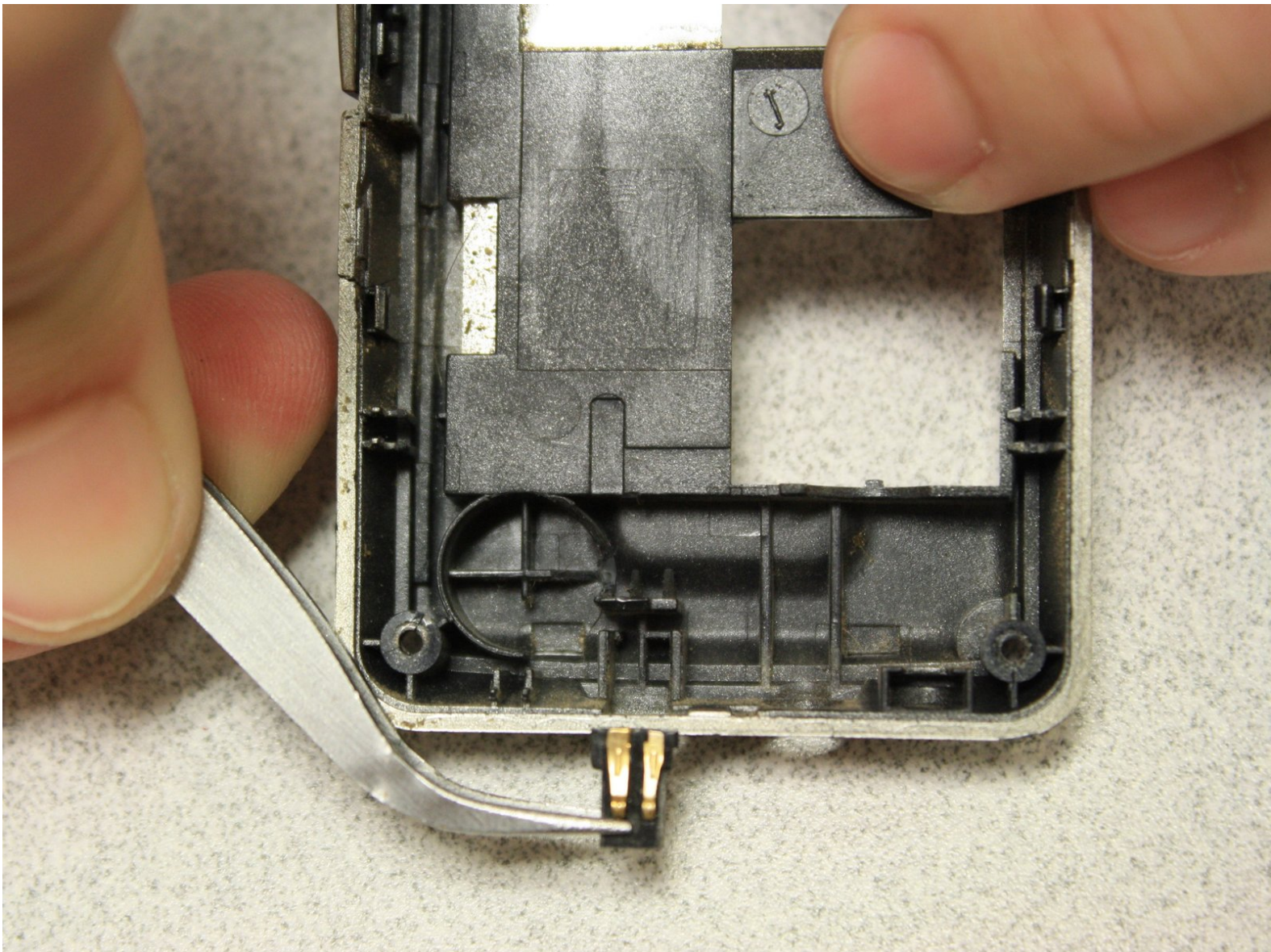




Snapfon ez One Charging Port Replacement

This guide will help the user remove a faulty charging port in order to replace it with a new one.

Written By: John Bender



INTRODUCTION

The charging port is the component of the phone that allows the charger to be connected to the phone in order to charge the internal rechargeable battery.



