



Repairing Internet Explorer Crashes

Microsoft Internet Explorer freezes a lot and crashes frequently. This problem may occur on random basis.

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Are you sure you want to reset all Internet Explorer settings?

Resetting includes:

- Disable toolbars and add-ons
- Default web browser settings
- Privacy settings
- Security settings
- Advanced options
- Tabbed browsing settings
- Pop-up settings

Delete personal settings

Resets home pages, search providers and Accelerators to default settings. Deletes temporary Internet files, history, cookies, web form information, ActiveX Filtering and Tracking Protection data, and passwords.

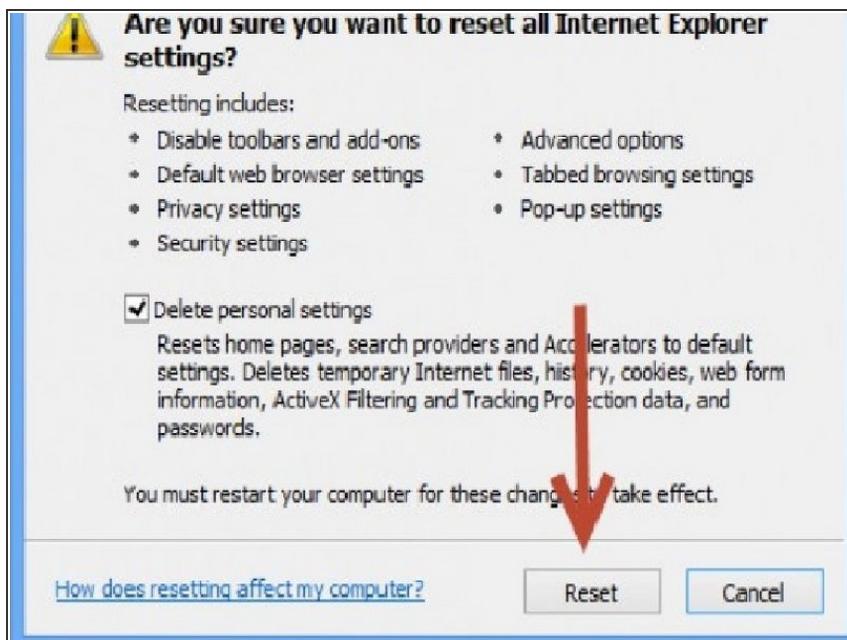
You must restart your computer for these changes to take effect.

[How does resetting affect my computer?](#)

