



Verizon Jetpack 4G LTE Mobile Hotspot Buttons Replacement

This repair guide is to replace broken buttons on the Verizon Jetpack 4G LTE Mobile Hotspot.

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INTRODUCTION

Before tackling the buttons on the hotspot, make sure that the battery, SIM card, and screen are removed. Especially with the screen, make sure the motherboard is completely removed carefully. This guide is very simple and should take you very minimal time to get it out.

TOOLS:

- [Phillips #000 Screwdriver](#) (1)
- [Metal Spudger](#) (1)

Step 1 — Battery



- Hold the device with your non-dominant hand, looking at the back of the device, taking note of the small notch along the edge.

Step 2



- While holding the device with your non-dominant hand, use your dominant hand to gently pry the back casing off the device. The most effective way to do this is by gripping the small notch.
- If it doesn't come off, try using alternative grips that are the most comfortable for you. Try using your fingernails to pry up at the corner or around the edge of the backing. The case should come off easily.
- The back should be completely removed.

Step 3



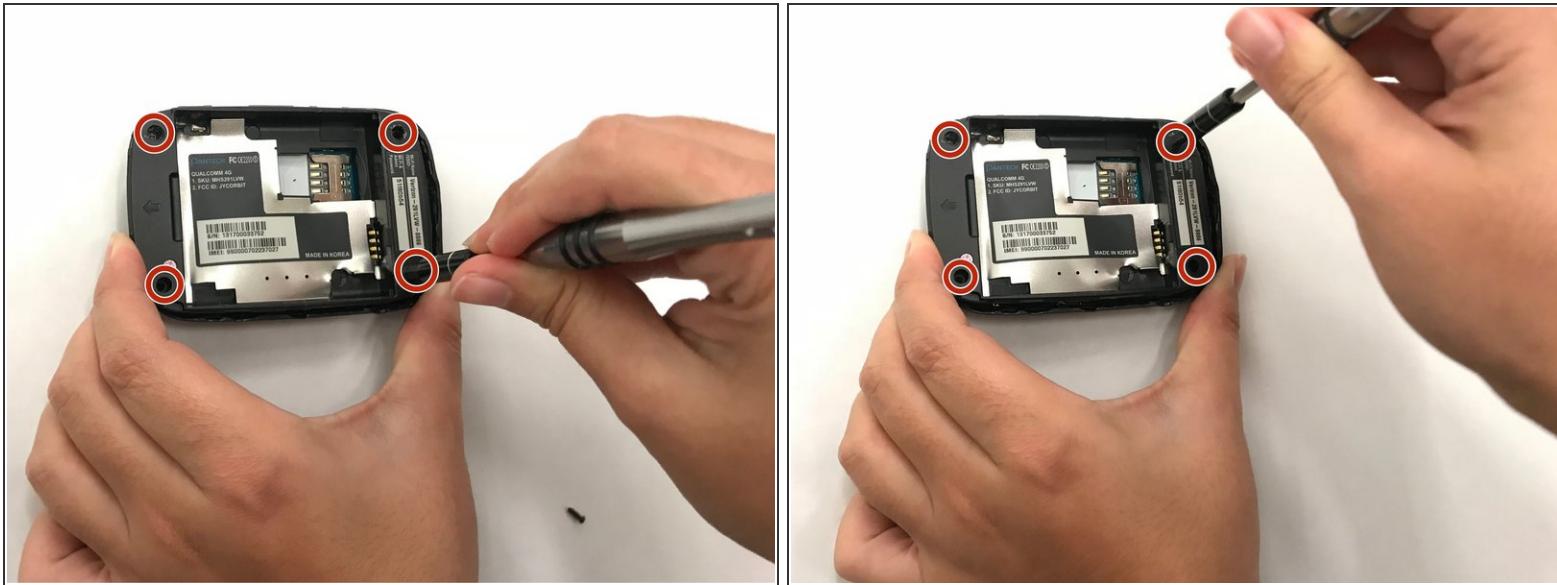
- The battery should now be visible. Gently grasp the edges to lift it out of the device.
- *(i)* The device in picture no longer has a battery but a normal device will likely have a battery once opened.

Step 4 — SIM Card



- Now that the battery is out, the SIM Card should be visible. Simply grasp it and pull it out of the device.
- *(i)* The device in picture no longer has a SIM card but a normal device will likely have a SIM card once opened.

