



Xbox One Wireless Controller (1697 Model) D-pad Replacement

This guide will help you replace your broken D-pad on your Xbox One Wireless Controller (1697 Model).

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INTRODUCTION

If your Xbox One Wireless Controller (model 1697) Directional-pad (D-pad) is not working when your thumb presses the button, then use this guide to replace the D-pad. The D-pad is the raised, "plus-sign" looking button that is located between the left and right thumb sticks that helps the user adjust the focus or other controls of a specific Xbox One game. Before removing the D-pad, make sure to power off your Xbox One controller completely.

TOOLS:

- [TR9 Torx Security Screwdriver](#) (1)
- [Spudger](#) (1)

PARTS:

- [Xbox One Elite Controller \(1697\) D-Pad Button](#) (1)

Step 1 — D-pad



- Remove the side handles with the iFixit plastic opening tool by wedging it around the seam of the handles.

 Be careful not to break the clips when removing the handles.

Step 2



- Remove the battery cover and the batteries by sliding the cover up.

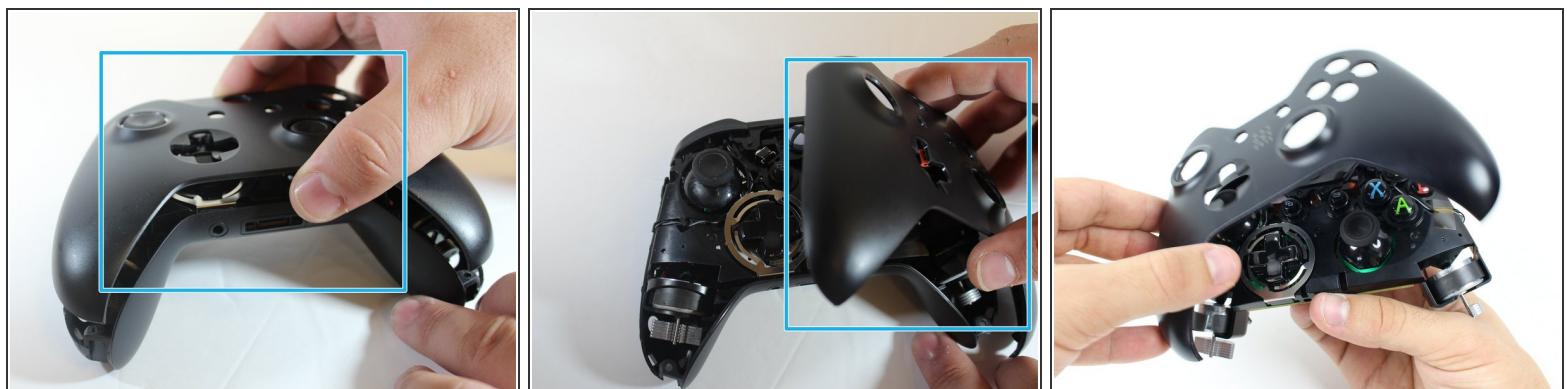
Step 3



- Remove the the two screws (four total screws) on the top and bottom of each controller handle and one screw underneath the battery pack using the T9 Torx screwdriver.

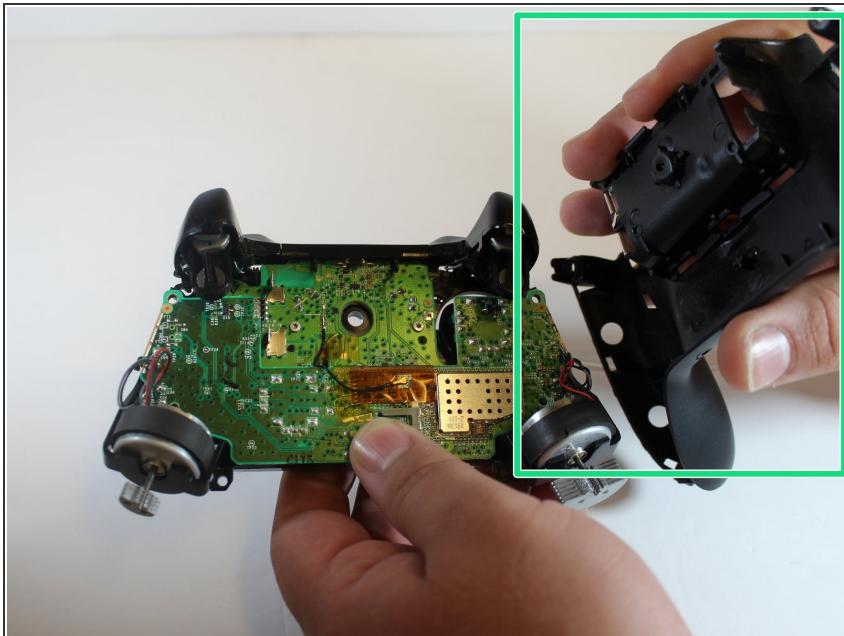
 The screw underneath the battery pack is located under the sticker.

