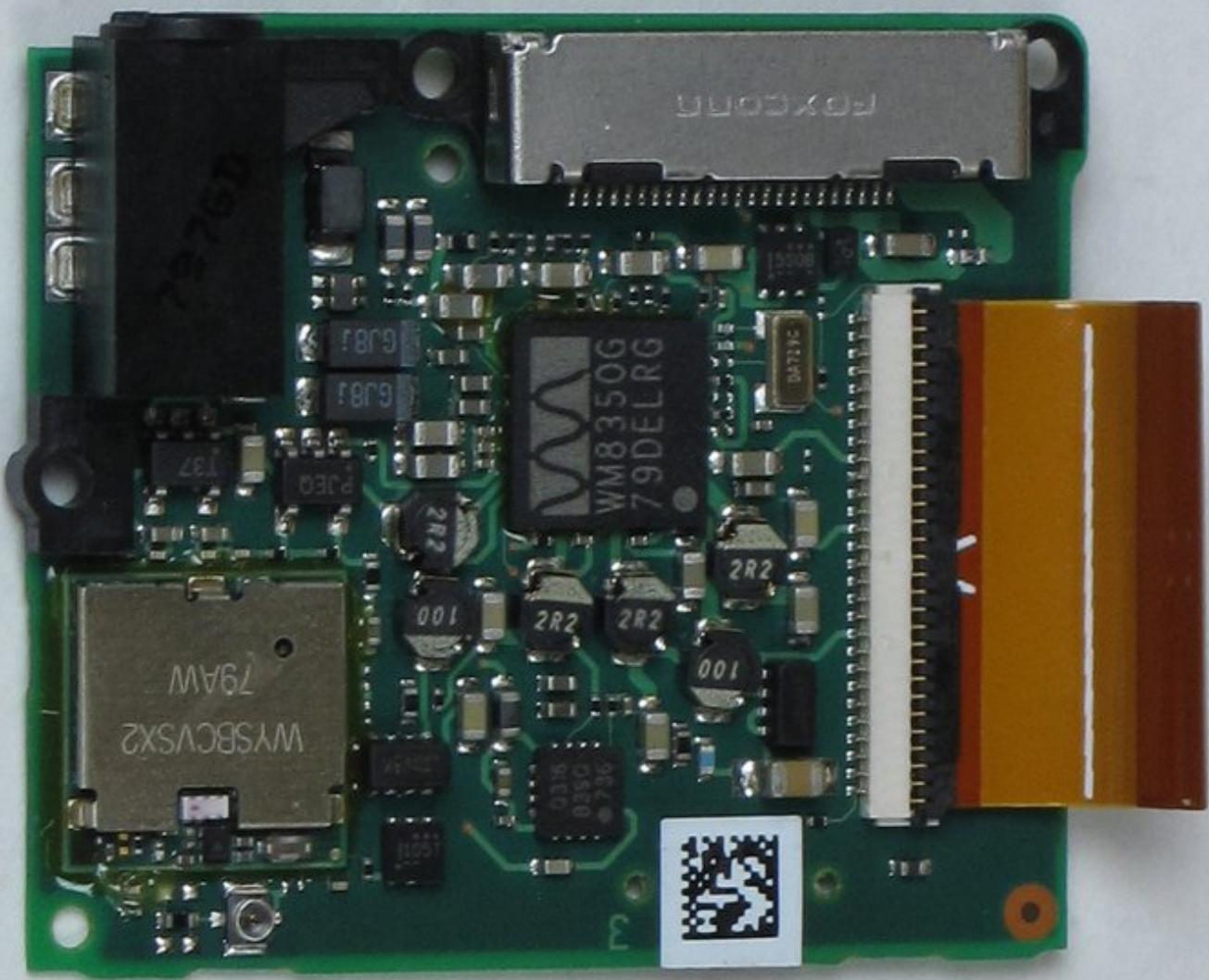




Zune Flash 2nd Generation Communications Board Replacement

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INTRODUCTION

Guide for the removal and replacement of the communications board on the Zune Flash media player.