TOOLS:

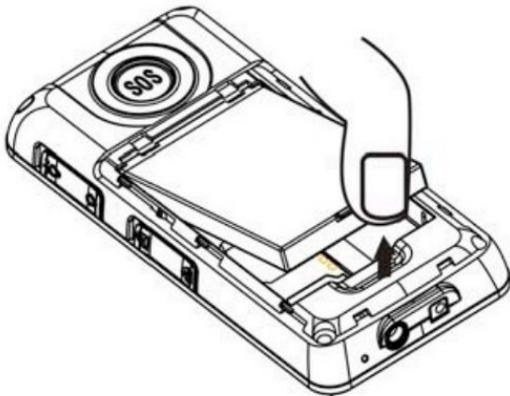
- [iFixit Opening Tools](#) (1)
 - [Phillips #00 Screwdriver](#) (1)
 - [Tweezers](#) (1)
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Step 1 — Remove the battery cover



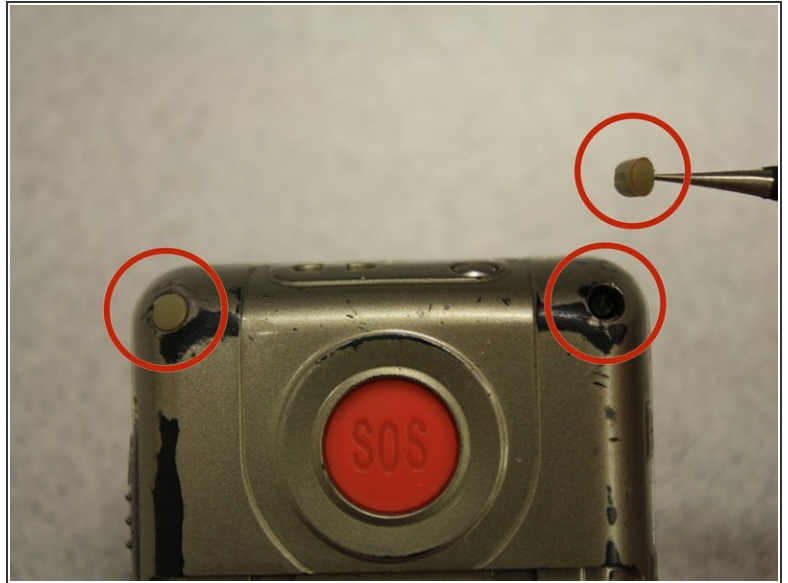
- Make sure the phone is turned off by pressing the power off button to ensure no data is lost.
- Remove the back battery cover by sliding it downward and pushing simultaneously.
- ⓘ Picture rights belong to Snapfon®. Picture is used for educational purposes only. No copyright infringement intended.

Step 2 — Remove the battery



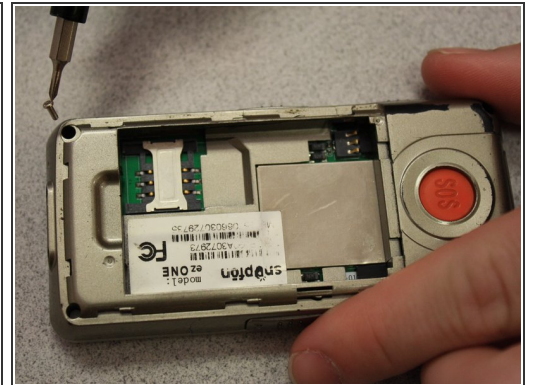
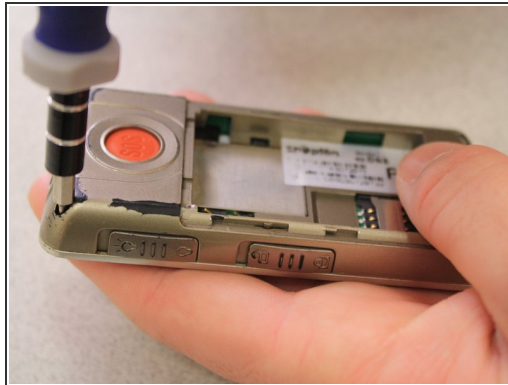
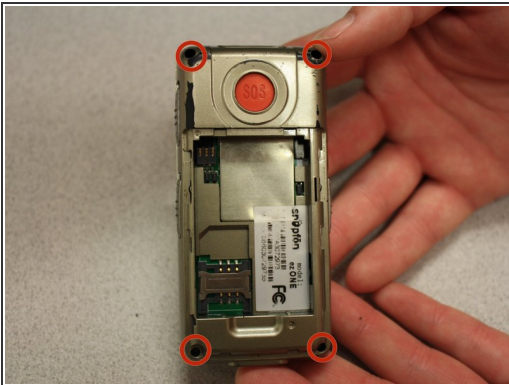
- Using either your thumb or the opening tools, remove the battery by prying the battery out in the direction of the arrow.
- ⓘ If removing battery is for the replacement of a new battery make sure to properly dispose of the old battery at a recycling center.
- ⓘ Picture rights belong to Snapfon®. Picture is used for educational purposes only. No copyright infringement intended.

