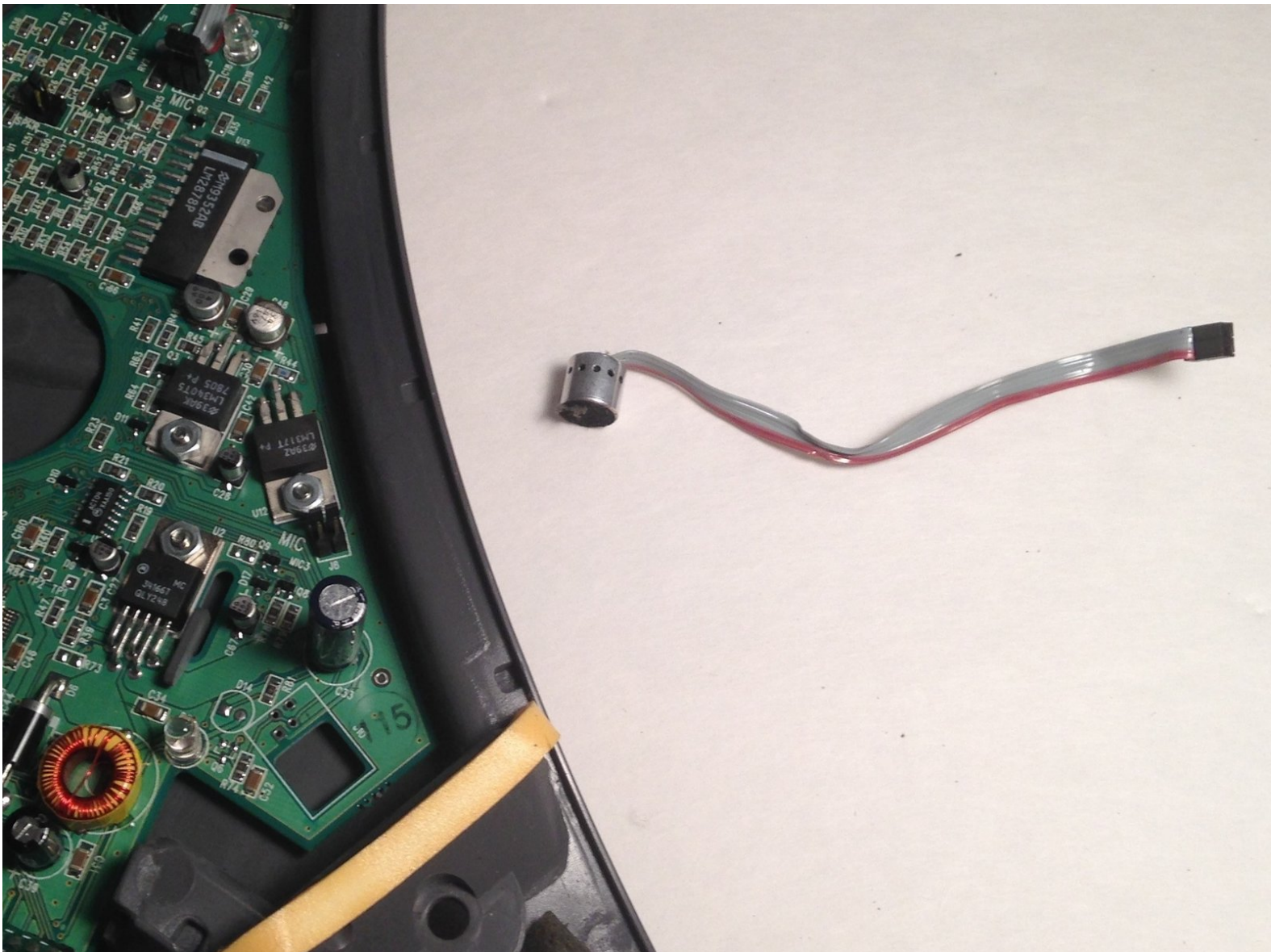




# Polycom SoundStation Microphone Replacement

This guide will show you how to replace the microphones in your SoundStation if they are not working properly.

Written By: Cali Nowak Credit



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## INTRODUCTION

Removing the microphones will allow you to replace them or fix up the connections if your phone is not picking up sound.



### TOOLS:

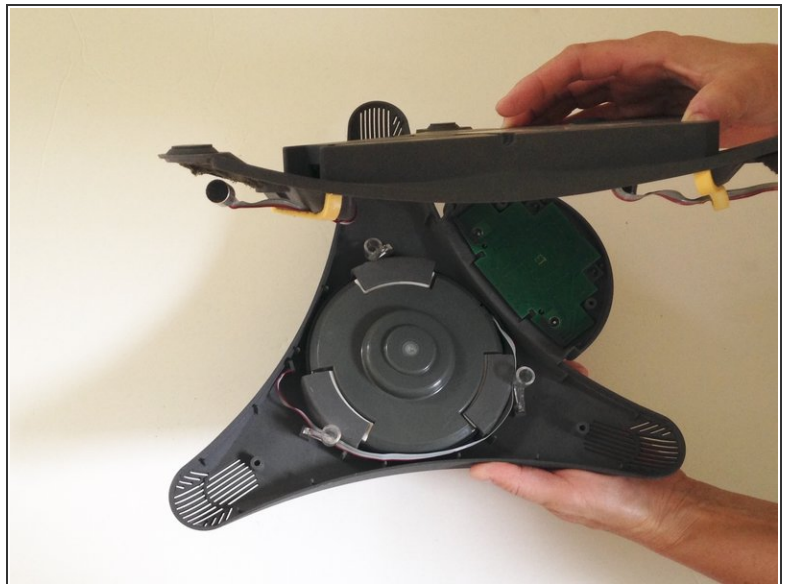
- [Phillips #00 Screwdriver](#) (1)
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## Step 1 — Back Housing



- Flip the device over. Using a Phillips #00 screwdriver, remove the black 10mm screw on each three legs of the phone.
- Using a Phillips #00 screwdriver, remove the two silver 7mm screws as pictured.

