



Xbox One Wireless Controller (1697 Model) D-pad Replacement

This guide will help you replace your broken D-pad on your Xbox One Wireless Controller (1697 Model).

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INTRODUCTION

If your Xbox One Wireless Controller (model 1697) Directional-pad (D-pad) is not working when your thumb presses the button, then use this guide to replace the D-pad. The D-pad is the raised, “plus-sign” looking button that is located between the left and right thumb sticks that helps the user adjust the focus or other controls of a specific Xbox One game. Before removing the D-pad, make sure to power off your Xbox One controller completely.



TOOLS:

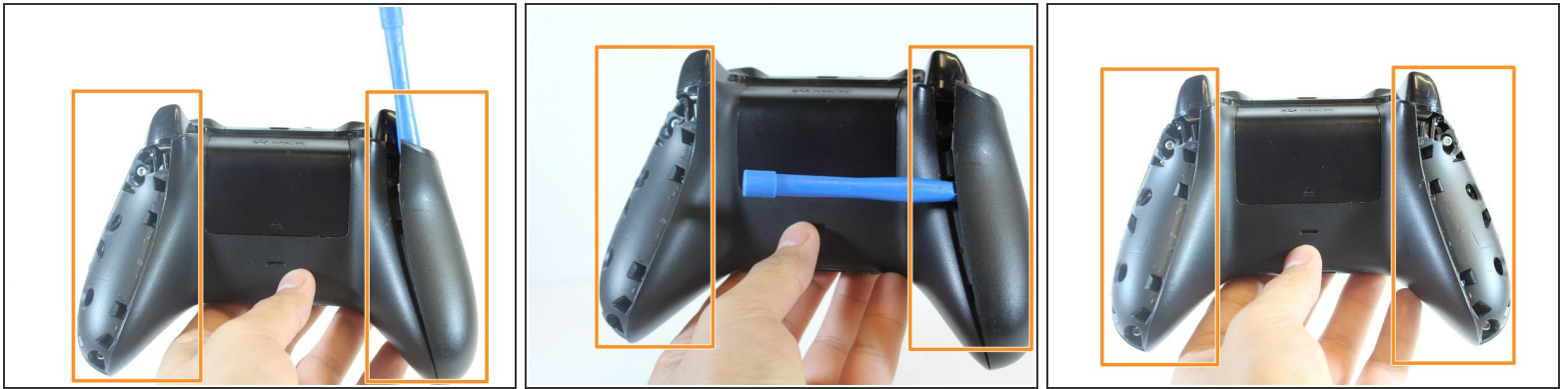
- [TR9 Torx Security Screwdriver](#) (1)
- [Spudger](#) (1)



PARTS:

- [Xbox One Elite Controller \(1697\) D-Pad Button](#) (1)

Step 1 — D-pad



- Remove the side handles with the iFixit plastic opening tool by wedging it around the seam of the handles.

⚠ Be careful not to break the clips when removing the handles.

Step 2



- Remove the battery cover and the batteries by sliding the cover up.

Step 3



- Remove the the two screws (four total screws) on the top and bottom of each controller handle and one screw underneath the battery pack using the T9 Torx screwdriver.

⚠ The screw underneath the battery pack is located under the sticker.

Step 4



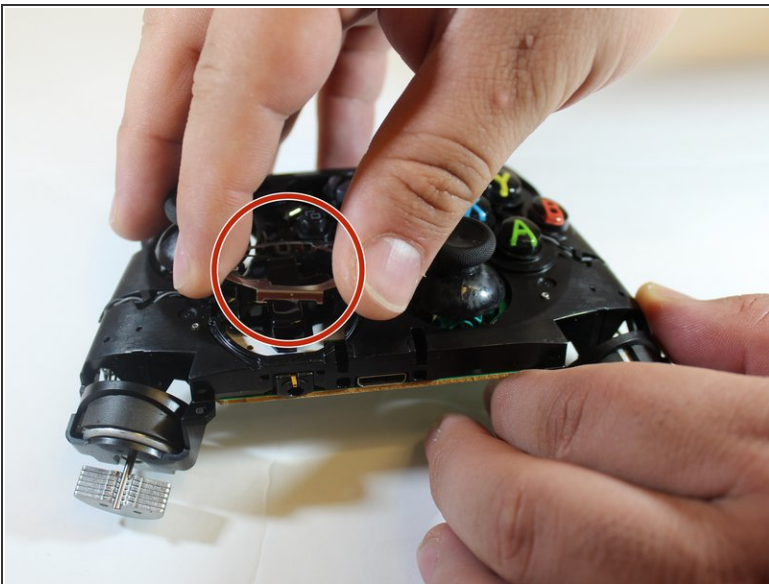
- Remove the front cover of the controller. using the spudger.

Step 5



- Remove the back cover of the controller using the spudger.

Step 6



- Remove the metal ring surrounding the D-pad.

Step 7



- Remove the D-pad from the device.

To reassemble your device, follow these instructions in reverse order.