



Sonos Playbase Ethernet Port Replacement

How to replace the Ethernet Port from the Sonos Playbase.

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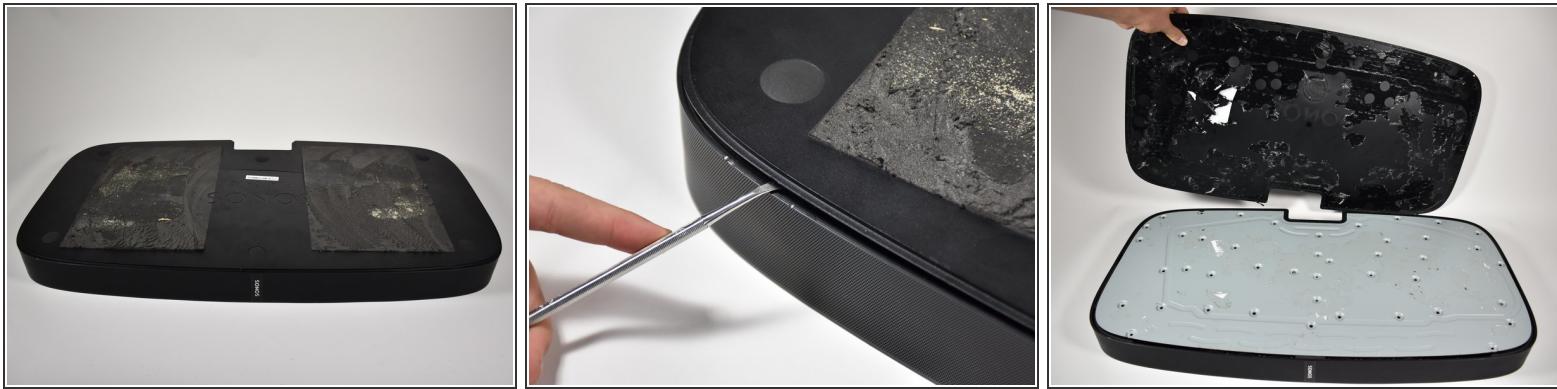
INTRODUCTION

This guide shows how to replace the Ethernet Port from the Sonos Playbase, which connects the Playbase to the internet.

TOOLS:

- [Metal Spudger Set](#) (1)
- [T10 Torx Screwdriver](#) (1)
- [T20 Torx Screwdriver](#) (1)
- [iOpener](#) (1)

Step 1 — Bottom Panel



- Turn the Playbase upside down so that the "Sonos Playbase" imprint is face up.
- Remove the bottom panel with an [Opening Tool](#) by inserting underneath and prying upwards.

(i) Melt the adhesive with an [iOpener](#) for ease of opening

(i) Use a [Metal Spudger](#) if the plastic spudgers do not work.

⚠ Take care to avoid damaging the plastic or the device if using a metal spudger.

Step 2



- Remove the fourteen 11mm [T-10](#) screws by turning counter-clockwise.
- Remove the seven 44mm [T-20](#) screws by turning counter-clockwise.
- Remove the twenty-two 34mm [T-20](#) screws by turning counter-clockwise.