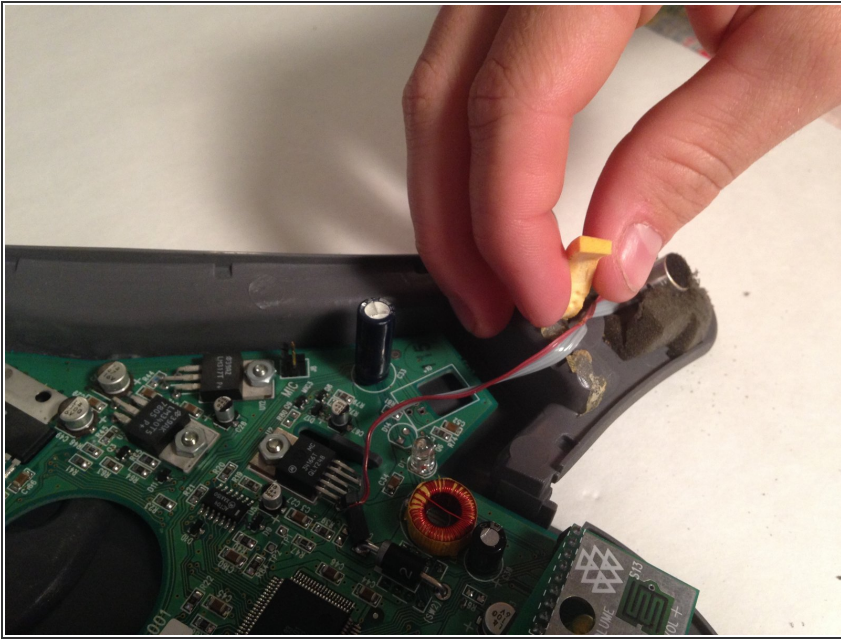
## Step 2



- Gently lift and separate the back housing from the rest of the device. Now you've got the back housing off!

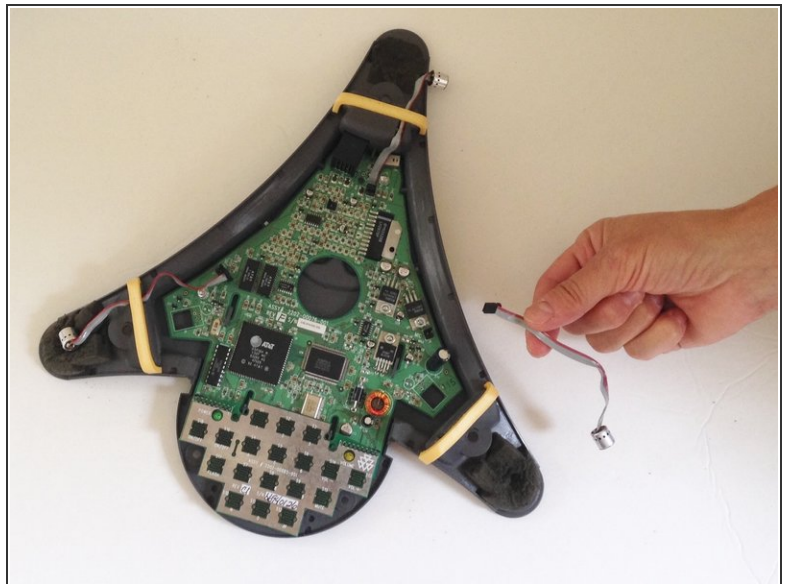
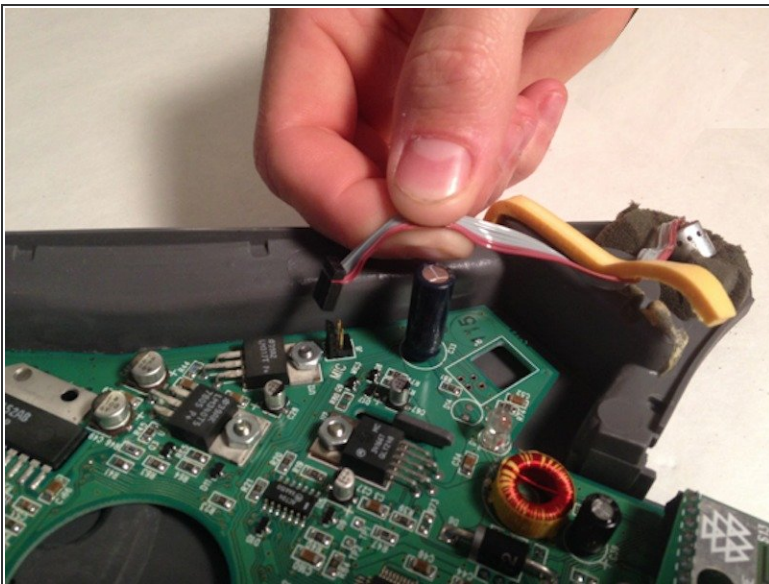


## Step 3 — Microphone



- Gently remove the yellow padding that covers the red and gray microphone wire on each phone leg.

## Step 4



- Gently pull up on the black plastic tab connected to the motherboard to disconnect each microphone.

To reassemble your device, follow these instructions in reverse order.

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