



# Xbox One Wireless Controller Model 1708

## Directional Pad Replacement

This guide will teach you how to access and replace the directional pad on your Xbox One Wireless Controller Model 1708.

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## INTRODUCTION

The directional pad on your Xbox Controller could become unresponsive or sticky. If this happens it could be necessary to remove the directional pad to either replace or clean it. This guide will teach you how to access and replace the directional pad on your Xbox One Wireless Controller Model 1708.

### TOOLS:

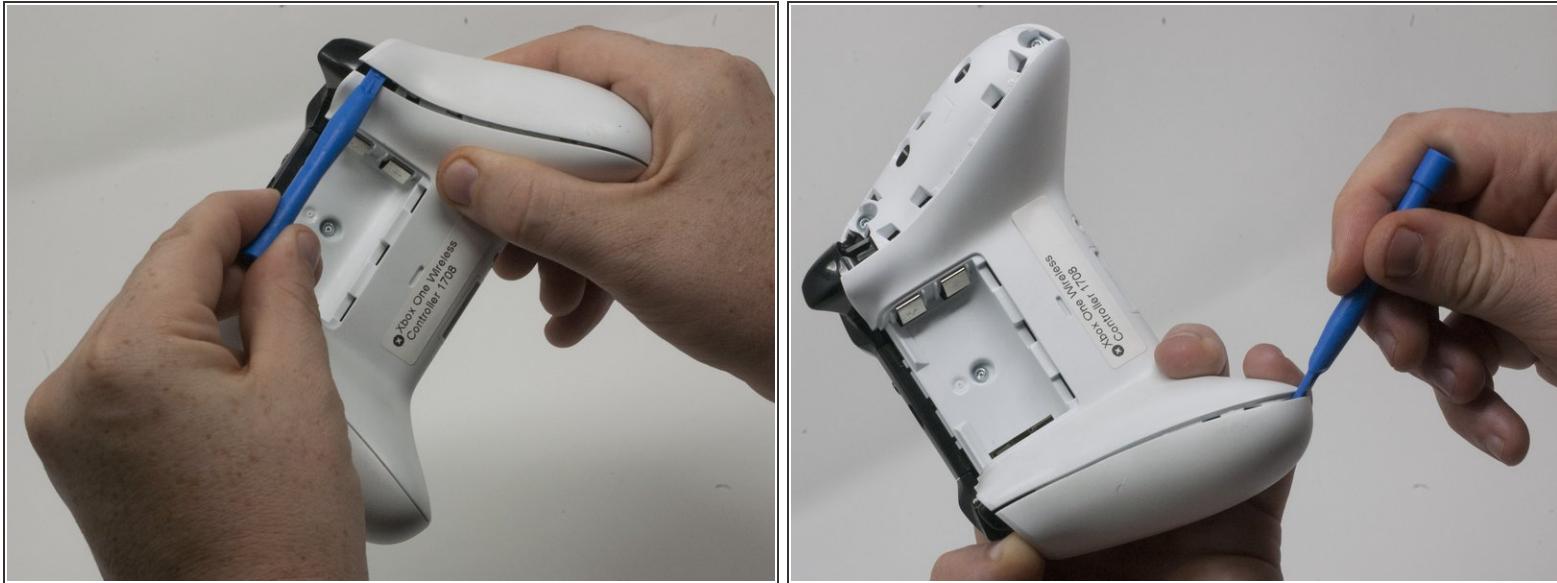
- [iFixit Opening Tools](#) (1)
- [TR9 Torx Security Screwdriver](#) (1)

## Step 1 — Cover Plate



- Slide the battery cover toward the top of the controller to remove it.
- Lift up the batteries or the battery pack from the battery compartment.

## Step 2



- Insert a plastic opening tool into the top seam, and gently work the opening tool to the bottom of the controller.
- Continue using the opening tool to gently pry the side plate off of the controller.
- Repeat this process for the second side plate.

## Step 3



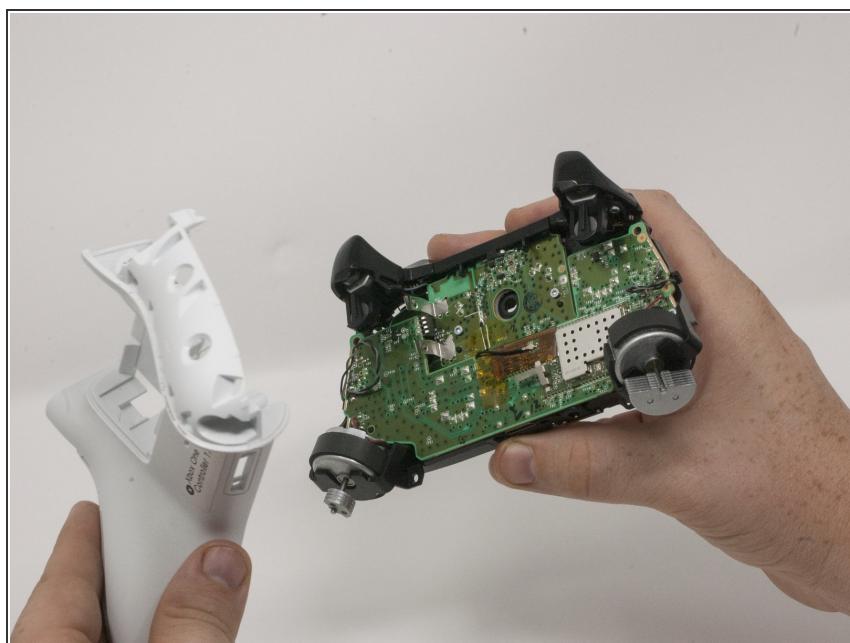
- Gently peel the battery label or punch a hole in the center of the sticker in the battery compartment to reveal the hidden screw.
- Remove the five 9mm torx-9 security screws from the back of the controller.

## Step 4



- Orient the controller so the front plate is facing up.
- Lift the front cover off of the controller.

## Step 5



- Turn the controller face down and gently lift the rear plate.

## Step 6 — Directional Pad



- Turn the device over and remove the directional pad by gently pulling it away from the controller.

To reassemble your device, follow these instructions in reverse order.