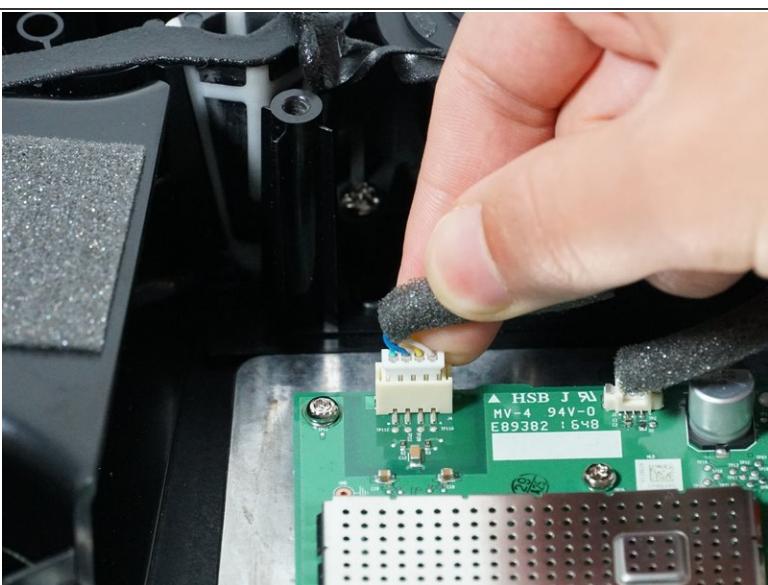
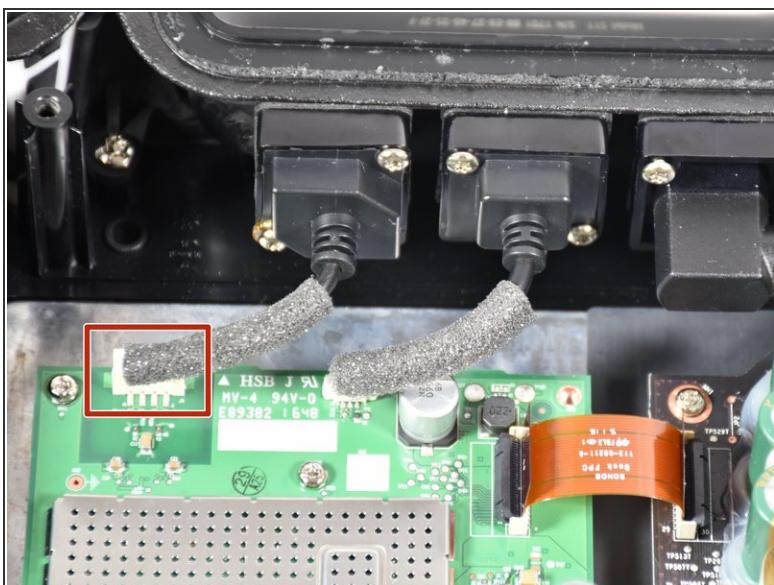
 Record where each screw belongs for easier reassembly.

Step 3



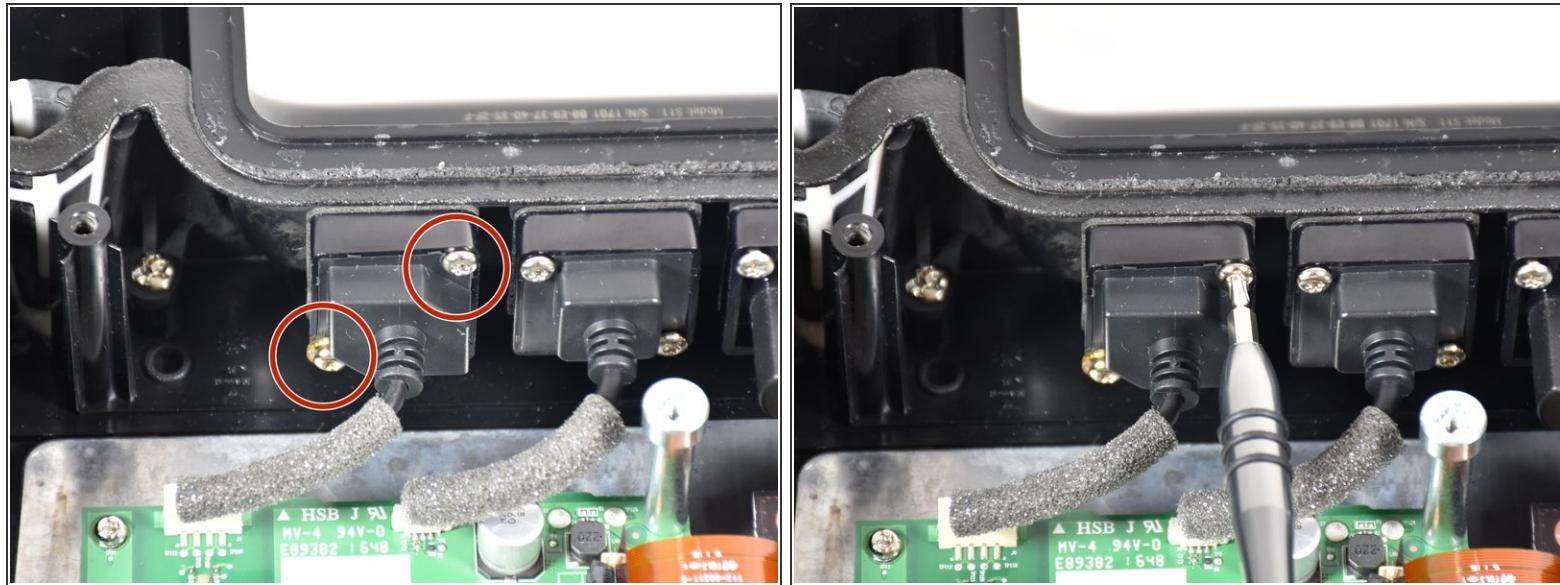
- Remove the metal plate with a [Opening Tool](#) by inserting underneath and prying upwards.
- Use a [metal spudger](#) if plastic openers do not work.
- ⚠ Take care to avoid damaging the plastic or the device if using a metal spudger.