TOOLS:

- [iFixit Opening Tools](#) (1)
- [Metal Spudger](#) (1)
- [Tri-wing Screwdriver](#) (1)

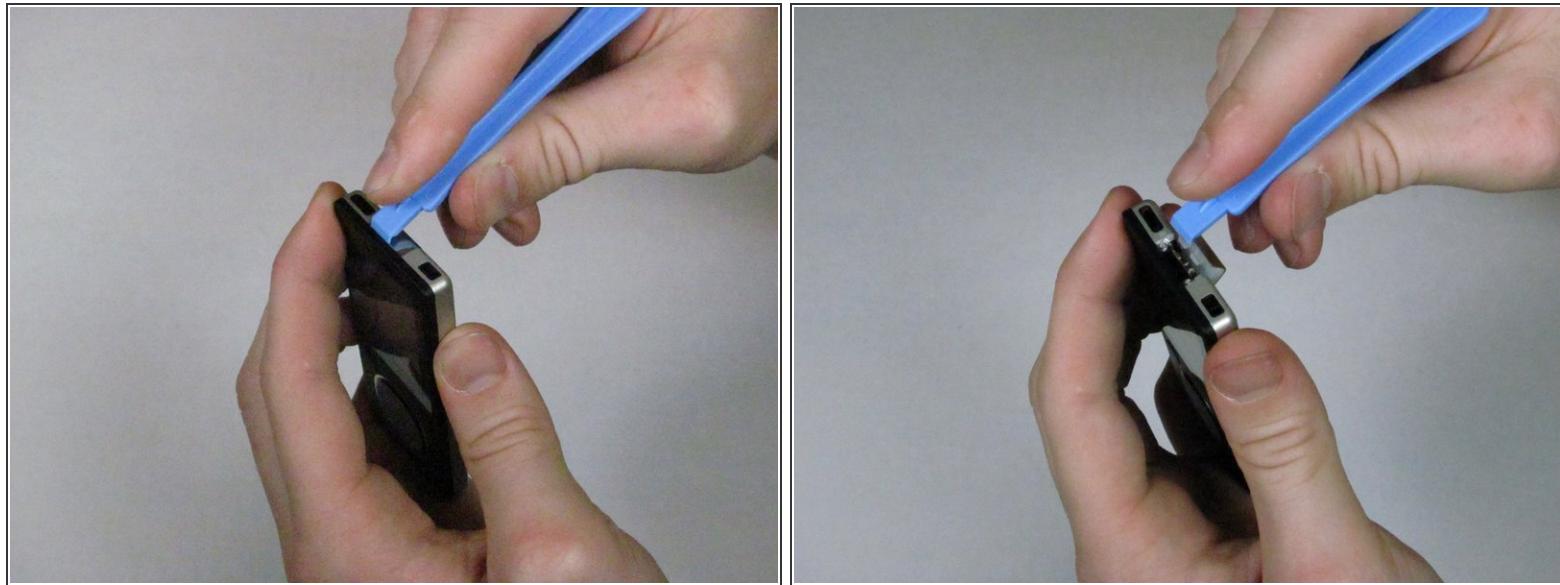
Step 1 — Back Cover



- Prior to disassembly, verify the hold switch is engaged to ensure the device will not turn on during the procedure.
- If the device turns on while it is being disassembled it could cause irreversible damage to the device.

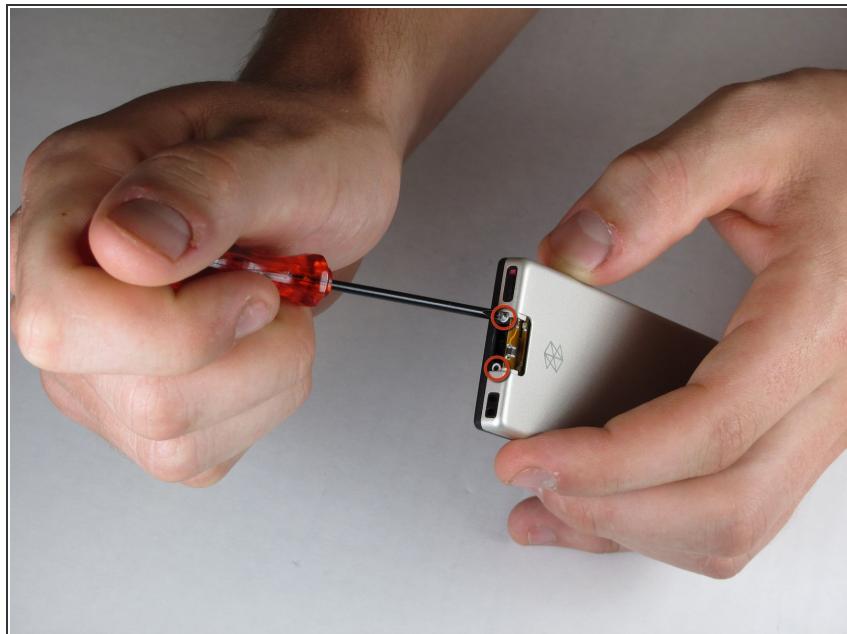
(i) PICS MAKE NO SENSE.