Step 5 — Screen



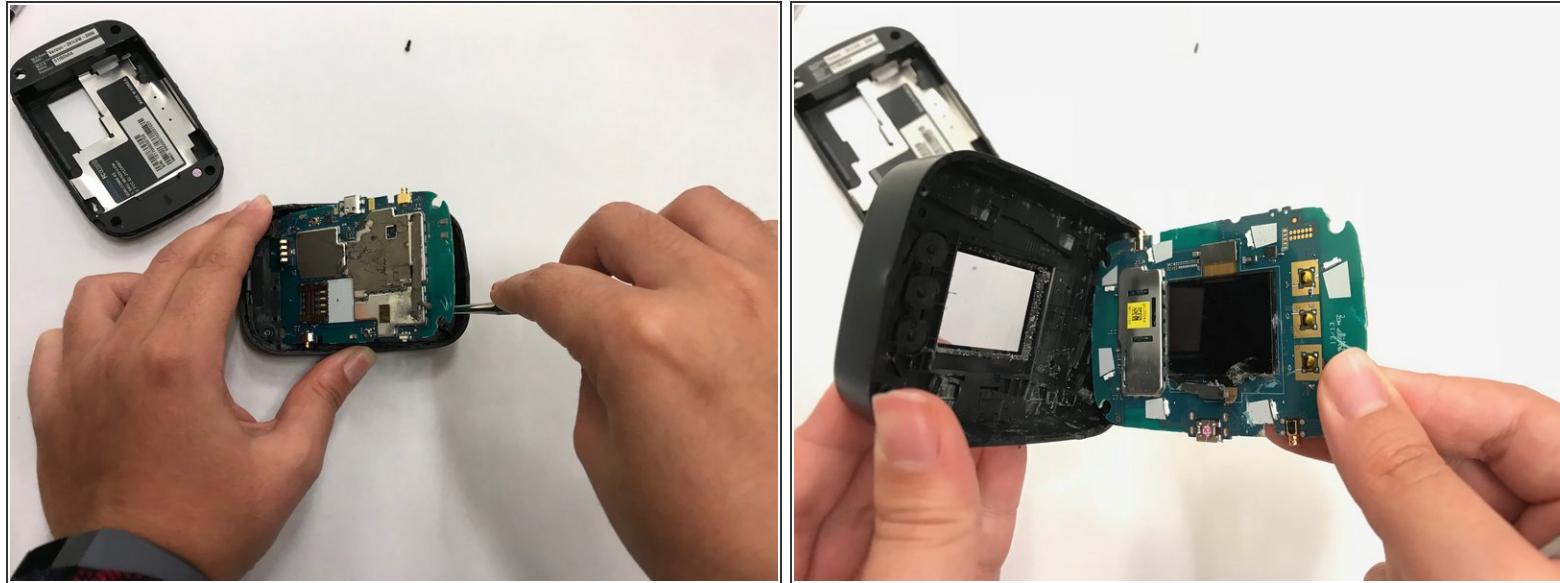
- Using a Phillips #000 screwdriver, remove the screws found on the four corners of the back of the device.
- The device pictured is extremely damaged. A normal device should not appear as bent and broken.
- The screws are very small and may require some patience to get a proper grip.

Step 6



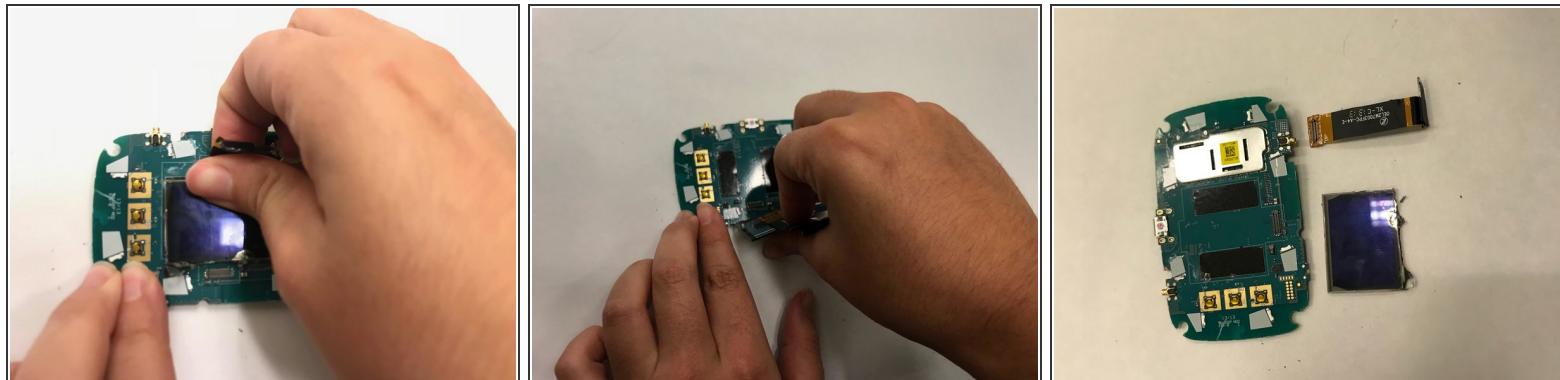
- Using the metal spudger, pry the plastic casing around the device.

Step 7



- Using the metal spudger, gently pull out the motherboard from the plastic casing.

Step 8



- Rotate the motherboard so that the screen is facing you.
- Gently pull up the orange tape to remove the screen.

Step 9 — Buttons



- Now that the motherboard is out, the buttons should come easily out of what's left of the device. If they do not fall out once the motherboard is out, simply poke the buttons from the front and they should separate from the device.

To reassemble your device, follow these instructions in reverse order.