



# Sony NWZ-E473 Audio Jack Replacement

Shows user how to replace the audio jack if no sound is emitting from the device and the volume controls are working.

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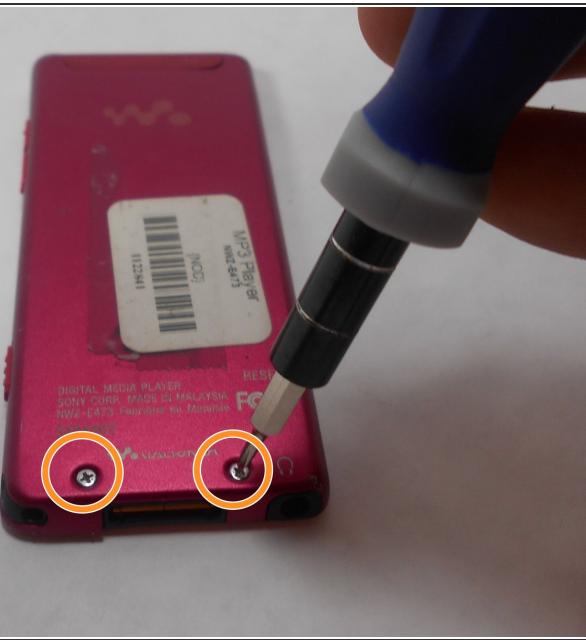
## INTRODUCTION

When completing this guide, do not damage the processor or motherboard.

### TOOLS:

- [Phillips #00 Screwdriver](#) (1)
- [iFixit Opening Tools](#) (1)
- [Spudger](#) (1)

## Step 1 — Back Panel



- Use a Phillips #00 screwdriver to unscrew the two 5 mm screws located on the bottom of the back of the device.

## Step 2



- Use a plastic opening tool to loosen the bottom portion of device.

## Step 3



- Use a plastic opening tool to loosen the top panel of the device.

## Step 4



- Use a Phillips #00 screwdriver to remove the two 3 mm screws located on the portion under the top panel of the device.

## Step 5



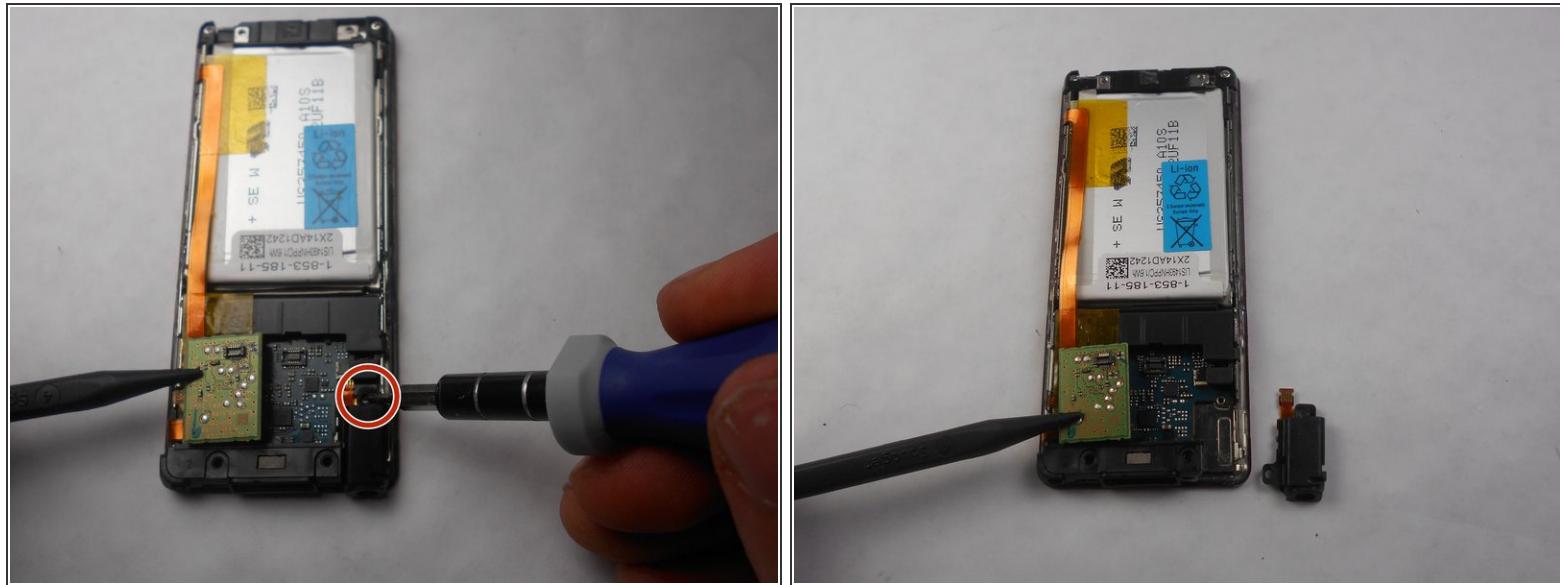
- Remove the back plate from the device.

## Step 6 — Audio Jack



- Unscrew one 2.5 mm screw using a Phillips #00 screwdriver on bottom right portion of device located near audio jack.

## Step 7



- Disconnect the headphone jack connection from the motherboard using any tool to remove black audio piece that needs to be replaced.

To reassemble your device, follow these instructions in reverse order.