Step 2



- Remove the top metal clip by inserting a Zune opening tool in between the faceplate and back cover and pulling gently back as shown in the images.
- You should hear a 'click' as the clip detaches from the device.

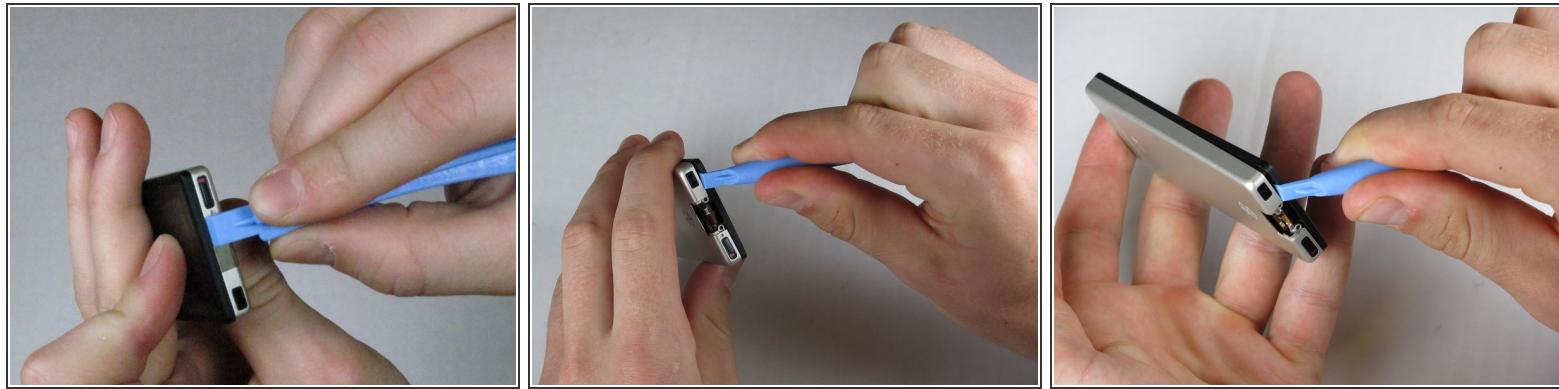
Step 3



- Remove the two screws shown using a small Tri-Wing screwdriver.

i You will need to use a very small Tri-Wing screwdriver to ensure that you do not strip the screws.

Step 4



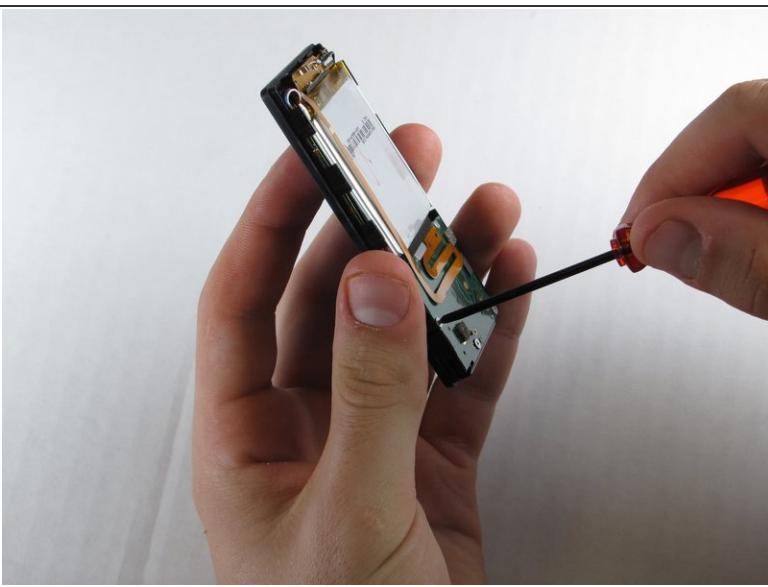
- Insert the Zune opening tool between the faceplate and the back cover, starting from the top and slowly work your way around the device.