Step 4



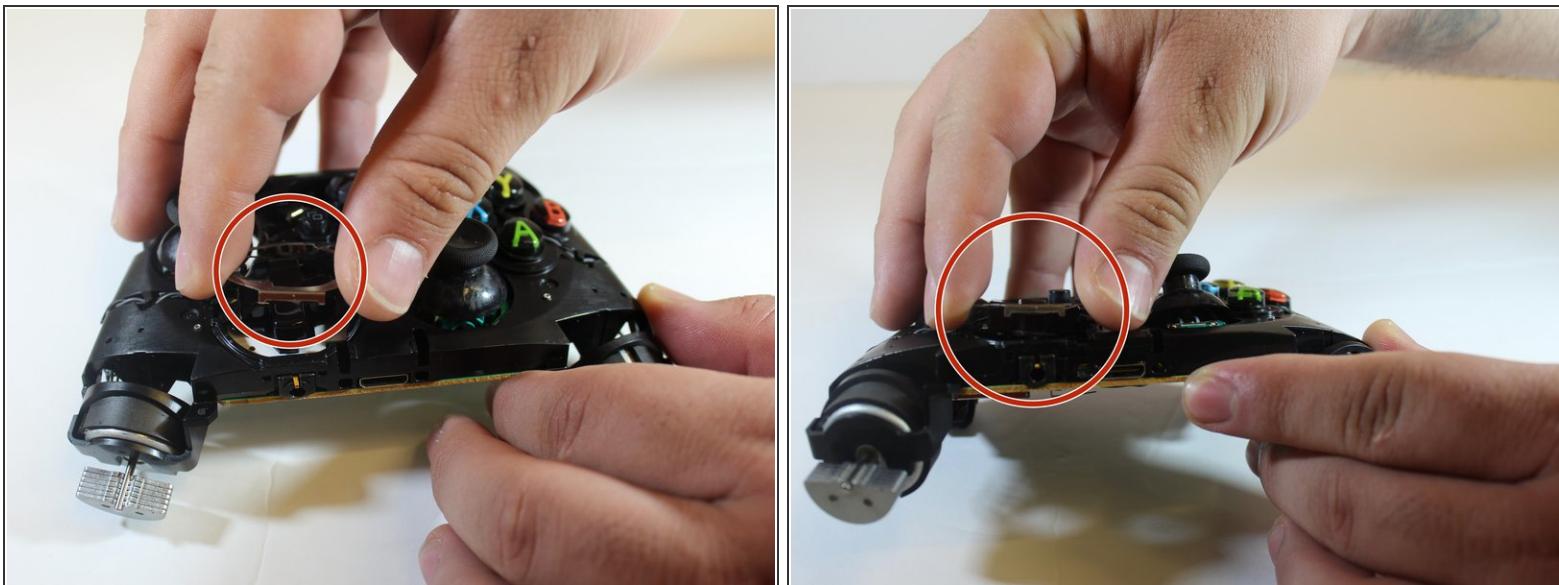
- Remove the front cover of the controller. using the spudger.

Step 5



- Remove the back cover of the controller using the spudger.

Step 6



- Remove the metal ring surrounding the D-pad.

Step 7

- Remove the D-pad from the device.



To reassemble your device, follow these instructions in reverse order.