Reset

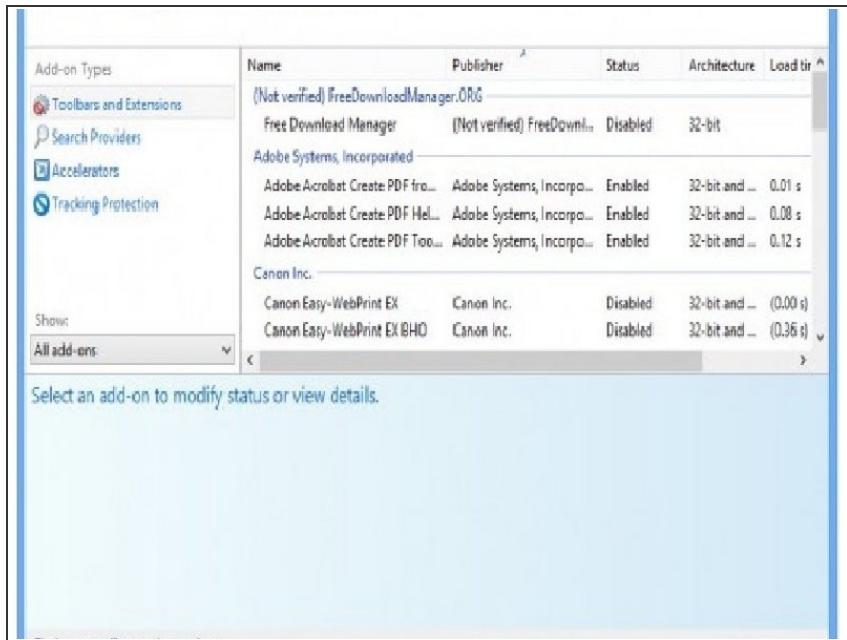
Cancel

Step 1 — Restore Advanced Application Settings



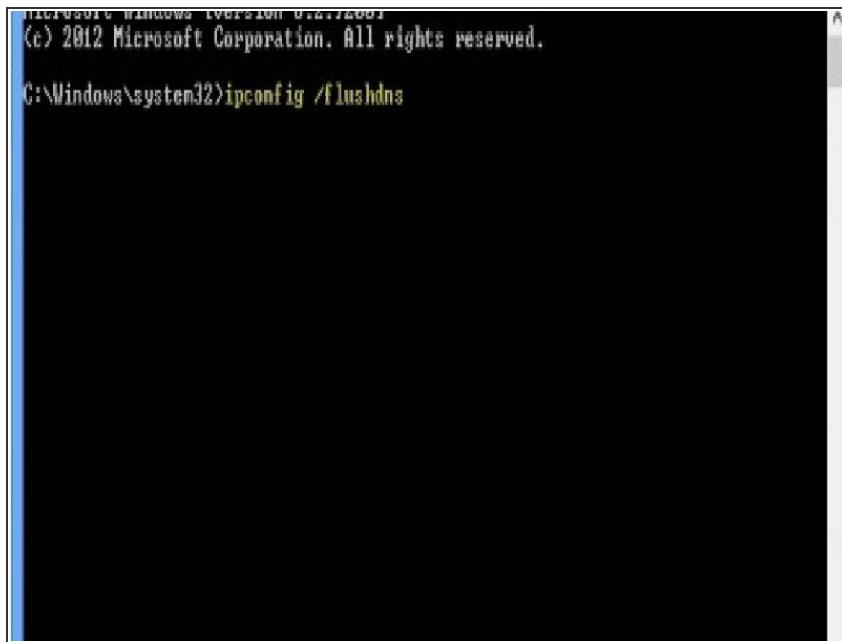
- Restore the advanced application settings including the ActiveX Filtering and dialog Pop-Up box settings. You'll be prompted to remove the personal configurations as well. Check-up that box in order to successfully restore all the settings.
- Close all other applications and open Internet Explorer.
- Click Tools -> Internet Options.
- Click Reset button after checking-up the “Delete personal settings” checkbox.

Step 2 — Filter Malfunctioning Extensions



- Filter the malfunctioning extensions. Disable all the extensions which are not functioning properly. The list of all extensions is displayed in a dialog box after performing the steps given below:
- First show the menu bar by pressing the Alt key of your keyboard.
- Click Tools -> Manage Add-Ons.
- Set Show -> All add-ons.
- Filter unwanted extensions including those not working properly.

Step 3 — Check Internet DNS Configs



Microsoft Windows Version 6.1.7601
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C:\Windows\system32>ipconfig /flushdns

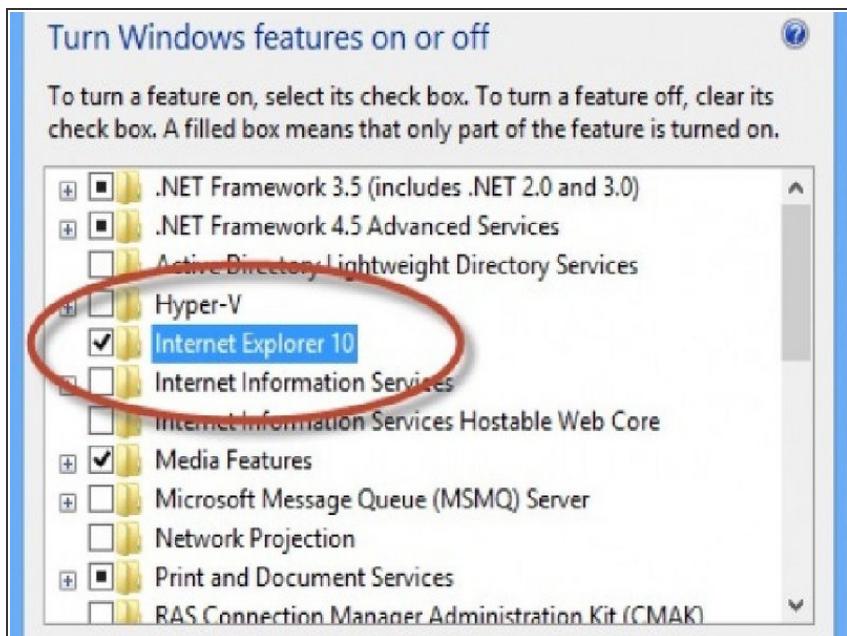
- The Internet DNS Configurations might have been changed. Incorrect DNS configurations are one of the reasons behind this issue.
- Press the Windows Key and X keys simultaneously, and then select the Command Prompt (Admin).
- Type below commands one by one and press ENTER at the end of each command:
 - ipconfig /flushdns
 - ipconfig /registerdns
 - ipconfig /release
- Exit Command Prompt and then reboot your PC.

Step 4 — Use a Troubleshooter



- A Troubleshooter tool automatically detects and repairs the Internet Explorer crashes problem. All you've to do is-
- Download the tool called ZombieSoftFix.
- Install the program on your PC.
- Follow the on-screen instructions until your problem is completely fixed.

Step 5 — Uninstall & Reinstall it again



- Some IE files can be corrupt. Uninstalling and reinstalling the same will fix the issue.
- Insert the Windows OS disc.
- Press Windows Key and X simultaneously.
- Click Programs and Features -> Turn Windows features on or off.
- Uninstall IE and reinstall it again. A system reboot requires.

To reassemble your device, follow these instructions in reverse order.