Step 5



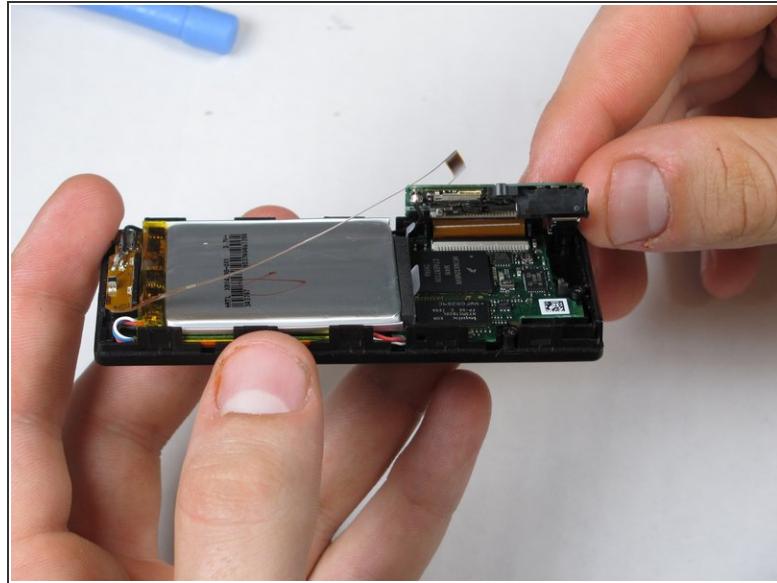
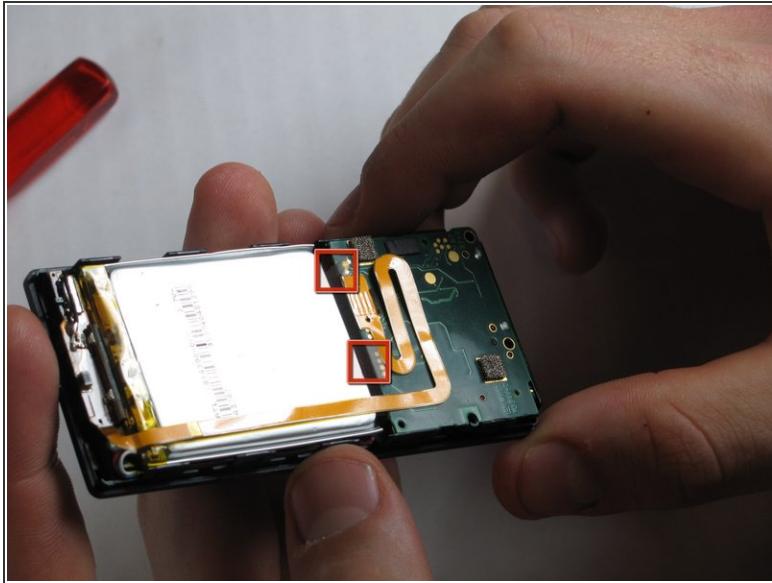
- Work your way around the Zune until the back cover comes free. Remove the back plate and set it aside.

Step 6 — Communications Board



- Remove the three screws (5.5mm by 3mm) from the backside of the Zune using a small Tri-Wing screwdriver.