Step 4 — Ethernet Port



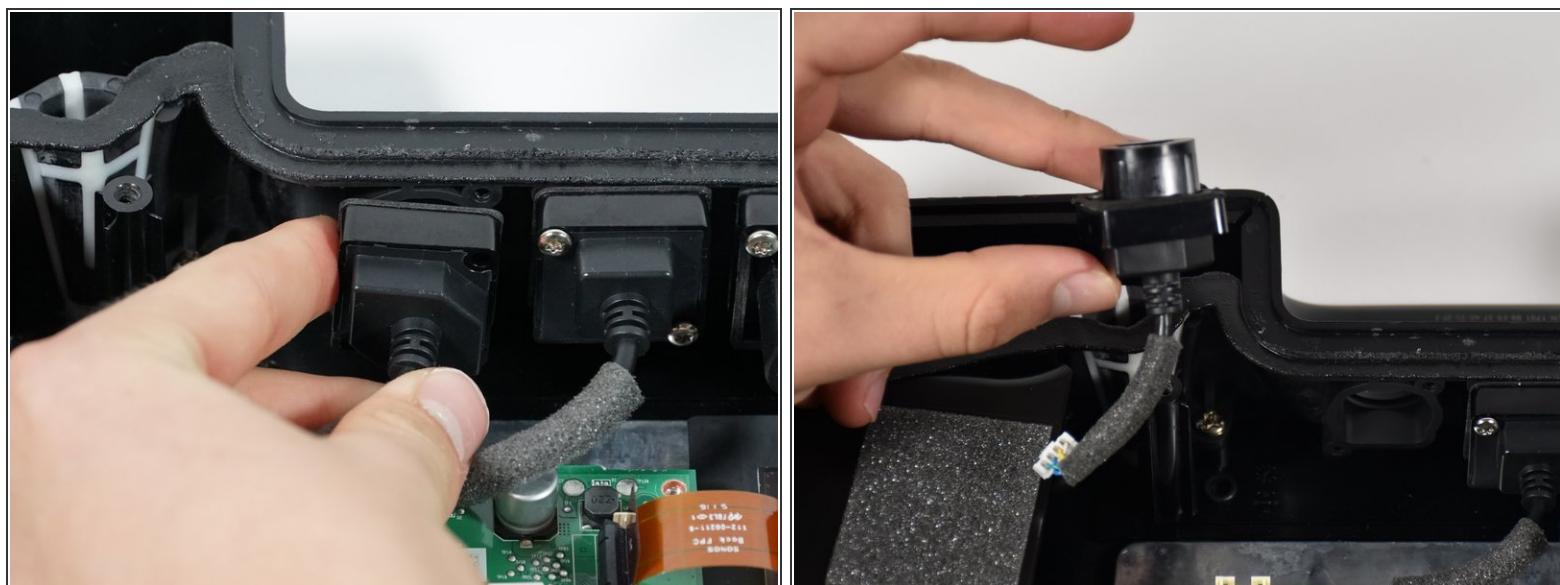
- Unplug the Ethernet Port from the main circuit board by pinching the white clip and pulling upward.

Step 5



- Remove the two 18 mm [T-10](#) screws holding the Ethernet Port in place by turning them counterclockwise.

Step 6



- Remove the Ethernet Port from the housing by pinching from both sides and pulling it out.

To reassemble your device, follow these instructions in reverse order.