Step 3 — Removing the plastic inserts



- Remove the rubber inserts from the screw holes using the black metal tweezers. This is done by inserting the tip of the metal tweezers down around the plastic insert.

Step 4 — Remove the shield screws



- Remove the four 3.1mm Phillips #00 screws from the corners.
- i** This is done by turning the screwdriver counter clockwise using little torque.

Step 5 — Separate the case



- Separate the phone's front case from the back case.
- There is an intermediate decorative outlay around the front cases perimeter. This should be removed as well.

Step 6 — Remove the volume slider



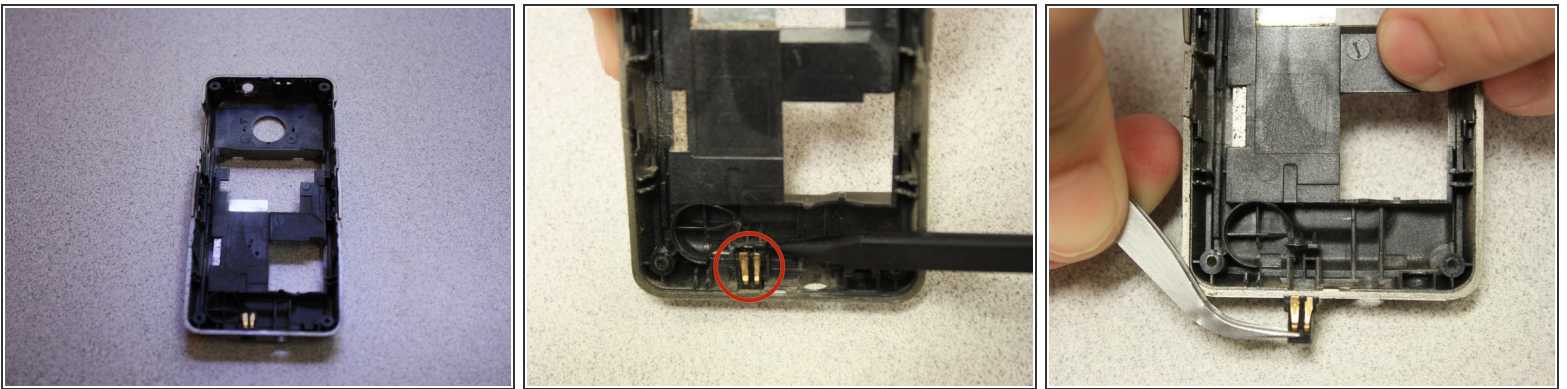
- Remove the volume slider button by using the tweezers to pry it out.
- ⓘ The volume slider button may fall out during the separation of the front and back cases, this is ok.

Step 7 — Remove the motherboard



- Using the opening tools, separate the circuit board from the inside of the back case by prying between the circuit board and the case as shown.
- The last picture is a view of the back of the circuit board.

Step 8 — Charging Port



- Use tweezers to remove the charging port located inside the back cover of the phone.
- A spudger may be needed to apply pressure with the use of the tweezers for easier removal.

Insert new charging port, and to reassemble your device, follow these instructions in reverse order.