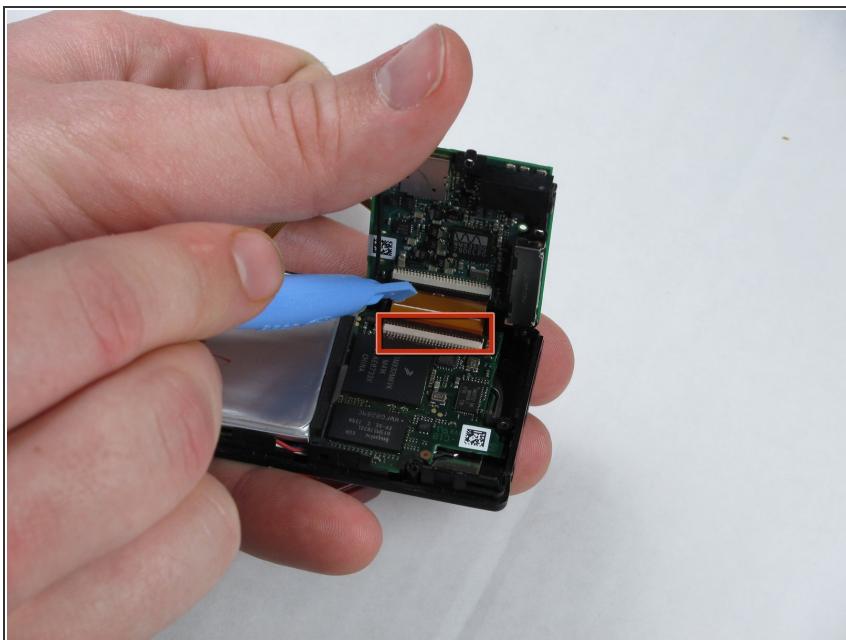
Step 7



- Use your finger to pry back the two clear flaps.
- Slowly lift the communications board that was held down by the clear flaps.

⚠ Be careful not to accidentally detach the slim ribbon that connects between the communications board and the device.

Step 8



- Disconnect the ribbon cable with the Zune opening tool by flipping up the black plastic flap where the ribbon cable connects to the memory board.
- Pull the ribbon cable out of the memory board.

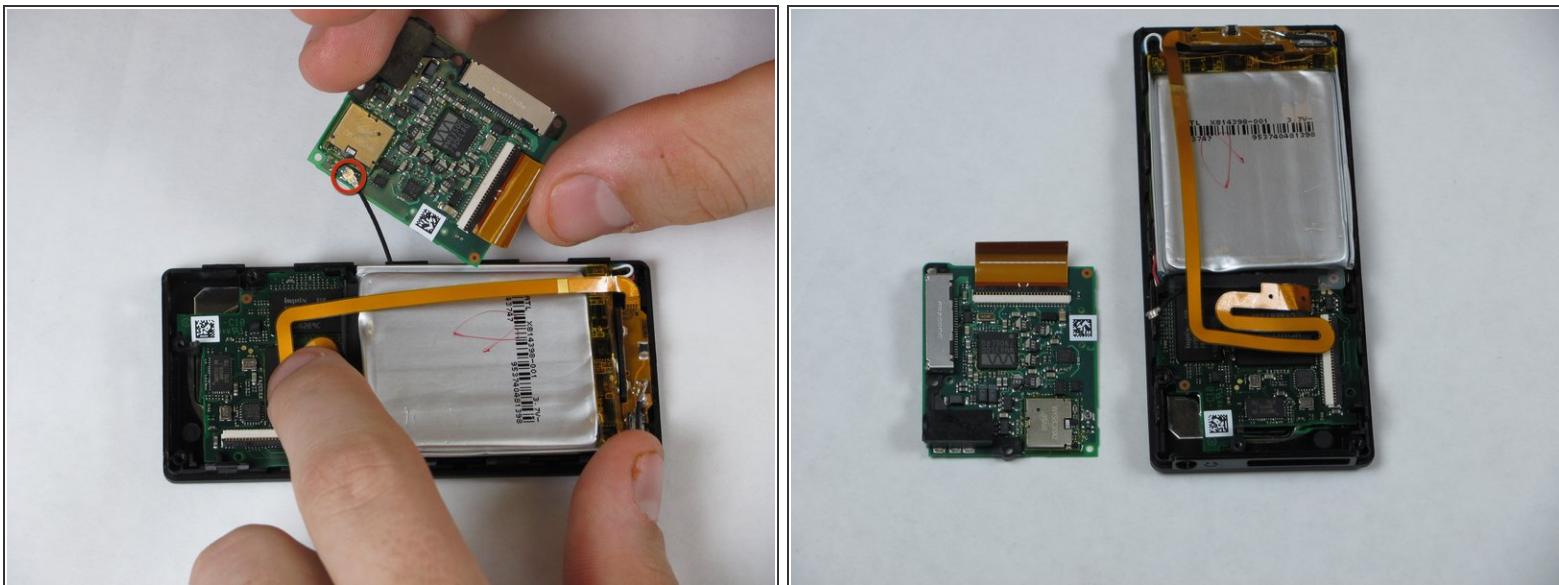
Step 9



- Peel the slim ribbon cable off the communications board using your fingers.

(i) This slim ribbon is attached using an adhesive, so it cannot be reattached without more adhesive.

Step 10



- Pull the cable connector straight up using your fingers.
- Communications board remains.

To reassemble your device, follow these instructions in reverse order.